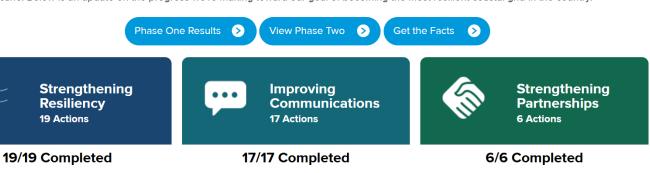


CenterPoint Energy is taking action now to improve our resiliency, customer communications and community partnerships, and better prepare for the next major storm or hurricane. Below is an update on the progress we're making toward our goal of becoming the most resilient coastal grid in the country.

Resiliency

19 Actions



Action Category	Action Name	Action Description	In Progress	Completed
Resilience	Nearly double vegetation management workforce	As of July 16, there are now approximately 1,000 vegetation management workers working to immediately address higher risk vegetation issues through August 31 and beyond.		⊘
	Remove vegetation from high-risk vegetation areas	We will remove 100% of vegetation from the 2,000 incremental distribution line miles with higher risk vegetation across our system by August 31.		⊘
	Replace 100% of remaining poles with composite poles	By August 31, 100% of the remaining distribution pole: planned for replacement will be replaced with composite poles (approximately 1,000 poles).		⊘
	Deploy 300+ automated devices	By August 31, we will strategically deploy at least 300 automated devices to reduce sustained interruptions in major storm events and reduce restoration time.		⊘
	Harden 350 distribution line miles	By December 31, we expect to harden nearly 350 distribution line miles to the latest extreme wind standard on a reliability-risk basis.		⊘
	Use 25% resource buffer	With immediate effect, given the uncertain impacts of severe weather, we will use a 25% resource buffer as part of our response resourcing model to help ensure we request more than the number of crews we need to respond to any power outages after a major storm.		⊘
	Develop expanded staging site housing for four locations	Immediately, we will develop expanded staging site housing for four strategic locations to minimize travel time.		⊘
	Use new state-of-the art predictive modeling and Al technology to identify higher-risk vegetation	By August 1, we will begin to use new state-of-the-art predictive modeling and AI technology to identify higher risk vegetation across our system.		⊘

Complete visual inspections on overhead distribution circuits impacted by Beryl	By August 1, we will complete visual inspections on all overhead distribution circuits impacted by Hurricane Beryl to identify equipment or vegetation-related issues that could create future outages.	⊘
Complete aerial imagery inspections on overhead distribution circuits impacted by Beryl	By August 15, we will complete aerial imagery on all overhead distribution circuits impacted by Hurricane Beryl to identify equipment or vegetation-related issues that could create future outages.	⊘
Execute identified repairs based on risk as identified through visual and aerial inspection	By August 15, informed by the completion and analysis of our inspection, we will execute identified repairs based on risk. This work will be completed by August 31.	⊘
Increase small increment mobile generation units from 4 to 13	By August 1, we will increase on a short-term lease basis small increment (up to 1MW) mobile generation from 4 to 13 units.	⊘
Implement changes to restoration process to accelerate vegetation crew dispatch	By August 31, or 5 days before the next tropical storm hits our service area, whichever occurs first, we will implement changes to our restoration process to accelerate dispatch of vegetation crews as soon as safely practicable after a storm based on damage modeling.	⊘
Use damage modeling to dispatch appropriate crews	By August 31, or 5 days before the next tropical storm hits our service area, whichever occurs first, based on damage modeling, we will dispatch appropriate crews as soon as safely practicable after a storm to speed restoration.	⊘
Use predictive modeling to inform resource planning to prepare for a major storm	By August 31, or 5 days before the next tropical storm hits our service area, whichever occurs first, we will begin using predictive modeling tools to inform resource planning to prepare for a major storm.	⊘
Use damage modeling to identify staging sites for hardest-hit areas	By August 31, or 5 days before the next tropical storm hits our service area, whichever occurs first, we will leverage damage models to identify locations for staging sites to increase proximity to hardest-hit areas so that workers can be deployed quickly.	⊘
Hire new senior leader for emergency preparedness and response	We will hire a new senior leader for emergency preparedness and response and will seek to have someone in place as quickly as possible.	⊘
Appoint resource commander	We will immediately appoint a resource commander whose sole responsibility will be to develop and adjust a storm resource plan to efficiently dispatch resources.	⊘
Design new distribution structures and replacements to standards that address extreme wind and loading conditions	We will design all new distribution structures and replacements to standards that address extreme wind and loading conditions.	⊘

Conduct large scale, open-house style community listening sessions	We are currently conducting community listening sessions, which have begun to inform elements of this plan, and will be hosting open house style listening sessions in every one of our counties in August and September.	⊘
Launch plan to engage with community focus groups for feedback on outage tracker	By August 15, we will launch a plan to engage with community focus groups to get feedback on our outage tracker and work to incorporate this feedback to improve the customer experience.	⊘
Continue meeting with customers to collect feedback	We will continue to meet with our customers and listen to their feedback on how we can communicate more clearly and effectively, and we will act on their recommendations.	⊘
Hire new senior communications leader	We will hire a new senior leader with deep communications expertise to ensure that we execute on our overhaul of our communications approach effectively and will appoint someone as soon as possible.	⊘

Action Category	Action Name	Action Description	In Progress	Completed
Partnerships	Bridge gap between outage and restoration at critical care facilities	Our restoration strategy already prioritizes at-risk Texans in critical care facilities, and our focus is on incremental generation to bridge the gap between outage and restoration.		⊘
	Co-ordinate with officials to more effectively dispatch temporary generation resources	By August 9, we will coordinate more closely with local, county, and state officials as well as emergency management personnel to align response efforts and more effectively dispatch temporary generation resources.		⊘
	Identify sites to donate 10 back-up generators at sites identified by local leadership	We will donate up to 10 back-up generator facilities across our communities in coordination with needs identified by local leadership. Sites will be selected by September 30, and back-up generators installed and operational by June 1, 2025.		⊘
	Evaluate expansion of number of temporary generation units informed by needs of critical facilities	By August 31, or 5 days before the next tropical storm hits our service area, whichever occurs first, we will evaluate the expansion of the number of temporary generation units, and temporary generation transportation assets in our fleet, informed by the needs of critical facilities.		⊘
	Brief trade associations about critical care facilities and availability of FEMA resources	By August 9, we will brief trade associations for critical care facilities and confirm contact information for their members in our territory. We will also provide information about the availability of resources provided by FEMA to ready their facilities to accept temporary generation.		⊘
	Engage with local Emergency Management Offices	By August 9, we will engage with local Emergency Management Offices (or similar) to refresh our prioritization and to confirm contact information and emergency preparedness of critical facilities and critical infrastructure.		⊘