



Always There.®

CenterPoint Energy to replace natural gas lines in Shorewood

Dear Property Owner,

At CenterPoint Energy, we are committed to providing relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

What will CenterPoint Energy do?

Beginning in the week of June 14 and lasting into the summer of 2021, CenterPoint Energy's authorized contractors will work in Shorewood along the following roads:

- Idlewild Path from Rustic Way to Suburban Drive
- 62nd Street W. from Lake Minnetonka LRT Regional Trail to east of Church Road
- Church Road just south of 62nd Street W.
- The intersection of Brand Circle and Christmas Lane
- Manor Road from to 19915 to 20425 Manor Road
- Radisson Road from 21125 to 20465 Radisson Road
- Shore Road just south of Radisson Road
- Grant Lorenz Road from Edgewood Road to Noble Road

While Michels Corporation will replace the natural gas main, connect the natural gas service lines to the new main, and move any inside residential meters outside, Q3 Contracting will restore the areas affected by Michels Corporation's work outside the limits of the City of Shorewood's 2021 Mill and Overlay. The crews will work on one side of the road at a time. Parking will be restricted on the side of the road where the crews will work.

The crews will work in the following order: Radisson Rd., Shore Rd., Brand Circle, 62nd St. W., Church Rd., Grant Lorenz Road, Idlewild Path, and Manor Road.

For most of the project's streets, flaggers will be placed to help direct traffic. The crews will close Grant Lorenz Rd., Cathcart Dr. at 62nd St. W., and Idlewild Path to through traffic at separate times. For the Grant Lorenz Rd. closure, detour signs will lead drivers to Edgewood Rd., Howards Point Rd., and Smithtown Rd. For the Cathcart Dr. closure, detour signs will lead drivers to Cathcart Dr., Smithtown Rd., Strawberry Ln., and 62nd St. W. Idlewild Path will be closed to through traffic.

How can I contact CenterPoint Energy?

For more information or to sign up for updates, please visit [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction), click on "Project Sites" and "Shorewood." Look for future communications via mailings or a door tag left by the CenterPoint Energy inspector. We appreciate your patience as we continue to upgrade our natural gas system, ensuring system reliability for years to come.

What is CenterPoint Energy's COVID-19 protocol?

The construction crews and personnel will continue to use the Covid-19 Customer Permission Flyer, which requests customer permission prior to entering homes. Personnel, contractors and CenterPoint Energy employees will continue to practice CDC guidelines regarding social distancing, sanitary practices and wearing face masks when entering customer homes.

What if I have an inside gas meter?

The customer will receive a CenterPoint Energy postcard in the mail typically within one or two weeks prior to the day when the Michels Corporation crews will perform the work. The crews will have CenterPoint Energy-authorized photo IDs stating that they are employees of Michels Corporation.

After the customer receives the postcard, the foreman will arrive at the customer's house to schedule an appointment that typically meets with the customer's schedule. If the customer isn't home when he arrives, he will leave a door tag with his contact information to schedule an appointment with him.

Customers are advised to set aside a two- to four-hour time frame for the inside-to-outside gas meter move. They are also advised to mark their privately-installed utilities such as dog fences or sprinklers. Marking can be accomplished with tools such as spray paint or utility flags. The foreman will access the natural gas meter inside the house, move the meter outside, and relight the natural gas appliance pilot lights after the new meter has been relocated.

Customers with outside meters will be notified prior to the replacement or connection of the service lines to the new mains. Areas affected by our work will be restored to their original condition.

