

**SUBJECT:** CNP Market Notice - National Weather Service - Heat Advisory - Suspension of Disconnect for Non-Pay

**NOTICE DATE:** September 18, 2016

**NOTICE TYPE:** Informational - Final

**SHORT DESCRIPTION:** National Weather Service Heat Advisory has expired.

**INTENDED AUDIENCE:** Retail Electric Providers

**LONG DESCRIPTION:** A National Weather Service Heat Advisory was in effect through Sunday, September 18, 2016 from 4:00 PM CDT until 7:00 PM CDT for the CenterPoint Energy Service Territory.

This Heat Advisory has expired, per market rules DNP orders have been suspended through Tuesday, September 20, 2016, meaning that Wednesday, September 21, 2016, is the earliest day that CenterPoint Energy would be able to execute new DNP orders from Competitive Retailers.

CenterPoint Energy's Process for Extreme Weather Moratoriums on Disconnects:

- DNP orders that were previously submitted and are currently in our system will be voided / turned down with a Weather Advisory code of "W" for V001 – Complete Unexecutable on the specific "Date Wanted" that is within the Weather Moratorium window
- New "Same Day" DNP orders that are submitted during the existing Weather Moratorium will be rejected with a Weather Advisory code of "W" for A13 – Weather Advisory
- New DNP orders may be submitted for requested future "Date Wanted" dates and will be accepted by our system. However, these orders may be subsequently voided / turned down if the "Date Wanted" falls within a Weather Moratorium window.

**ADDITIONAL INFORMATION:** This is the final Market Notice concerning this Heat Advisory.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com).

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**