

SUBJECT: CNP-M-A070116-01 CNP Urgent Unplanned Meter Data Management (MDM) Maintenance

NOTICE DATE: July 1, 2016

NOTICE TYPE: Initial

DAY(S) AFFECTED: Wednesday, July 6, 2016 from 10:00 PM CST – 12:00 AM CST and Thursday, July 7, 2016 from 10:00 PM CST – 12:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing urgent unplanned maintenance on the Meter Data Management (MDM) system.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing urgent unplanned maintenance on the Meter Data Management (MDM) system on Wednesday, July 6, 2016 from 10:00 PM CST – 12:00 AM CST and Thursday, July 7, 2016 from 10:00 PM CST – 12:00 AM CST. During this timeframe the following interfaces will be impacted:

- Service Orders, including 24/7 reconnects, will be held in queue and processed after maintenance is complete.

ADDITIONAL INFORMATION: A final notice will be sent to the Market upon completion of the maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
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