SUBJECT: CNP-M-A021116-02 CNP Planned Integration Solutions (EAI) Maintenance Complete

NOTICE DATE: February 21, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, February 21, 2016 from 07:00 AM CST – 09:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy has completed system Integration Solutions (EAI)

Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed system Integration Solutions (EAI) Maintenance activities, beginning Sunday, February 21, 2016 from 07:00 AM CST – 09:00 AM CST. During this timeframe the following interfaces were impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders were held in queue and processed after maintenance activities are complete.

Note: There were no impacts to NAESB and the Usage History Inquiry Tool (UHIT) during this time.

ADDITIONAL INFORMATION: This is the final notice this planned system maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC