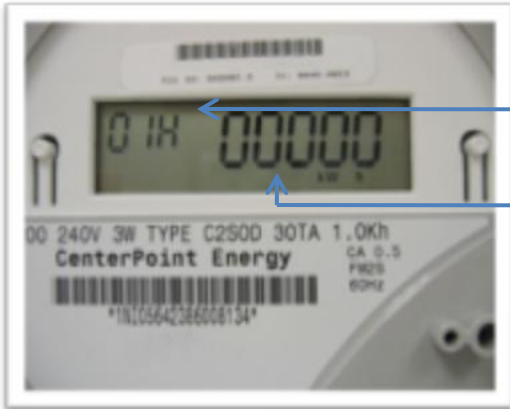


How to read your smart meter

Smart meters display six different sets of information (or registers) at three-second intervals, 24 hours a day. Here are the different types of information you will see. The register ID in the top left corner indicates what type of information is being shown.



01H – Residential/commercial energy usage

- indicates electric usage in kilowatt hours (kWh)
- look for the **01H** register ID at the top left of the display
- read the digits from left to right
- shows a current reading of electricity used
- to see how much electricity you've used in, for example, one week, write down this number at the beginning of the week then subtract it from the number displayed at the end of the week



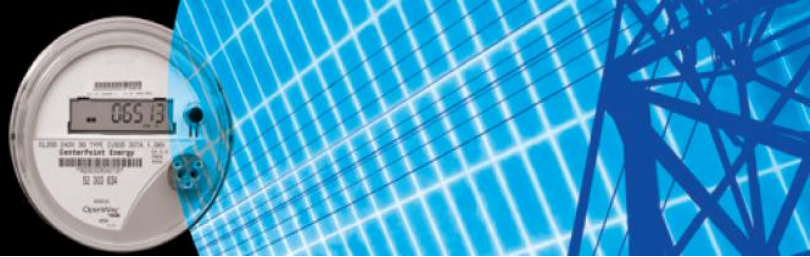
03A – Commercial kVa demand

- indicates electric demand in kilovolt amperes (kVa)
- look for the **03A** register ID at the top left of the display
- read the digits from left to right
- shows maximum demand; utilized for commercial customers over 10 kVa

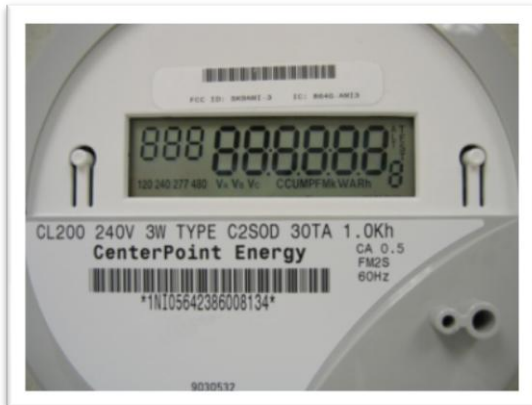


029 – Distributed generation

- indicates surplus electricity generated by customers with registered distributed generation sources such as wind turbines or solar panels in kilowatt hours (kWh)
- look for the **029** register ID at the top left of the display
- read the digits from left to right
- shows a cumulative surplus of electricity generated
- CenterPoint Energy sends the amount of electricity consumed and generated to Retail Electric Providers, who may compensate customers for surplus generation.



How to read your smart meter



888 – Segment Check

- indicates whether the display has any burned out digits (or segments)
- look for the **888** symbol at the top left of the screen
- the display should read **888 888**
- any other reading with the **888** symbol at the top left of the screen could indicate a faulty display



reg/not reg

- indicates whether the meter is registered with CenterPoint Energy's communications network
- look for the **rE9** symbol in the middle of the screen
- **rE9** indicates that the meter is registered with the communications network
- **not rE9** indicates that the meter is not registered with the communications network
- **Digital meters outside the communications network will not be "smart" until construction of the network reaches their area**



Sync/not sync

- indicates whether the meter is synchronized with CenterPoint Energy's communications network
- look for the **SYnc** symbol in the middle of the screen
- **SYnc** indicates that the meter is synchronized (or communicating) with the network
- **not SYnc** indicates that the meter is not synchronized (communicating) with the network
- **CenterPoint Energy will be alerted when meters are not communicating**

As CenterPoint Energy installs smart meters across Houston, monitors will be available that will provide more detailed and helpful information about your electric usage than does simply reading the meter. Within 60 days after your smart meter has been installed, you can view your electric usage history at www.SmartMeterTexas.com. For more information, call 713-207-2222, 1-800-332-7143, or your retail electric provider or visit www.CenterPointEnergy.com/EnergyInSight.