

Jerbal e Site eo Juun 27 - Julae 1

Kelet ko ikijen jerbal aunlain reban **maroñ bello** jen **Juun 27 - Julae 1**. Jouj jikeduul ak kōmman kōlla mōkta jen **Juun 26**. Kommol kin am jerbal ipped im jej jolok ad bwod kin jabdewōt!

Oktak ko renij ñan akkaun eo am ilo Julae 2024.

Jej bojjak in ukote waween jerbal e jikin kwalok onean jerbal ko ñan riwia ilo jomar in im enij boktok eloñ kain men ko rekaal ñan akkaun eo. Jouj im jella ke aolep riwia enij wōr aer juon **akkaun nōmba k̄āl** im **onean eo am enij oktak** ānwot mottan an oktak waween jerbal kein.

Kobalak ippet juon nōmba in akkaun k̄āl, komaroñ kōtmane an wōr kelet in jerbal e ilo am-māe, eloñlak ukok ilo kajin, deloñ ilo būrookraam ilo an bidodo im elaplok.

Jouj lale ñe kwoj kolla ki CenterPoint Energy onean ko ilo bank eo am ak jot bar waween kōlla ko, **kwonij aikuj in kakāāl akkaun nōmba eo am ilo ak elikin Julae 2, 2024**, ñan kōlla(ko) renij deloñ ilo akkaun eo am.

Lale akkaun k̄āl eo am im waween jerbal.

Eñin ej ta ko kwoj aikuj in jella:

- Enij iwaj juon am akkaun nōmba kaal ilo Julae.
- Kwonij aikuj in kakāāl melele ko am ikijen kōlla ilo Julae. Lale FAQs ko ilal ñan elaplok melele.
- Enij oktak an iwaj onean eo am im jekjekin ilo Julae.
- Ñe ewōr am akkaun aunlain, kwonij aikuj in kakāāl paajwōt eo am elikin Julae 2. Komaroñ kōmmane ilo am deloñ ilo akkaun eo am aunlain āinwot aolep ien im enij tōl eok ñan ijo.

Ilo Julae, ia eo imaroñ loe akkaun nōmba k̄āl eo ao?

- **Ilo CenterPoint onean eo am: ej pād ilo tuloñ anmoõ.**
- **Ilo akkaun eo am aunlain:** Aunlain ilo [CenterPointEnergy.com/MyAccount](https://www.CenterPointEnergy.com/MyAccount) ilo anmiiñ in dashboard eo am.
- **Ilo am topar Customer Service (Jikin Jibañ Customer):** Komaroñ kall e lak CenterPoint Customer Service ilo 1-800-227-1376 im kelet “Bōk akkaun nōmba kaal eo ao” kelet in māke-jerbal ak komaroñ kōnaan ippet juon agent. Kwonij aikuj nōmba in akkaun eo am mōkta lak.

Kajitok ko ekküt kajitok

Ta imaroñ in kōtmane kin *My Account* wawen jermal eo?

Eñin ej kelet in jermal ko an juon-māke komaroñ kōtmane kin wawen jermal akkaun eo aunlain nae etan, **My Account**:

- Deloñ ilo kōjjelā in kōmman kakememej in kōlla ilo am kobaiki lalem email ak nōmba in telebon bwe en iwaj ilo taakij ke iien am kōlla.
- Riboot juon kolla emōj an kōmman ilo juon jikin kolla.
- Kajitok an karok kolla ak aitoklak iien ñan kolla.
- Lale jekjek in appoinmen in jermal.
- Lale onean ko mōkta lak im an jermal (ilo alloñ ko 12 remootlak).

Ejjam wōr ao onean kāāl?

Āinwot mottan oktak ko ilo wawen jermal, aolep riwia renij bōk onean kāāl. Karok kāāl eo enij kobaiki eloñlak melele kake kōjerbale jarom, koba:

- Juon “Kalimjok waween am kōjersbae”.
- Elaplok makūtkūt ilo akkaun eo ilo elaplok iien.

Inij ke kōlla ki wōt onean eo ao ilo juon jikin kōllā?

Aet. Jinoe jen Julae 2, kwonij aikuj in kwalok jikin kolla eo ewōr melim ñan e kin **akkaun nōmba KĀĀL** ñan kolla ki onean ko am. Jikin kolla eo eban maroñ in jermal e kōlla eo am ilo an kōjerbale stub jen akkaun nōmba eo am mōkta lak.

Elikin an oktak ko kōmman, komaroñ kall e lak CenterPoint Customer Service ilo 800-227-1376 im kelet “Bōk akkaun nōmba kaal eo ao” kelet in māke-jermal. Kwonij aikuj nōmba in akkaun eo am mōkta lak. Kwe **jab** aikuj in kōnaan ippen juon agent in customer service.

Ewōr ke men eo ij aikuj ñe ij deloñ ilo Kōlla ko Rej Māke kōmman ilo akkaun eo ao aunlain?

Jab. Ñe emōj am deloñ ilo Kōlla ko Rej Māke kōmman (AutoPay) ilo aunlain CenterPoint Energy akkaun eo am, kwobjab aikuj in kōmman bar jabdewōt. Deloñ ilo AutoPay enij māke oktak ñan waween jermal kāāl eo.

Ij ke aikuj in kakāāl nōmba in akkaun eo ilo jikin jāān eo ao?

Aet. Ñe emōj karok waween kolla onean ko ilo jikin jaan eo am (bank ak jikin muri, ijelakin aunlain akkaun ej nae etan My Account, kwonij aikuj in kōjjelā ki jikin jaan eo am kin CenterPoint Energy akkaun nōmba eo am ñan lale bwe kōlla eo am ej māke walok ej kōmman.

Ij bōk jibañ ikijen kōlla: ewi wawen an kōlla kein jelot io?

Ñe kwobj juon riwia ilo Indiana ej bōk jibañ ikijen kolla ilo **Low Income Home Energy Assistance Program (LIHEAP, Būrookraam in Jibañ ikijen Jarom)**, CenterPoint Energy melele ko ilo akkaun eo am renij māke etal ñan akkaun nōmba kāāl.

Ñe kwoj juon riwia ilo Ohio ej bök jibañ ikijen kōlla ilo **Bojjāān in Būlaan in Kōlla (Percentage of Income Payment Plan (PIPP))**, CenterPoint melele in akkaun enij māke etal ñan akkaun nōmba kāāl eo am.

Ñe ewōr am abinono, jouj im topar lak ro mottad ilo jukjukin pād eo ñan elaplok melele ilo oktak in.

Ia eo eBill ej tal ñan e?

eBill ej kio nae etan, “**Onean eo ejjab pād ilo Pepa**”. Ñe kwoj kio pād ilo eBill ilo kio, kwonij pād wōt iem ak enij nae etal Onean eo Ejjab Pād ilo Pepa. Onean eo ejjab pād ilo Pepa enij kio kobaiki:

- Kelet ko ñan kobaiki ruo email ñan lale onean eo am im kōjjelā ikijen kōlla.
- Komaroñ kio deloñ ilo kōjjelā in kakememej kin kōlla ilo am kobaiki lalem email ak nōmba in telebon bwe en iwaj kōjjelā ilo taakij ñe iien am kōlla.

Inij ke maroñ kōjerbale wōt Vectren app ñan kōmman kōlla?

Jab. Vectren app enij jako an jermal im jab maroñ in jermal e kolla ko elikin Julae 2, 2024.

Enij ke wōr oktak kin waween ao kolla juon onean ilo pepa?

Ñe kwonij kollaiki CenterPoint Energy onean eo am ilo mail komaroñ lelok wōt jaak eo am im kolla eo am enij pād ilo akkaun nōmba kāāl eo am.

Ewōr ruo ao miita im juon wōt onean; ta eo enij walok ñe enij oktak waween jermal eo?

Ñe kwoj juon riwia eo ewōr ruo an miita, kominene an pād onean mita ko am ilo juon wōt onean. Jinoe jen Julae 2, enij wōr am akkaun nōmba kāāl ñan kajojo miita im enij iwaj juon māke onean ñan kajojo miita ñan kajojo kōn in jermal ko ilo miita im ewōr am. Koban jaaj kin jabdewōt onean jermal ko relaplok.

Enij ke wōr oktak ñan waween ao riboot ko rej pād ilo Jermal in Kōjjelā ikijen Jarom?

Power Alert Service (PAS, Jermal in Kōjjelā ikijen Jarom) koban aikuj an jemlok jarom ilo taakij, āinwot an jermal in miita ko kōjjelā tok kin an kwin im kwalok ilo call, taakij, ak email. Komaroñ riboot an kwin ilo am lale webjait eo an CenterPoint Energy ak kall tok im riboot ilo IVR kein jermal ilo an jab aikuj in kottar in kōnaan ippen juon agent.

Ñaij juon Ohio Kelet riwia; inj ke aikuj an kakāāl jikin kiaj eo ao ippen akkaun nōmba kāāl?

Āinwot juon Choice riwia, kwojjab aikuj in inepata kin am kwalok akkaun nōmba kāāl bwe en rol ñan jikin kiaj eo am. CenterPoint Energy enij jilkinwaj juon jikin wia kin nōmba in akkaun kāāl eo am ñan kakaal rekoot ko am. Enij iwaj juon am Choice ID nōmba. Ñe kwonij topar lak jikin wia

eo ñan kōmman oktak ilo akkaun eo am, kwonij aikuj in lelok ID nōmba kāāl eo am. ID nōmba eo am enij buriin ilo onean eo am.

Ewōr ke oktak ñan Budget Bill?

Ñe kwoj juon riwia in Indiana, am deloñ ilo Budget Bill eban jelot.

Ñe kwoj juon riwia in Ohio, Budget Bill eo am enij walok ilo onean ko ilo Julae ijelakin Okwij. Iien kakāāl eo juon emōj an jikeduul eban ñan ñe Julae 2025.

Ñe kwonij deloñ ilo Budget Bill ilo ak mōkta jen Juun 26, koban loe juon melele kaal ilo onean eo am ñan ñe Juun 2025. Jabdewōt eo ej deloñ ilo Budget Bill ilo ak elikin Juun 27, konij loe juon onean kaal ilo Jan. 2025.