CNP-M-A05172016-03 CNP Urgent Unplanned Competitive Retailer Information Portal (CRIP) Maintenance-COMPLETED

NOTICE DATE: May 23, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Saturday, May 21, 2016 7:00 AM CST through Sunday, May 22, 2016 12:00 noon CST.

SHORT DESCRIPTION: CenterPoint Energy has completed the Urgent Unplanned Competitive Retailer

Information Portal (CRIP) Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed the urgent unplanned CRIP maintenance.

ADDITIONAL INFORMATION: This is the Final notice regarding this unplanned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC

CNP-M-A05172016-02 CNP Urgent Unplanned Competitive Retailer Information Portal (CRIP) Maintenance-REMINDER

NOTICE DATE: May 20, 2016

NOTICE TYPE: Follow-Up Reminder

DAY(S) AFFECTED: Saturday, May 21, 2016 7:00 AM CST through Sunday, May 22, 2016 12:00 noon CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing Urgent Unplanned Competitive Retailer

Information Portal (CRIP) Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing urgent unplanned CRIP maintenance. During this time period - Saturday, May 21, 2016 7:00 AM CST through Sunday, May 22, 2016 12:00 noon CST - CNP's Competitive Retailer Information Portal will be unavailable.

ADDITIONAL INFORMATION: A final Notice regarding this unplanned maintenance activity will be sent upon completion of the maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC