

SUBJECT: CNP-M-A070816-03 CNP Planned Meter Data Management (MDM) Maintenance (COMPLETED)

NOTICE DATE: July 18, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, July 17, 2016 from 3:00 PM CST – 11:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy has completed maintenance on the Meter Data Management (MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed maintenance on the Meter Data Management (MDM) system Sunday, July 17, 2016 from 3:00 PM CST – 11:00 PM CST.

During this maintenance migration the following market impacts will occur:

- Possible delay in processing Service Orders, including 24/7 reconnects which will be held in queue and processed after migration is complete.

ADDITIONAL INFORMATION: This is the final notice regarding the planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC

SUBJECT: CNP-M-A070816-02 CNP Planned Meter Data Management (MDM) Maintenance (REMINDER)

NOTICE DATE: July 15, 2016

NOTICE TYPE: Reminder

DAY(S) AFFECTED: Sunday, July 17, 2016 from 3:00 PM CST – 11:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing maintenance on the Meter Data Management (MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing maintenance on the Meter Data Management (MDM) system Sunday, July 17, 2016 from 3:00 PM CST – 11:00 PM CST.

During this maintenance migration the following market impacts will occur:

- Possible delay in processing Service Orders, including 24/7 reconnects which will be held in queue and processed after migration is complete.

ADDITIONAL INFORMATION: CenterPoint Energy will provide a final Market Notice upon the completion of the planned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC