



Always There.®

**NOTICE: CenterPoint Energy's winter restoration is underway;
permanent restoration will happen in spring/summer 2019**

November 19, 2018

Dear Property Owner,

CenterPoint Energy's 2018 construction season is drawing to a close. We would like to say thank you for your patience as we continue to modernize our system to continue to provide reliable natural gas service. We strive to restore streets and grass disturbed by CenterPoint Energy to as close as possible to their original states, and are committed to completing restoration work quickly, and to a high standard in compliance with all laws.

Note: If you have already received permanent restoration, you may disregard this letter.

Temporary asphalt on sidewalks

As CenterPoint Energy's authorized contractor, Michels Corporation, is finishing pipeline work for the 2018 season, crews from Q3 Contracting, CenterPoint Energy's authorized contractor, are restoring the areas affected by Michels Corporation's work. As winter is approaching, Q3 Contracting is beginning to lay down temporary restoration for the hard and soft surfaces. In Bloomington, the crews are replacing previously concrete sidewalk panels with temporary asphalt. (See left image below.) These panels will receive permanent concrete in spring or summer 2019. On the roads, drivers will see the permanent base, which will receive mill and overlay in 2019. (See right image below.) These restoration efforts will be at no cost to the resident. We appreciate your patience.



Winter erosion control for lawns

When temperatures aren't conducive for planting grass, Q3 Contracting will apply winter erosion control called hydromulch (otherwise known as hydroseed). The crews apply hydromulch by spraying it onto the affected areas. Sometimes the crews place netting with hydromulch to keep the soil together.

Hydromulch is safe for pets to touch, but CenterPoint Energy recommends leaving it alone until the crews return in the spring. Permanent soft-surface restoration involves the crews' placing black dirt and planting grass seed in the affected areas. Any holes created by CenterPoint Energy's crews in boulevards during construction will be backfilled with dirt and sprayed with hydromulch in cold weather. In spring, Q3 Contracting will return to place black dirt and grass seed in these areas.



CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at [CenterPointEnergy.com/BeSafe](https://www.centerpointenergy.com/BeSafe). In addition, you can contact one of the following CenterPoint Energy resources:

- Information Hotline:
 - email: csv.constructionservices@centerpointenergy.com phone: 612-321-5369
- Communication Specialist, Hannah Gullickson:
 - phone: 612-321-5546
- Restoration Department:
 - email: csv.restoration@centerpointenergy.com phone: 612-321-5042

We appreciate your business and look forward to continuing to serve you.