

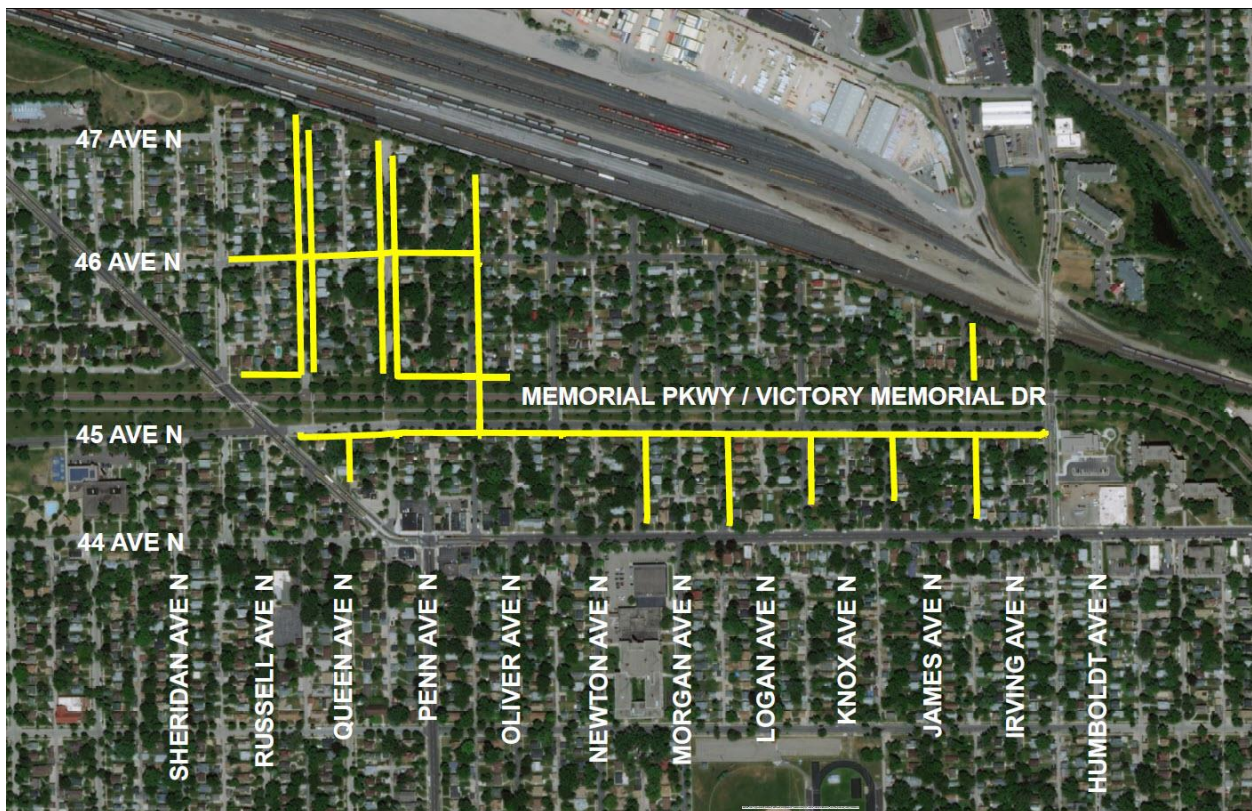


Always There.®

NOTICE: CenterPoint Energy to upgrade natural gas pipelines in your neighborhood July 1 – late August 2019

*Text-to-subscribe for updates regarding this construction project by sending **CNP CRYSTAL** to **468311***

- From the week of July 1 to late August 2019, CenterPoint Energy will replace existing natural gas distribution mains with modern materials, connect natural gas service lines to the installed mains, and move inside residential meters to outside of homes in Minneapolis.
- Project construction will occur along selected streets in the Crystal Lake Area. (See our map below.) Work will occur in segments rather than all at once.
- Lane restrictions and road closures are anticipated in areas where active construction is occurring and are necessary to keep both the public and construction personnel safe.
- If any closures are necessary, they will be minimized. Local access will be maintained.
- CenterPoint Energy’s authorized contractor will restore the areas affected by our work outside the city construction zone—typically the boulevard, sidewalks and lawns. The city will pave the roads affected by construction in this area.
- **For more information or to sign up for updates, please visit CenterPoint Energy’s Construction Zone website at CenterPointEnergy.com/Construction.**





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June 21, 2019

Dear Property Owner,

At CenterPoint Energy, we are committed to providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

From the week of July 1 to late August 2019, CenterPoint Energy's authorized contractor, Michels Corporation, will replace existing natural gas distribution mains with modern materials, connect natural gas service lines to the installed mains, and move inside residential meters to outside of homes in Minneapolis's Crystal Lake Area. Construction will take place along selected roads between Sheridan and Humboldt Avenues N. and between 44th and 47th Avenues N. Please see our map of construction on the opposite page.

Construction will happen in three phases: **Phase 1** consists of installing the natural gas distribution main. **Phase 2** is connecting the individual customer gas service lines to the new gas distribution main. This may include service line replacement and relocating gas meters from inside the home to outside. Customers will experience a short disruption of gas service as the crews are installing the new gas service line. Crews may have to dig in the ground on your property in the utility easement to complete the task of service and main distribution line replacement. **Phase 3** is the restoration of disturbed areas affected by our work outside the city construction zone—typically the boulevard, sidewalks and lawns. The city will pave the roads affected by construction in this area for their "Street Resurfacing Program."

Work will occur in segments rather than all at once. Lane restrictions will be anticipated in areas where active construction is occurring and are necessary to keep both the public and construction personnel safe. If any closures are necessary, they will be minimized. Local access will be maintained. To sign up for construction updates, please visit our website at CenterPointEnergy.com/Construction.

CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at CenterPointEnergy.com/BeSafe. In addition, you can contact one of the following CenterPoint Energy resources:

- Communications Specialist, Hannah Gullickson, at 612-321-5546
- Information Hotline at csv.constructionservices@centerpointenergy.com or 612-321-5369
- Restoration Questions at csv.restoration@centerpointenergy.com or 612-321-5042

Please reference the Crystal Lake Area project or number 87757734. We appreciate your business and look forward to continuing to serve you.

CenterPoint Energy