

## **IMPERSONATOR SAFETY TIPS FROM CENTERPOINT ENERGY**

- All CenterPoint Energy employees and contractors wear uniforms and carry identification badges. If the badges are not visible, they will be shown upon request.
- If a customer has doubts about whether or not someone is a CenterPoint Energy employee or a CenterPoint Energy sponsored contractor, they should ask to see an identification badge or call the CenterPoint Energy call center to verify that CenterPoint Energy has crews in the area.
- All CenterPoint Energy vehicles are marked with the CenterPoint Energy logo.
- In the majority of cases, it is NOT necessary for our employees to enter the home as most work is done outside on power and natural gas lines. However, it IS necessary for our natural gas employees, when restoring gas service, to enter a home or business to relight pilots and ensure it is safe to resume natural gas service.
- If a person claiming to be a CenterPoint Energy employee does not have an identification badge, do not allow them to enter and call the police.

