

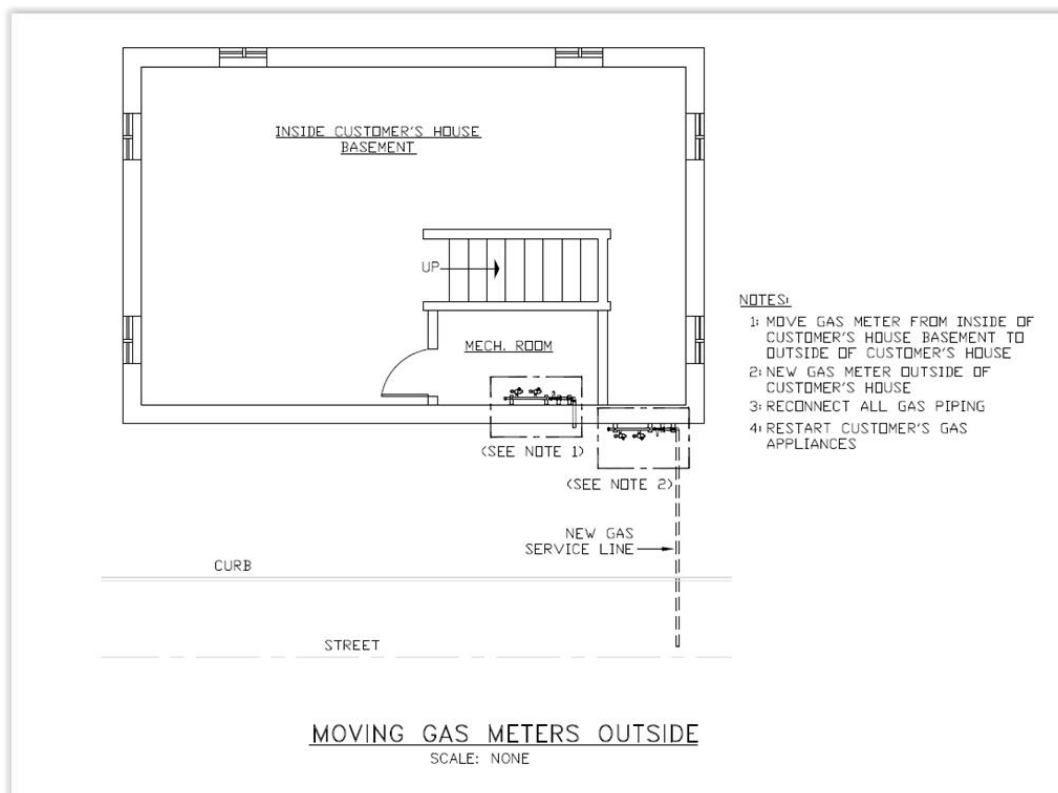


Always There.®

NOTICE: CenterPoint Energy residential gas meter relocation project moves meters from inside to the outside of customers' homes

*Text-to-subscribe for updates regarding this construction project by texting **CNP GASMETER** to **468311**.*

- As part of a long-term system upgrade project, CenterPoint Energy will be moving residential natural gas meters from inside to outside of your home. This project may also require replacing your natural gas service line that runs from the company's natural gas main in the street to the meter.
- The foreman schedules an appointment with you for this task; if you are not home when he arrives, he will leave a door tag with his contact information for you to schedule an appointment.
- Below is a diagram, "Moving Gas Meters Outside," that illustrates the process of moving the natural gas meter to outside of your home, reconnecting the natural gas meter to your existing gas piping and relighting your appliance pilot lights.
- **For additional information, please visit our Construction Zone website at: CenterPointEnergy.com/Construction.**





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August 22, 2016

Dear Property Owner,

At CenterPoint Energy, we are committed to providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

As part of our long-term system and technological advancements, CenterPoint Energy will be systematically moving residential natural gas meters from inside to outside of your home, for roughly a two- to four-hour time frame. Michels Corporation, an authorized CenterPoint Energy contractor, will work with you to schedule an appointment and perform this necessary work that typically meets with your schedule, and will need access to CenterPoint Energy's natural gas meter inside your house to move the meter outside and relight your natural gas appliance pilot lights after the new meter has been relocated. The foreman will arrive at your house to schedule an appointment. If you are not home when he arrives, he will leave a door tag with his contact information for you to schedule an appointment with him.

The process of moving CenterPoint Energy's meter outside the home provides:

- Less inconvenience to our customers when routine maintenance and inspections are required per federal and state regulations
- We will typically no longer need to come into your home to perform routine tasks
- In the unlikely event of an emergency, outside natural gas meter locations provide emergency responders easier access to the natural gas valve that serves as the main shut-off to the natural gas feed into the home
- Some houses in the project areas will also have the natural gas service line that runs from the main to meter replaced

The areas affected by our construction activity, whether it is your road or yard, will be restored in compliance with all federal, state and local regulations. CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public at CenterPointEnergy.com/BeSafe. To learn more about this project or to sign up for periodic construction updates, please visit our Construction Zone website at CenterPointEnergy.com/Construction. If you have further questions, please contact us directly by calling CenterPoint Energy's Information Hotline at 612-321-5369 or our Communications Specialist, Hannah Gullickson, at 612-321-5546. Please reference the "Moving Gas Meters Outside" construction project when calling the Information Hotline. We thank you for being our customer, appreciate your business and look forward to continuing to serve you.

CenterPoint Energy