

Always There.®

CenterPoint Energy to replace natural gas lines on 40th St. W.

Dear Property Owner,

At CenterPoint Energy, we are committed to providing relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

What will CenterPoint Energy do?

Beginning on June 21 and lasting into late summer or fall 2021, CenterPoint Energy's authorized contractors will work in Minneapolis along 40th Street W. between Highway 35W and Dupont Avenue S. Michels Corporation will replace two natural gas mains, connect natural gas service lines to the first of the new mains, and move any inside meters to the outside of homes. Q3 Contracting will restore the areas affected by Michels Corporation's work.

The first natural gas main is small-diameter plastic that is typically bored underground. Two-way traffic will be maintained on 40th St. W. Some of the cross streets will be closed to through traffic. The second main is large-diameter steel. Since the crews weld the pieces of the pipe together, the steel main replacement requires open excavation and takes longer to install than the small-diameter plastic main. The crews will fully close several blocks at a time. Closures and openings of the cross streets will alternate. One sidewalk will remain open at a time on 40th St. W. Time spent on each block will vary due to the size of the block, the steel offsets, the restoration preparation, and the weather. Restoration will follow the steel main work.

Local resident access will be maintained. Steel plates will be used as needed for driveway crossings. Parking will be restricted in areas of active construction and may be restricted on the cross streets. When the crews close northbound Lyndale Avenue at 40th St. W., detour signs will lead drivers to 42nd St. W., Nicollet Ave., and 38th St. W. When the crews close a few blocks of 40th St. W. at a time, detour signs will lead drivers to the next block or two over.

What is CenterPoint Energy's COVID-19 protocol?

The construction crews and personnel will continue to use the Covid-19 Customer Permission Flyer, which requests customer permission prior to entering homes. Personnel, contractors and CenterPoint Energy employees will continue to practice CDC guidelines regarding social distancing, sanitary practices and wearing face masks when entering customer homes.

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What if I have an inside gas meter?

The customer will receive a CenterPoint Energy postcard in the mail typically within one or two weeks prior to the day when the Michels Corporation crews will perform the work. The crews will have CenterPoint Energy-authorized photo IDs stating that they are employees of Michels Corporation.

After the customer receives the postcard, the foreman will arrive at the customer's house to schedule an appointment that typically meets with the customer's schedule. If the customer isn't home when he arrives, he will leave a door tag with his contact information to schedule an appointment with him.

Customers are advised to set aside a two- to four-hour time frame for the inside-to-outside gas meter move. They are also advised to mark their privately-installed utilities such as dog fences or sprinklers. Marking can be accomplished with tools such as spray paint or utility flags. The foreman will access the natural gas meter inside the house, move the meter outside, and relight the natural gas appliance pilot lights after the new meter has been relocated.

Customers with outside meters will be notified prior to the replacement or connection of the service lines to the new mains. Areas affected by our work will be restored to their original condition.

How can I contact CenterPoint Energy?

For more information or to sign up for updates, please visit CenterPointEnergy.com/Construction, click on "Project Sites" and "Minneapolis." Look for future communications via mailings or a door tag left by the CenterPoint Energy inspector. We appreciate your patience as we continue to upgrade our natural gas system, ensuring system reliability for years to come.

