



BUILDER HOTLINE – GAS DIVISION

GENERAL INFORMATION FOR TEXAS AREA RESIDENTIAL BUILDING COMPANIES

*Yard Line and Meter Installations can be requested through the Builder Portal Website or by Fax.
To request a Username and Password for Website Access, Fax Forms, Building Guidelines or General Information, visit our website (for Web Access or Fax Forms click on email link) or contact the Builder Hotline.*

To Report A Gas Leak	713-659-2111 or 1-800-752-8036
Office Phone Number	713-207-4370
Toll Free Office Number	1-888-575-3094
Fax Number	713-207-4340
Toll Free Fax Number	1-888-889-1495
Internet Address	www.centerpointenergy.com
Builder Portal Website Link	http://www.centerpointenergy.com/en-us/business/services/builders-developers/resource-center
E-Mail Address	builderhotline@centerpointenergy.com
Hours of Operation	8:30 am to 4:30 pm (Monday thru Friday)
Remove Meter or Abandon Service (Cut on Main)	713-659-2111 or 1-800-752-8036