



Always There.®

CenterPoint Energy to replace natural gas lines in Minnetonka

Dear Property Owner,

At CenterPoint Energy, we are committed to providing relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

What will CenterPoint Energy do?

Beginning in late October and lasting into spring 2022, CenterPoint Energy's authorized contractors will work in Minnetonka along the following streets:

- Crestwood Drive from Excelsior Boulevard to Mayview Terrace
- Ridgeway Drive and Mayview Terrace at Crestwood Drive
- Baker Road from Excelsior Boulevard to Rogers Drive
- Rogers Drive from Baker Road to Minnetoga Terrace

While Michels Corporation will replace the natural gas mains, connect the natural gas service lines to the new mains, and move any inside residential meters outside, Q3 Contracting will restore the areas affected by Michels Corporation's work. Lane and parking closures may occur. Flaggers may be on site to help direct traffic. This fall, the crews plan to replace the gas mains and return in spring for the service line work. Depending on the weather, the crews will restore with permanent or temporary restoration.

What is CenterPoint Energy's COVID-19 protocol?

The construction crews and personnel will continue to use the Covid-19 Customer Permission Flyer, which requests customer permission prior to entering homes. Personnel, contractors and CenterPoint Energy employees will continue to practice CDC guidelines regarding social distancing, sanitary practices and wearing face masks when entering customer homes.

What should I expect during permanent restoration?

On the soft surfaces such as boulevards and lawns, various erosion control measures keep the restored area moist, hold seed in the soil, and enhance seed germination. If an erosion blanket is needed it is secured in place with staples. The mesh is a wood fiber that will completely degrade. Prior to mowing the restored area, remove any loose staples that secured the blanket.

How can I contact CenterPoint Energy?

For more information or to sign up for updates, please visit [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction), click on "Project Sites" and "Minnetonka." Look for future communications via mailings or a door tag left by the CenterPoint Energy inspector. We appreciate your patience as we continue to upgrade our natural gas system, ensuring system reliability for years to come.

What should I expect for CenterPoint Energy’s winter restoration?

CenterPoint Energy’s restoration policy is to restore any surfaces affected by CenterPoint Energy’s construction to their original condition. After a construction project is finished in cold weather, CenterPoint Energy’s crews will temporarily or permanently restore these areas depending on the temperature and the availability of materials.

Depending on the hard surface, CenterPoint Energy crews will apply asphalt or concrete restoration to the areas affected by CenterPoint Energy’s construction. If the temperature is uncondusive to concrete restoration, the crews will apply asphalt to the affected surface. The crews will return in the spring to replace the asphalt with the appropriate permanent materials.

If temperatures aren’t conducive for planting grass, CenterPoint Energy’s restoration crews will apply winter erosion control. Any holes created by CenterPoint Energy’s crews in boulevards during construction will be backfilled with dirt and protected with matting. In spring, the crews will return to place new black dirt and grass seed in these areas.

