

CNP-M-A041816-02 CNP Resuming Field-based Operations to complete orders

NOTICE DATE: April 19, 2016

NOTICE TYPE: Informational - UPDATE

SHORT DESCRIPTION: CenterPoint Energy has resumed working orders which require field crews.

INTENDED AUDIENCE: All Market Participants

DAY AFFECTED: Monday-Tuesday, April 18-19, 2016

LONG DESCRIPTION: CenterPoint Energy resumed working orders which require field crews this morning. We will continue completing orders which were suspended yesterday as well as new orders received today as long as weather and road conditions permit. Any orders for premises that cannot be reached due to high water will be turned down.

Orders dispatched via the AMS systems continue to be executed normally. Additional heavy rain is expected this afternoon. As such, CenterPoint Energy Operations management will monitor weather and field conditions and reassess our ability to safely work any outstanding orders.

ADDITIONAL INFORMATION: CenterPoint Energy will provide additional follow up Market Notices as more information becomes available.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC