

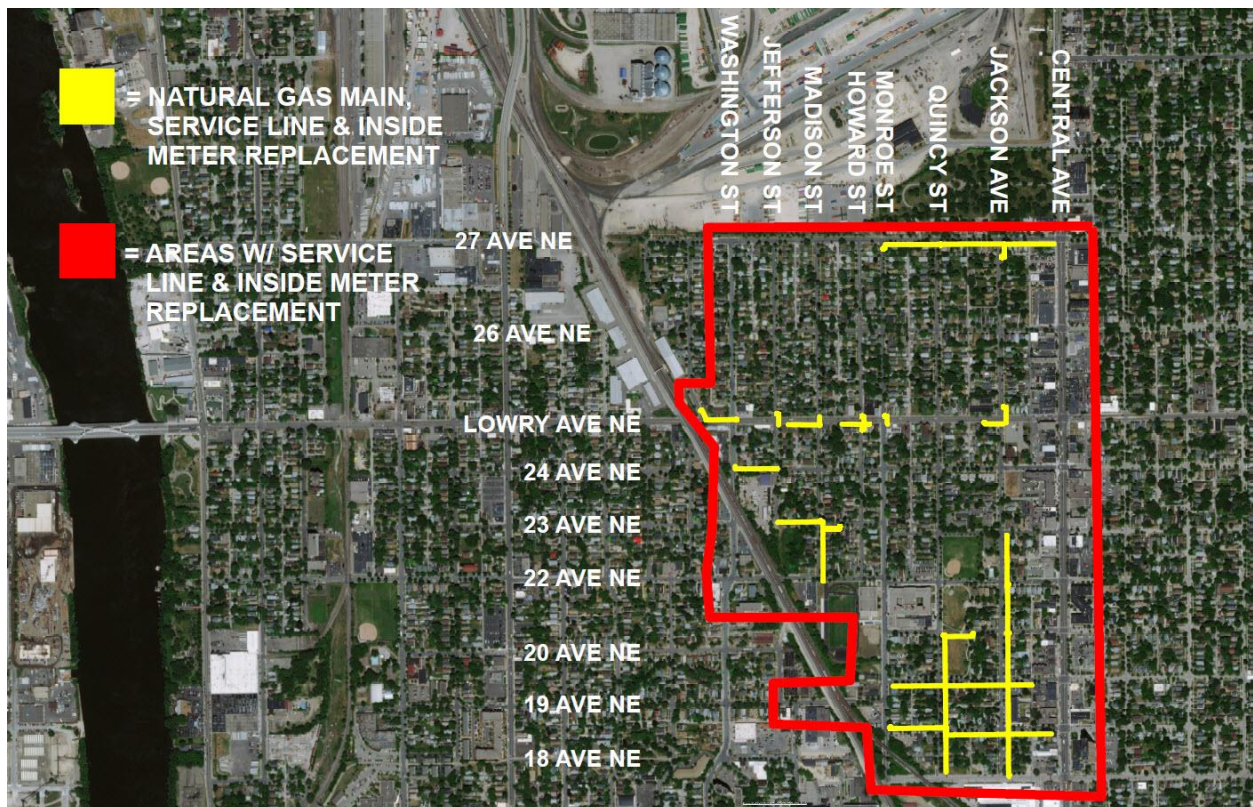


Always There.®

NOTICE: CenterPoint Energy to upgrade natural gas pipelines in your neighborhood mid-Nov. 2019 – summer 2020

*Text-to-subscribe for updates regarding this construction project by sending **CNP HOLLAND** to **468311***

- CenterPoint Energy will be replacing existing natural gas distribution mains with modern materials, connecting natural gas service lines to the installed mains, and moving inside residential meters to outside of homes in Minneapolis’s Holland Neighborhood.
- The project will begin in the week of November 18, last into December, return in spring 2020, and last into the summer of 2020. (See our map below.) Work will occur in segments rather than all at once.
- Lane restrictions and road closures are anticipated in areas where active construction is occurring and are necessary to keep both the public and construction personnel safe.
- If any closures are necessary, they will be minimized. Local access will be maintained.
- CenterPoint Energy’s authorized contractor, Q3 Contracting, will restore the areas affected by our work—typically the boulevard, sidewalks and lawns.
- **For more information or to sign up for updates, please visit CenterPoint Energy’s Construction Zone website at [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction).**





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November 15, 2019

Dear Property Owner,

At CenterPoint Energy, we are committed to providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

Project Description: Crews from Michels Corporation, CenterPoint Energy's authorized contractor, will replace natural gas mains, connect natural gas service lines to the new mains, and move any inside residential meters outside in Minneapolis's Holland Neighborhood. The project will begin in the week of November 18, last into December, return in spring 2020, and last into the summer of 2020. The dates and locations are coordinated between CenterPoint Energy and the City of Minneapolis. Due to weather, crews from Q3 Contracting, CenterPoint Energy's authorized contractor, will be temporarily restoring any of the areas affected by Michels Corporation's construction in 2019. In 2020, Q3 Contracting will return to permanently restore the areas outside the limits of the city's 2020 paving project. Please see our restoration web page for examples of temporary and permanent restoration.

Construction will happen in three phases: **Phase 1** consists of installing the natural gas distribution main. **Phase 2** is connecting the individual customer gas service lines to the new gas distribution main. This may include service line replacement and relocating gas meters from inside the home to outside. Customers will experience a short disruption of gas service as the crews are installing the new gas service line. Crews may have to dig in the ground on your property in the utility easement to complete the task of service and main distribution line replacement. **Phase 3** is the restoration of disturbed areas affected by our work outside the city construction zone—typically the boulevard, sidewalks and lawns.

Work will occur in segments rather than all at once. Lane restrictions will be anticipated in areas where active construction is occurring and are necessary to keep both the public and construction personnel safe. If any closures are necessary, they will be minimized. Local access will be maintained.

CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at CenterPointEnergy.com/BeSafe. In addition, you can contact one of the following CenterPoint Energy resources:

- Communications Specialist, Hannah Gullickson, at 612-321-5546
- Information Hotline at csv.constructionservices@centerpointenergy.com
- Restoration Questions at csv.restoration@centerpointenergy.com

Please reference the Minneapolis – Holland Neighborhood or number 91071980. We appreciate your business and look forward to continuing to serve you.

CenterPoint Energy