



Always There.®

CenterPoint Energy to replace natural gas lines in Elk River

Dear Property Owner,

At CenterPoint Energy, we are committed to providing relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

What will CenterPoint Energy do?

Beginning in late September 2021 and ending in late fall 2021 or spring 2022, CenterPoint Energy's authorized contractors will work in Elk River along the following streets:

- Baldwin Avenue NW from 5th to 3rd Streets NW
- Line Avenue NW from Twin Lakes Road NW to Main Street NW
- Carlson Street NW from Main Street NW to Chipotle Mexican Grill
- Dodge Street NW from 193rd Street NW to Elk Hills Drive NW
- Dodge Avenue NW from Elk Hills Drive NW to 5th Street NW
- By Marcus Elk River Cinema, Flowers Plus of Elk River, and Burger King
- Holt and Evans Streets NW from 193rd to 194th Streets NW
- 193rd Street NW from Evans to Dodge Streets NW
- Jackson Avenue NW and Jackson Road NW from Freeport Court NW to School Street NW

While Michels Corporation will replace the natural gas mains, connect the natural gas service lines to the new mains, and move any inside residential meters outside, Q3 Contracting will restore the areas affected by Michels Corporation's work. During this time, parking, lane, sidewalk, and full road closures may occur. The crews will be on site to help maintain local access. Please check out our website for updates at [CenterPointEnergy.com/Construction](https://www.CenterPointEnergy.com/Construction). Click on "Project Sites" and "Elk River."

What is CenterPoint Energy's COVID-19 protocol?

The construction crews and personnel will continue to use the Covid-19 Customer Permission Flyer, which requests customer permission prior to entering homes. Personnel, contractors and CenterPoint Energy employees will continue to practice CDC guidelines regarding social distancing, sanitary practices and wearing face masks when entering customer homes.

What if I have an inside gas meter?

The customer will receive a CenterPoint Energy postcard in the mail typically within one or two weeks prior to the day when the Michels Corporation crews will perform the work. The crews will have CenterPoint Energy-authorized photo IDs stating that they are employees of Michels Corporation.

After the customer receives the postcard, the foreman will arrive at the customer's house to schedule an appointment that typically meets with the customer's schedule. If the customer isn't home when they arrive, they will leave a door tag with their contact information to schedule an appointment.

Customers are advised to set aside a two- to four-hour time frame for the inside-to-outside gas meter move. They are also advised to mark their privately-installed utilities such as dog fences or sprinklers. Marking can be accomplished with tools such as spray paint or utility flags.

The foreman will access the natural gas meter inside the house, move the meter outside, and relight the natural gas appliance pilot lights after the new meter has been relocated. Customers with outside meters will be notified prior to the replacement or connection of the service lines to the new mains.

