

Always There.®

CenterPoint Energy to replace natural gas lines in Morris Park

Dear Property Owner,

At CenterPoint Energy, we are committed to providing relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

What will CenterPoint Energy do?

Beginning in mid-September and lasting into summer 2022, CenterPoint Energy's authorized contractor, Q3 Contracting, will work in Minneapolis's Morris Park. The crews will replace natural gas mains, connect the natural gas service lines to the new mains, move any inside residential meters outside, and restore the areas affected by their work. The following roads will have main and service line work:

- 42nd, 43rd, 44th, and 45th Avenues S. between 58th and 59th Streets E.
- 59th Street E. from 42nd Avenue S. to the alley between 45th and 46th Avenues S.

The following roads will have only service line work:

- 42nd Avenue S. from 56th to 58th Streets E.
- 43rd Avenue S. from 54th to 58th Streets E.
- 44th Avenue S. from 54th to 58th Streets E.
- 45th Avenue S. from 54th to 58th Streets E.
- 46th Avenue S. from 54th to 57th Streets E.

During this time, lane and parking closures may occur. For a limited time, the crews will close 42nd Avenue S. just south of 58th Street E. and 59th Street E. from 45th Avenue S. to the alley between 45th to 46th Avenues S.

What is CenterPoint Energy's COVID-19 protocol?

The construction crews and personnel will continue to use the Covid-19 Customer Permission Flyer, which requests customer permission prior to entering homes. Personnel, contractors and CenterPoint Energy employees will continue to practice CDC guidelines regarding social distancing, sanitary practices and wearing face masks when entering customer homes.

How can I contact CenterPoint Energy?

For more information or to sign up for updates, please visit CenterPointEnergy.com/Construction, click on "Project Sites" and "Minneapolis." Look for future communications via mailings or a door tag left by the CenterPoint Energy inspector. We appreciate your patience as we continue to upgrade our natural gas system, ensuring system reliability for years to come.

What if I have an inside gas meter?

The customer will receive a CenterPoint Energy postcard in the mail typically within one or two weeks prior to the day when the Michels Corporation crews will perform the work. The crews will have CenterPoint Energy-authorized photo IDs stating that they are employees of Michels Corporation.

After the customer receives the postcard, the foreman will arrive at the customer's house to schedule an appointment that typically meets with the customer's schedule. If the customer isn't home when they arrive, they will leave a door tag with their contact information to schedule an appointment.

Customers are advised to set aside a two- to four-hour time frame for the inside-to-outside gas meter move. They are also advised to mark their privately-installed utilities such as dog fences or sprinklers. Marking can be accomplished with tools such as spray paint or utility flags.

The foreman will access the natural gas meter inside the house, move the meter outside, and relight the natural gas appliance pilot lights after the new meter has been relocated. Customers with outside meters will be notified prior to the replacement or connection of the service lines to the new mains.

