



NOTICE TO OUR CUSTOMER REGARDING PRIVATELY OWNED SEWER LATERALS

This notification is to inform you of an Alert recently sent to underground natural gas pipeline operators, such as CenterPoint Energy, by the Minnesota Office of Pipeline Safety (MNOPS) that may impact you as the property owner of a sewer lateral.

The Alert Notice AL-01-2010

(<https://dps.mn.gov/divisions/ops/forms-documents/Documents/Alert%20Notice%2001-2010.pdf>) outlines new installation practices designed to prevent sewer lateral cross-bores from occurring. As a result of these new requirements, CenterPoint Energy (CNP) has adopted new procedures to enhance safety and prevent home owner sewer maintenance issues. Blockages in sewer laterals can occur if a natural gas line is inadvertently cross-bored, or inserted, through the sewer line when installing gas mains and service lines.

DIS, a sewer sub-contractor for CenterPoint Energy, will be in the area to inspect the sewer laterals. The purpose of this sewer lateral inspection is to confirm there is no conflict with the gas lines previously installed on this property. As an owner of a sewer lateral, you may be contacted by DIS if they require access to your home as they are completing their work. These sewer verifications are completed at no charge to you.

Every CNP employee or contractor performing the inspections will be required to carry a **CenterPoint Energy identification card** that includes a photograph. **Do not let someone inside your home without proper identification.**

If you have questions regarding sewer laterals, please contact 612-321-5551.

WARNING TO OUR CUSTOMERS

In the event you encounter a clogged sewer, please take the following steps:

1. Call the local One Call number, **811**, to request that the natural gas facilities be located prior to sewer cleaning. Your request will be expedited as an emergency locate with facilities being located as soon as possible.
2. Examine clogs that form at or near the point where the gas line crosses the sewer lateral more closely.
3. Use camera devices if necessary to see the blockage to ensure it is not a gas line.
4. If you need assistance from CenterPoint Energy after the utilities have been located, we have qualified personnel who are available 24 hours/7days a week to assist you.
6:30am-4:30pm.....Monday-Friday.....612-321-5200
After 4:30pm and Weekends.....612-321-5307



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Important construction information