

SUBJECT: CNP-M-A010816-02 CNP Emergency Unplanned Integration Solutions (EAI) Maintenance Completed

NOTICE DATE: January 11, 2016

NOTICE TYPE: Final

DAY(S) AFFECTED: Sunday, January 10, 2016 from 2:00 PM CST – 5:00 PM CST.

SHORT DESCRIPTION: CenterPoint Energy completed Emergency Unplanned Integration Solutions (EAI) Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy completed Emergency Unplanned Integration Solutions (EAI) Maintenance activities, Sunday, January 10, 2016 from 2:00 PM CST – 5:00 PM CST. During this timeframe the following interfaces were impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders were held in queue and processed after migration was completed.

Note: There were no impacts to NAESB and the Usage History Inquiry Tool (UHIT).

ADDITIONAL INFORMATION: This is the final notice regarding this unplanned maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations
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