SUBJECT: CNP-M-A012916-02 CNP Planned Integration Solutions (EAI) Maintenance (REMINDER)

NOTICE DATE: February 5, 2016

NOTICE TYPE: Reminder

DAY(S) AFFECTED: Sunday, February 7, 2016 from 7:00 AM CST – Sunday, February 7, 2016 9:00 AM

CST.

SHORT DESCRIPTION: CenterPoint Energy will be performing a planned system Integration Solutions

(EAI) Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy will be performing system Integration Solutions (EAI) Maintenance activities, beginning Sunday, February 7, 2016 from 7:00 AM CST – Sunday, February 7, 2016 9:00 AM CST. During this timeframe the following interfaces will be impacted:

TMH and AMS Interfaces (Including 24X7 Reconnects)

• All Transactions and Service Orders will be held in queue and processed after migration is complete.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT).

ADDITIONAL INFORMATION: A final notice will be sent to the Market upon the completion of the planned system maintenance.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC