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## CenterPoint Energy to upgrade natural gas lines in Plymouth neighborhood southeast of Medicine Lake

Text-to-subscribe for updates regarding this construction project by sending CNP HWY55PLYMOUTH to 468311

Dear Property Owner,

At CenterPoint Energy, we are committed in providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

**Project description:** From the week of July 6 to early fall 2020, CenterPoint Energy's authorized contractors will perform work in Plymouth along the following streets: Nathan Lane N. south of 10th Avenue N.; 17th Avenue N. east of South Shore Dr.; the intersection of 24th Avenue N. and Lancaster Lane N.; 32nd Avenue N. from Medicine Lake Boulevard E. to just east of Saratoga Lane N.; and Medicine Lake Boulevard E. Michels Corporation will replace natural gas mains, connect natural gas service lines to the installed mains, and move any inside residential meters to the outside of homes. Q3 Contracting will restore the areas affected by Michels Corporation's work.

**Installing replacement gas mains:** According to the Governor of Minnesota's order, gas main replacement is an essential work function. This allows for the modernization of related gas facilities. The gas main work requires excavations in various locations in the right-of-way (front yard) to facilitate the installation work.

**Connecting service lines to the new mains:** As social distancing practices and proper use of PPE, face masks and gloves have become normalized and as customers are willing to allow properly protected personnel into their homes to complete required work to modernize gas facilities, which is essential work, CenterPoint Energy authorized contractors will enter customer homes to complete work only with customer permission.

The purpose of this letter is to advise that with customer permission, crews will now enter homes to complete necessary gas meter work. If you choose not to allow crews to enter your home, gas service will not be interrupted, and we will reschedule for a time better suited to concerns you may have. Crews will continue to replace service lines. Crews may have to dig in the ground on your property in the utility easement and next to your home to complete the task of service line replacement.

We appreciate your patience as we continue to upgrade our natural gas system. CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at <a href="CenterPointEnergy.com/BeSafe">CenterPointEnergy.com/BeSafe</a>. We appreciate your business and look forward to continuing to serve you.



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**How can I contact CenterPoint Energy?** For more information or to sign up for updates, please visit CenterPoint Energy's Construction Zone website at <a href="CenterPointEnergy.com/Construction">CenterPointEnergy.com/Construction</a>. In addition, you can contact one of the following CenterPoint Energy resources. Please reference the **Plymouth** — **Highway 55 Frontage Road Neighborhood project** or the number **92818527**:

- Communications Specialist, Hannah Gullickson, at 612-321-5546
- Information Hotline at csv.constructionservices@centerpointenergy.com
- Restoration Questions at <u>csv.restoration@centerpointenergy.com</u> or 612-321-5477

