

Greater Houston Resiliency Initiative Work

Important Infrastructure Upgrades in West University Place



As part of CenterPoint Energy's **Greater Houston Resiliency Initiative** and our commitment to build the most resilient coastal grid in the country, we completed critical infrastructure upgrades in your community.

How We've Upgraded Your Electric Service Since August 2024



Replaced **250+**

poles with stronger, storm-resilient poles to better withstand extreme winds



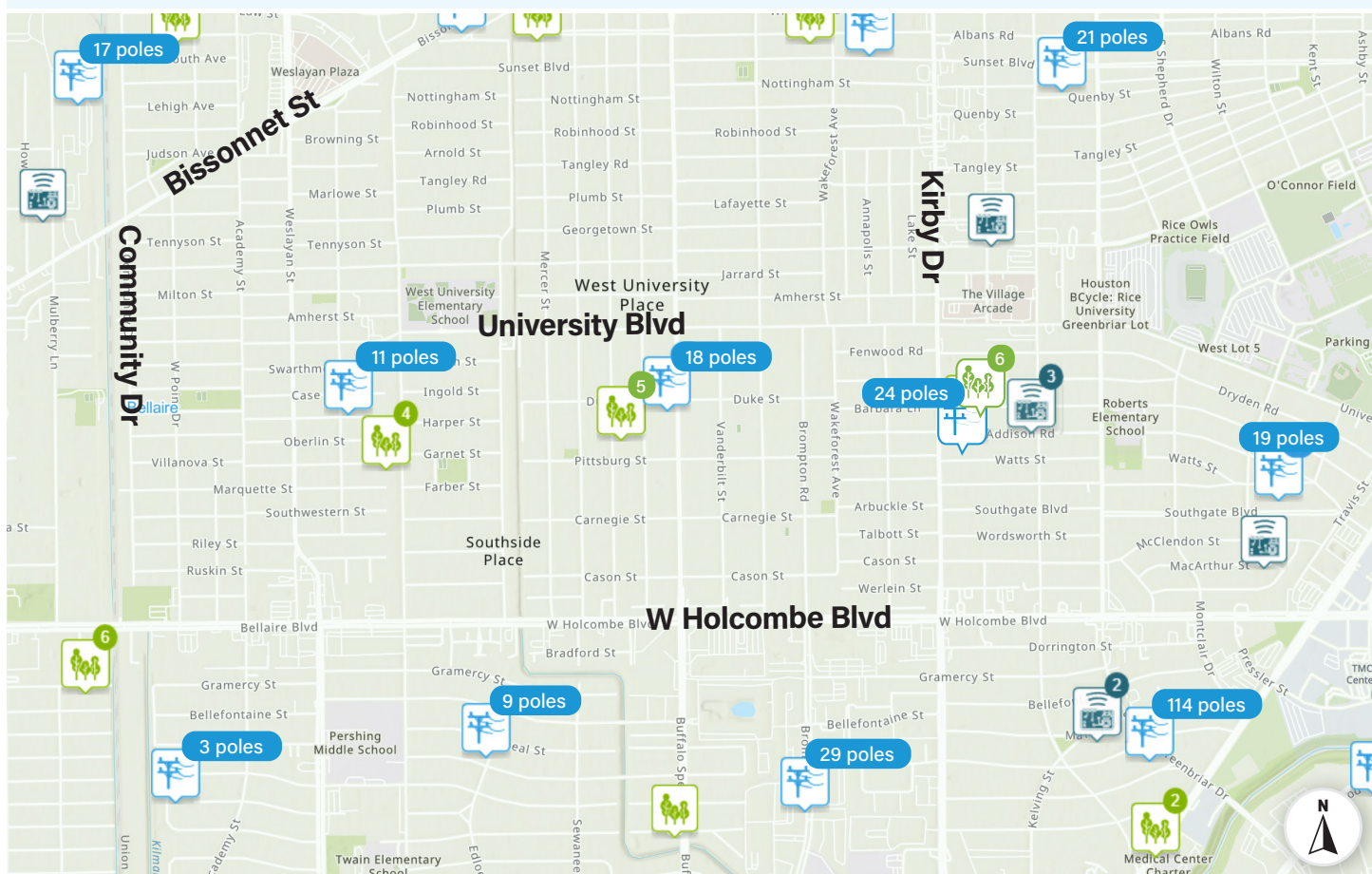
Completed **24**

vegetation projects to reduce storm-related outages



Installed **automated reliability devices**

capable of self-healing to reduce outage impact and duration



Please note: This map is for illustrative purposes and not to scale.



CenterPoint is committed to keeping our customers informed about all of our important resiliency efforts. To learn more, visit [CenterPointEnergy.com/TakingAction](https://www.CenterPointEnergy.com/TakingAction).

West University Place Reliability Improvements



As part of our commitment to better serving the West University Place community, CenterPoint Energy is taking a series of immediate and near-term actions to identify and address the cause of recent outages and improve reliability for all our local customers.

Completed Actions

To date, we have taken the following local reliability actions and improvements:

- **Completed eight high-priority upgrades** on three distribution circuits and substation equipment to strengthen local reliability and reduce impact of future outages.
- **Inspected 100% of local electric circuits**, including ~27 miles of distribution circuits and 30 transmission structures.
- **Conducted thermal inspections of 100% of local substations** to identify potential improvements.
- **Completed 100% of substation improvement projects** following thermal inspections.

Near-Term Actions

By the end of June 2026, we will complete additional improvements for our West University customers, including:

18 areas targeted for vegetation clearing **14** distribution equipment improvements

We will continue to provide you with additional updates on our reliability improvements and make you aware of any planned upgrades that may result in temporary outages necessary to safely complete these upgrades.

Together, these vital upgrades are designed to help us deliver the reliable service that you, your family and all our West University Place customers expect and deserve.

Questions?

Please reach out to Robert Young at **713-945-4200**
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