

Your online account experience, “My Account”

Your account view may vary depending on your service with CenterPoint Energy.

The screenshot shows the 'My Account' page for a customer named JOHN. The page is divided into sections for Account Details, Gas Service, and Electric Service. Callouts 1-7 point to specific features: 1. User profile and navigation menu; 2. Account number; 3. Current amount due and pay bill button; 4. 'View More' button for account management options; 5. Gas usage summary and 'View Usage' button; 6. 'Enroll in Power Alert Service' button; 7. Electric usage summary and 'View Usage' button.

Explore the features of My Account for a seamless experience managing your account. From viewing your billing history to enrolling in different payment options – My Account puts the power in your hands!

- 1 Add **authorized users** to your account. This allows them to make payments and view your online account details.
- 2 Your **account number**.
- 3 **Pay your bill** manually here or set up additional payment options, like AutoPay, by selecting from the panel on the right.
- 4 To view **billing and payment history** click “View more.”
- 5 If you have natural gas service from CenterPoint, here is your **gas usage** at a glance. View your monthly usage here.
- 6 Enroll in **Power Alert Service**. You’ll get updates on outages and estimated restoration times anywhere, anytime.
- 7 If you have electric service from CenterPoint, here is your **electric usage** at a glance. View your monthly usage here.

If you do not have an account, visit [CenterPointEnergy.com/MyAccount](https://www.CenterPointEnergy.com/MyAccount) to sign up.