



Always There.®

CenterPoint Energy to perform service line work for Holland Neighborhood project

*Text-to-subscribe for updates regarding this construction project by sending
CNP HOLLAND to 468311*

Dear Property Owner,

At CenterPoint Energy, we are committed to providing timely and relevant information to our customers and the general public to minimize inconvenience or disruption due to our construction activities.

Project Description: CenterPoint Energy's Holland Neighborhood Project is continuing with work from CenterPoint Energy's authorized contractors. Crews from Michels Corporation have replaced the natural gas mains and are continuing to connect natural gas service lines to the new mains. Crews from Q3 Contracting will permanently restore the areas affected by Michels Corporation's work outside the limits of the City of Minneapolis's Street Resurfacing Program.

Connecting service lines to the new mains: As social distancing practices and proper use of PPE, face masks and gloves have become normalized and as customers are willing to allow properly protected personnel into their homes to complete required work to modernize gas facilities, which is essential work, CenterPoint Energy authorized contractors will enter customer homes to complete work only with customer permission.

The purpose of this letter is to advise that with customer permission, crews will now enter homes to complete necessary gas meter work. If you choose not to allow crews to enter your home, gas service will not be interrupted, and we will reschedule for a time better suited to concerns you may have. Crews will continue to replace service lines. Crews may have to dig in the ground on your property in the utility easement and next to your home to complete the task of service line replacement.

Traffic impacts: Work will occur in segments rather than all at once. Although there won't be any major road closures, the crews will work on one side of the road at a time. Lane and parking restrictions are anticipated in areas where active construction is occurring and are necessary to keep both the public and construction personnel safe. Local access will be maintained.



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How can I contact CenterPoint Energy? For more information or to sign up for updates, please visit CenterPoint Energy's Construction Zone website at [CenterPointEnergy.com/Construction](https://www.centerpointenergy.com/construction). In addition, you can contact one of the following CenterPoint Energy resources. Please reference the **Minneapolis – Holland Neighborhood project** or the number **91071980**:

- Communications Specialist, Hannah Gullickson, at 612-321-5546
- Information Hotline at csv.constructionservices@centerpointenergy.com
- Restoration Questions at csv.restoration@centerpointenergy.com

We appreciate your patience as we continue to upgrade our natural gas system. CenterPoint Energy has provided safe, clean and efficient natural gas service to Minnesota communities for more than 145 years. We are proud of this record and strive to improve it by educating the public about the benefits of natural gas at [CenterPointEnergy.com/BeSafe](https://www.centerpointenergy.com/BeSafe). We appreciate your business and look forward to continuing to serve you.

