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CenterPoint Energy to perform service line work, in addition to natural gas main replacement, on Virginia Ave. S.

***Text-to-subscribe for updates regarding this construction project by sending
CNP TEXASAVES to 468311***

Dear Property Owner,

At CenterPoint Energy, we are committed to providing relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

Where will the crews be working? As part of the Texas Ave. S. 2020 Belt Line Project, CenterPoint Energy's authorized contractor, Michels Corporation, will replace or connect the natural gas service lines to the new main on Virginia Ave. S. between Cedar Lake Road and Burd Place. This work is expected to begin on October 14 and end by October 23. If you received this letter, an inspector will contact you to schedule the service line work. Crews may have to dig in the ground on your property in the utility easement and next to your home to complete the task of service line replacement. CenterPoint Energy's authorized contractor, Q3 Contracting, will restore the areas affected by Michels Corporation's work.

CenterPoint Energy's COVID-19 protocol: As social distancing practices and proper use of PPE, face masks and gloves have become normalized and as customers are willing to allow properly protected personnel into their homes to complete required work to modernize gas facilities, which is essential work, CenterPoint Energy authorized contractors will enter customer homes to complete work only with customer permission. The purpose of this letter is to advise that with customer permission, crews will now enter homes to complete necessary gas meter work. If you choose not to allow crews to enter your home, gas service will not be interrupted, and we will reschedule for a time better suited to concerns you may have.

How can I contact CenterPoint Energy? To learn more about this project or to sign up for construction updates, please visit our website at [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction). In addition, you can contact one of the following CNP resources:

- Communication Specialist, Hannah Gullickson, at 612-321-5546
- Restoration at csv.restoration@centerpointenergy.com or 612-321-5477
- Information Hotline at csv.constructionservices@centerpointenergy.com

By upgrading these pipelines, they will continue to operate safely for years to come. CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at [CenterPointEnergy.com/BeSafe](https://www.CenterPointEnergy.com/BeSafe). We appreciate your business, look forward to serving you, and wish you a safe and well season.



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Beginning on Tuesday, October 13 and lasting for three weeks, Virginia Avenue S. will be closed to through traffic between Cedar Lake Road and 28th Street W. While Michels Corporation will replace the natural gas main for the project's third phase, Q3 Contracting will restore the area for the project's fourth and final phase. During this time, we advise that residents living on Virginia Avenue S. can access their homes through Burd Place or 26th Street W. (Please see the image below.) When the crews need to block a driveway during business hours, the crew will notify the residents ahead of time.

