

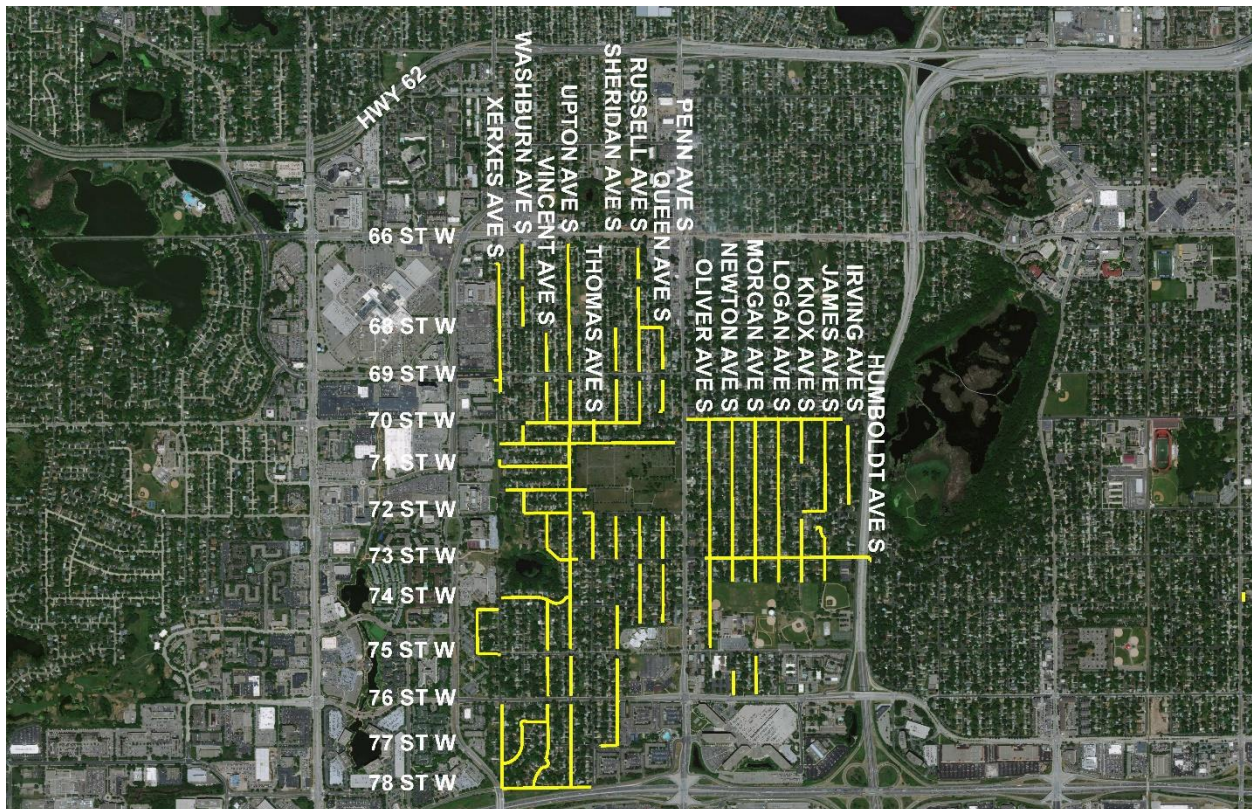


Always There.®

NOTICE: CenterPoint Energy to upgrade natural gas service lines and gas meters as part of “Richfield 2018 Reconstruction Project”

*Text-to-subscribe for updates regarding this construction project by texting **CNP 2018RICHFIELD** to 468311*

- As part of CenterPoint Energy’s “Richfield 2018 Reconstruction Project,” CenterPoint Energy will be moving residential natural gas meters from inside to outside of your home, most likely within the week of October 1, 8 or 15. This project may also require replacing your natural gas service line that runs from the company’s natural gas main in the street to the meter.
- The foreman schedules an appointment with you for this task; if you are not home when he arrives, he will leave a door tag with his contact information for you to schedule an appointment.
- Below is a map highlighting where the crews will be for the Richfield 2018 Reconstruction Project. Lane restrictions are anticipated in areas where active construction is occurring. The lane restrictions are necessary to keep both the public and construction personnel safe.
- **For additional information, please visit our Construction Zone website at: CenterPointEnergy.com/Construction.**





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October 1, 2018

Dear Property Owner,

At CenterPoint Energy, we are committed to providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

As part of CenterPoint Energy’s “Richfield 2018 Reconstruction Project,” CenterPoint Energy will be systematically moving residential natural gas meters from inside to outside of your home, for roughly a two- to four-hour time frame on one day within the week of October 1, 8 or 15. Michels Corporation, an authorized CenterPoint Energy contractor, will work with you to schedule an appointment and perform this necessary work that typically meets with your schedule; and will need access to CenterPoint Energy’s natural gas meter inside your house to move the meter outside and relight your natural gas appliance pilot lights after the new meter has been relocated. The foreman will arrive at your house to schedule an appointment. If you are not home when he arrives, he will leave a door tag with his contact information for you to schedule an appointment with him.

The process of moving CenterPoint Energy’s meter outside the home provides:

- Less inconvenience to our customers when routine maintenance and inspections are required per federal and state regulations
- We will typically no longer need to come into your home to perform routine tasks
- In the unlikely event of an emergency, outside natural gas meter locations provide emergency responders easier access to the natural gas valve that serves as the main shut-off to the natural gas feed into the home
- Some houses in the project areas will also have the natural gas service line that runs from the main to meter replaced

The areas affected by our construction activity, whether it is your road or yard, will be restored in compliance with all federal, state and local regulations. CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public at CenterPointEnergy.com/BeSafe. To learn more about this project or to sign up for periodic construction updates, please visit our Construction Zone website at CenterPointEnergy.com/Construction. In addition, you can contact one of the following CenterPoint Energy resources: Information Hotline at csv.constructionservices@centerpointenergy.com or 612-321-5369; Communication Specialist, Hannah Gullickson at 612-321-5546; or Restoration Department at csv.restoration@centerpointenergy.com or 612-321-5042. **Please reference the Richfield 2018 Reconstruction Project name or number 85420440.** We appreciate your business and look forward to continuing to serve you.

CenterPoint Energy