

Natural gas meter move process

CenterPoint Energy crews remove a natural gas meter from inside a home.



Natural gas service line is repiped.



New natural gas meter is installed outside of home.



QUESTIONS?

Please call us between
8 a.m. to 4 p.m. at
612-321-5042 or
800-234-5800, ext. 5042.

Moving a natural gas meter from inside to outside a residence.

Your guide to moving natural gas meters

What is CenterPoint Energy doing?

As part of a long-term system upgrade project, CenterPoint Energy will be moving residential natural gas meters from inside to outside of residents' homes. This project may also require replacing your natural gas service line that runs from the company's natural gas main in the street to the home's meter. The process includes:

- Removing the natural gas meter from inside the home
- Moving the natural gas meter to outside the home
- Reconnecting the natural gas meter to the existing gas piping
- Relighting natural gas appliance pilot lights

If your property requires a natural gas meter or service line replacement related to this work, CenterPoint Energy will send you a letter and place a gas meter and service line door tag advising you about the work that is needed.



Why is CenterPoint Energy doing this work?

Moving meters outside means:

- Less inconveniences to our customers when routine maintenance and inspections are required by federal and state regulations
- We typically will no longer need to enter the home to perform routine tasks
- In the unlikely event of an emergency, outside natural gas meter locations provide emergency responders easier access to the natural gas valve that serves as the main shut-off to the natural gas feed into the home
- Some houses in the project areas will also have the natural gas service line that runs from the main to the meter replaced

What will this mean for residents?

Michels Corporation, an authorized CenterPoint Energy contractor, will work with residents to schedule and perform this work. Michels staff will need access to CenterPoint Energy's natural gas meter inside the homes to move the meter outside and relight the natural gas appliance pilot lights after the new meter has been relocated.

CenterPoint Energy thanks our customers for their patience and cooperation as we work to complete the necessary gas meter work as quickly and effectively as possible.



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