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CenterPoint Energy to perform service line work for Winnetka Avenue 2020 Belt Line Project beginning March 26

Text-to-subscribe for updates regarding this construction project by sending CNP WINNETKA to 468311

Dear Property Owner,

At CenterPoint Energy, we are committed to providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

From March 30 to November 2020, CenterPoint Energy's authorized contractor is continuing to perform work on CenterPoint Energy's Winnetka Avenue Belt Line Project. Work will take place on Winnetka Avenue between 10th and 42nd Avenues N. and will occur in four phases rather than all at once:

Phase 1: Winnetka Ave. from 23rd to 42nd Avenues N in the cities of Golden Valley, New Hope and Crystal: This phase began on March 30 and will last until late May. It consists of installing the first of the project's two mains with new modern materials. The installation will allow room for the second main, mentioned in Phase 3, to be installed. Two-way traffic will be maintained with a lane closure in this area.

Phase 2: Winnetka Ave. between 23rd and 42nd Avenues N.: This phase is scheduled to begin in the week of May 26 after Memorial Day and last for several weeks. The phase consists of connecting the individual customer gas service lines to the first of the project's mains. This may include service line replacement and relocating gas meters from inside the home to outside.

As social distancing practices and proper use of PPE, face masks and gloves have become normalized and as customers are willing to allow properly protected personnel into their homes to complete required work to modernize gas facilities, which is essential work, CenterPoint Energy authorized contractors will enter customer homes to complete work only with customer permission.

The purpose of this letter is to advise that with customer permission, crews will now enter homes to complete necessary gas meter work. If you choose not to allow crews to enter your home, gas service will not be interrupted, and we will reschedule for a time better suited to concerns you may have. Crews will continue to replace service lines. Crews may have to dig in the ground on your property in the utility easement and next to your home to complete the task of service line replacement.

Phase 3: Winnetka Ave. between 10th and 42nd Avenues N.: This phase will occur from June 1 to late October. It consists of replacing the second of the project's mains under the east side of the road in the same location. Crews will be working on one to two blocks at a time for one to two weeks per block. Two-way traffic will be maintained with a lane closure in this area.



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Phase 4: Crews from CenterPoint Energy's authorized contractor, Q3 Contracting, will restore the areas affected by CenterPoint Energy's work outside the city's and county's construction zones—typically the boulevard, sidewalks and lawns.

How can I contact CenterPoint Energy? For more information or to sign up for updates, please visit CenterPoint Energy's Construction Zone website at CenterPointEnergy.com/Construction. In addition, you can contact one of the following CenterPoint Energy resources. Please reference the **Winnetka Avenue 2020 Belt Line Project**:

- Communications Specialist, Hannah Gullickson, at 612-321-5546
- Information Hotline at csv.constructionservices@centerpointenergy.com
- Restoration Questions at <u>csv.restoration@centerpointenergy.com</u> or 612-321-5477

We appreciate your patience as we continue to upgrade our natural gas system. CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at CenterPointEnergy.com/BeSafe. We appreciate your business and look forward to continuing to serve you.

