NORRIS CONFERENCE CENTER, HOUSTON CITY CENTRE - MAGNOLIA ROOM 816 TOWN & COUNTRY BLVD. HOUSTON, TX 77024

## Presentations Will Include:

- CNP's New Historical Usage / LOA System
- Emergency Operations Plan for Hurricane Season, Including Meter Reading & AMS Data Recovery
- Electricity Distribution 101 / Construction Process
- Transaction Life Cycle and Processing

HAPPY HOUR RECEPTION - 5:00 - 7:00PM HOUSTON TEXANS GRILLE 12848 QUEENSBURY LANE STE. 208, HOUSTON, TX 77024

(ADJACENT TO NORRIS CONFERENCE CENTER)

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC