



Always There.®

**NOTICE: CenterPoint Energy's winter restoration is underway;
permanent restoration will happen in spring/summer 2020**

December 2019

Dear Property Owner,

CenterPoint Energy's 2019 construction season is drawing to a close. We would like to say thank you for your patience as we continue to modernize our system to continue to provide reliable natural gas service. We strive to restore streets and grass disturbed by CenterPoint Energy to as close as possible to their original states, and are committed to completing restoration work quickly, and to a high standard in compliance with all laws.

Note: If you have already received permanent restoration, you may disregard this letter. Below is an example of permanent soft surface restoration.



Temporary asphalt on sidewalks (see picture on next page)

As CenterPoint Energy's authorized contractor, Michels Corporation, is finishing pipeline work for the 2019 season, crews from Q3 Contracting, CenterPoint Energy's authorized contractor, are restoring the areas affected by Michels Corporation's work. As winter is approaching, Q3 Contracting is beginning to lay down temporary restoration for the hard and soft surfaces. In Minneapolis, residents will see temporary asphalt placed on previously concrete sidewalks. These temporary patches will receive permanent concrete in spring or early summer of 2020. These restoration efforts will be at no cost to the resident. We appreciate your patience.



Winter erosion control for lawns

When temperatures aren't conducive for planting grass, Q3 Contracting will apply winter erosion control called hydromulch (otherwise known as hydroseed). The crews apply hydromulch by spraying it onto the affected areas. Sometimes the crews place netting with hydromulch to keep the soil together.

Hydromulch is safe for pets to touch, but CenterPoint Energy recommends leaving it alone until the crews return in the spring. Permanent soft-surface restoration involves the crews' placing new black dirt and planting grass seed in the affected areas. Any holes created by CenterPoint Energy's crews in boulevards during construction will be backfilled with dirt and sprayed with hydromulch in cold weather. In spring, Q3 Contracting will return to place black dirt and grass seed in these areas.



CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at [CenterPointEnergy.com/BeSafe](https://www.centerpointenergy.com/BeSafe). In addition, you can reference or contact one of the following CenterPoint Energy resources:

- Construction Zone website at [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction)
- Information Hotline at csv.constructionservices@centerpointenergy.com
- Restoration Department at csv.restoration@centerpointenergy.com

We appreciate your business and look forward to continuing to serve you.

CenterPoint Energy