

SUBJECT: CNP-M-A021616-02 CNP Planned Integration Solutions (EAI) Maintenance (REMINDER)

NOTICE DATE: February 21, 2016

NOTICE TYPE: Reminder

DAY(S) AFFECTED: Tuesday, February 23, 2016 - Friday, February 26, 2016 from 4:00 AM CST – 6:00 AM CST each day.

SHORT DESCRIPTION: CenterPoint Energy will be performing a series of planned system Integration Solutions (EAI) Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing a series of planned system Integration Solutions (EAI) Maintenance activities on four (4) consecutive days:

- Tuesday, February 23, 2016 4:00 AM CST – 6:00 AM CST
- Wednesday, February 24, 2016 4:00 AM CST – 6:00 AM CST
- Thursday, February 25, 2016 4:00 AM CST – 6:00 AM CST
- Friday, February 26, 2016 4:00 AM CST – 6:00 AM CST

During the maintenance timeframes, the following interfaces will be impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders will be held in queue and processed after migration is complete.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT) are anticipated.

ADDITIONAL INFORMATION: A final notice will be sent to the Market after this planned system maintenance series.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
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