



Always There.®

CenterPoint Energy to replace natural gas lines in Long Prairie

Dear Property Owner,

At CenterPoint Energy, we are committed to providing relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

What will CenterPoint Energy do?

This fall 2021 and spring 2022, CenterPoint Energy's authorized contractors will work in Long Prairie along the following streets:

- The alley from 5th to 3rd Streets SW between 1st and 2nd Avenues SW
- 2nd Avenue SW from 5th to 6th Streets SW
- 3rd Avenue SW from 1st to 6th Streets SW
- 5th Street SW from 2nd Avenue SW to the alley between 1st and 2nd Avenues SW
- 3rd Street SW from 1st to 2nd Avenues SW
- 1st Street SW from 1st to 3rd Avenues SW

This November and December, Michels Corporation will replace the natural gas mains, connect the natural gas service lines to the new mains, and move any inside residential meters outside. Parking, lane, sidewalk, and alley closures may occur. The crews will work with residents on maintaining access.

Q3 Contracting will restore the areas affected by Michels Corporation's work. This fall, they will temporarily restore the affected areas with winter erosion control. The boulevard will be backfilled with dirt and protected with straw matting. In spring 2022, they will return for permanent restoration.

What is CenterPoint Energy's COVID-19 protocol?

The construction crews and personnel will continue to use the Covid-19 Customer Permission Flyer, which requests customer permission prior to entering homes. Personnel, contractors and CenterPoint Energy employees will continue to practice CDC guidelines regarding social distancing, sanitary practices and wearing face masks when entering customer homes.

How can I contact CenterPoint Energy?

For more information or to sign up for updates, please visit [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction), click on "Project Sites" and "Long Prairie." For questions, contact our Communication Specialist at 612-321-5546 or hannah.gullickson@centerpointenergy.com. We appreciate your patience as we continue to upgrade our natural gas system, ensuring system reliability for years to come.

What if I have an inside gas meter?

The customer will receive a CenterPoint Energy postcard in the mail typically within one or two weeks prior to the day when the Michels Corporation crews will perform the work. The crews will have CenterPoint Energy-authorized photo IDs stating that they are employees of Michels Corporation.

After the customer receives the postcard, the foreman will arrive at the customer’s house to schedule an appointment that typically meets with the customer’s schedule. If the customer isn’t home when they arrive, they will leave a door tag with their contact information to schedule an appointment.

Customers are advised to set aside a two- to four-hour time frame for the inside-to-outside gas meter move. They are also advised to mark their privately-installed utilities such as dog fences or sprinklers. Marking can be accomplished with tools such as spray paint or utility flags.

The foreman will access the natural gas meter inside the house, move the meter outside, and relight the natural gas appliance pilot lights after the new meter has been relocated. Customers with outside meters will be notified prior to the replacement or connection of the service lines to the new mains.

