## (20160108) CNP-M-A010816-01 CNP Emergency Unplanned Integration Solutions (EAI) Maintenance

SUBJECT: CNP-M-A010816-01 CNP Emergency Unplanned Integration Solutions (EAI) Maintenance

NOTICE DATE: January 8, 2016

**NOTICE TYPE**: Initial

DAY(S) AFFECTED: Sunday, January 10, 2016 from 2:00 PM CST – 5:00 PM CST.

**SHORT DESCRIPTION:** CenterPoint Energy will be performing Emergency Unplanned Integration Solutions (EAI) Maintenance.

**INTENDED AUDIENCE**: All Market Participants

**LONG DESCRIPTION:** CenterPoint Energy will be performing Emergency Unplanned Integration Solutions (EAI) Maintenance activities, Sunday, January 10, 2016 from 2:00 PM CST – 5:00 PM CST. During this timeframe the following interfaces will be impacted:

- TMH and AMS Interfaces (Including 24X7 Reconnects)
- All Transactions and Service Orders will be held in queue and processed after migration is complete.

Note: No impacts to NAESB and the Usage History Inquiry Tool (UHIT).

**ADDITIONAL INFORMATION**: A Notice will be sent to the Market upon the completion of this system maintenance.

**CONTACT**: If you have any questions regarding this notification, please email <a href="mailto:cr.support@centerpointenergy.com">cr.support@centerpointenergy.com</a>

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC