



PO Box 1165
Minneapolis, MN
55440-1165

IF YOU ENCOUNTER A CLOGGED SEWER

CenterPoint Energy **warns** customers and plumbing contractors against drilling through a blockage. Contact CenterPoint Energy so we can locate underground natural gas facilities to help prevent potential damage to the lines and a natural gas leak.



NOTICE TO CENTERPOINT ENERGY CUSTOMER REGARDING PRIVATELY OWNED SEWER LATERAL

This notification is to inform you of a Minnesota Office of Pipeline Safety (MNOPS) requirement that may impact you as the property owner of a sewer lateral (The line connecting your home to the city's sanitary sewer system or private septic system).

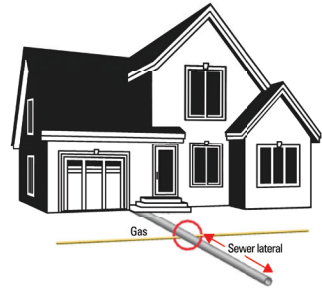
The Alert Notice (<https://dps.mn.gov/divisions/ops/forms-documents/Documents/Alert%20Notice%202001-2010.pdf>) outlines new installation practices designed to prevent sewer lateral cross-bores from occurring. As a result of these new requirements, CenterPoint Energy has adopted procedures to enhance safety and prevent homeowner sewer maintenance issues. Blockages in sewer laterals can occur if a natural gas line is inadvertently cross-bored or inserted through the sewer line when installing gas mains and service lines. Please call **612-321-5551** with additional sewer lateral questions.

CenterPoint Energy or our contractor, Michels Corporation, will be installing a new natural gas distribution pipe or service line that may involve your property address. **To prepare for this natural gas project, a sewer sub-contractor for CenterPoint Energy will be in the area to locate the sewer laterals. As an owner of a sewer line, you may or may not be contacted by the sewer sub-contractor as they are completing their work. Sewer verifications are completed at no charge to you.**

WARNING TO OUR CUSTOMERS

In the event you encounter a clogged sewer, please take the following steps:

1. Call the local One Call number, **811**, to request that the natural gas facilities be located prior to sewer cleaning. Your request will be expedited as an emergency locate with facilities being located as soon as possible.
 2. Examine clogs that form at or near the point where the gas line crosses the sewer lateral more closely.
 3. Use camera devices if necessary to see the blockage to ensure it is not a gas line.
 4. If you need assistance from CenterPoint Energy after the utilities have been located, we have qualified personnel who are available 24 hours/7days a week to assist you.
- 6:30 a.m.- 4:30 p.m. Monday-Friday 612-321-5200**
After 4:30 p.m. and weekends 612-321-5307



DO NOT let someone inside your home without a photo CenterPoint Energy identification card.