

Competitive Retailer Information Portal (CRIP) User Guide





Welcome to CenterPoint Energy's new and improved CRIP! Most will find this site familiar since it is a modernized version of what you have seen since 2008; however, there are some new features that we have added (including safety net input and a dashboard) that provide advanced functionality for the convenience of the Competitive Retailer. All new and current features are outlined below.

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WELCOME TO CRIP (LANDING PAGE)

Login:

• Click Login to take you to the Login page.



Enter your User ID and Password, and then click "Sign In".

CenterPoint. Energy	
Sign in now for access to CRIP.	formation Portal (CRIP)
	Lon't have an online access?
Sign In	Simply create your user profile and get access to our online services.
* Indicates required fields	Register Today 🔊
User ID*	
ljsand1027@gmail.com	
Password* Forge	at your password?
Remember me	
Sign In 🔊	



Request Access:

- For new organizations needing access, please contact CenterPoint Energy's CR Relations at <u>CR.Support@CenterPointEnergy.com</u> to request information.
 - For existing organizations already setup in our system, please proceed with the directions below. Click on "**Register Today**" to begin the process of being added to an organization

CenterPoint. Energy	-	
Competitive Retailer In Sign in now for access to CRIP.	nformation Portal	(CRIP)
Sign In * Indicates required fields		Don't have an online access? Simply create your user profile and get access to our online services. Register Today
User ID* User ID*		
Password* Password*	Forgot your password?	
Remember me		
Sign In 👂		



Request Access (cont.):

Create a new profile by completing the required information in the form below.

CenterPoint.	
Energy	
Create Profile	
Create a user profile for quick acc	ass to CenterPoint Energy account services, energy information and efficiency tips.
	First Name*
	First Name*
	Last Name*
	Last Name*
	Email Address*
	Email Address*
	Confirm Email Address*
	Confirm Email Address*
	Create Password*
	Create Password*
	X Must be 8-20 characters X At least one numeric character X Cannot use spaces X At least one alpha character X Cannot use tabs X At least one upper case character X At least one special character X At least one upper case character
	Confirm New Password*
	Confirm New Password*
	Select a Security Question*
	Select a Security Question*
	Security Question Answer*
	Security Question Answer*
	Terms And Conditions By checking this box and continuing. I agree to the <u>Terms of Use</u> for this site.
	I'm not a robot
	Back Continue S Gancel



Request Access (cont.):

Enter the password and click "Sign In". This will take you to the ADD NEW USER screen.

CenterPoint. Energy		
My Account		
	Welcome Jennifer,	
	Your User ID is: jennifer.ballance@gmail.com	
	Thank you for creating your online profile.	
	Sign In	
	To get started, please enter your password below.	
	Password	
	Sign In	Cancel
/		

Select the Organization that you want and enter the required information. Click "Submit"

ConterPoint. Energy		0 Jennifer Batance +
ADD NEW USER		
ORGANIZATION INFORMATION		
Organization*	North American Venture Capital North American Venture Capital North American Venture Capital, LLC Northeric Garan Menor Kata Andrea Emeric Comment LLC Emeric Comment Science Teacher Notes Electric Control Emergi, LLC Control Emergi, LLC Control Emergi, LLC	
USER INFORMATION		
First Name* Middle Name	Jennifer	
Last Name* Job Title*	Analyst	
Employee Ref.#	EMO	
CONTACT INFORMATION		
Primary Phone Number* Secondary Phone Number	7132070000	
WORK LOCATION		
Street Address 1 Street Address 2		
City State		
Zip Code		
LOGIN INFORMATION		
Email Address*	jennifer.ballance@gmail.com	(« Bux) Submi ()



Request Access (cont.):

Your request will be submitted to the Administrator for that Organization for approval. The user will not be able to log into CRIP until the Administrator approves the user.

NFOF	MATION
	Information
	Vour request for approval has been submitted. You will NOT be able to be in until the site administrator approves your request.
	Tour request for approval has been submitted. For white to be able to log in antil the site duministration approves your request

Once the user has been approved, the new user will receive an email confirming approval. At this time, the new user will be able to log into CRIP.





Forgot Password:

Click on Login button.



Select the "Forgot your password?" link:

	Don't have an online access?
Sign In	Simply create your user profile and get access to our onlin services.
* Indicates required fields	Register Today >
User ID*	
User ID*	
Password* Forgot you	r password?
Password*	



Forgot Password (cont.):

After entering the User ID, click "Continue":

2 Set Password	3 Confirmation	
Set Password	Confirmation	
	e tell us your	e tell us your email address.

An email will be sent to the address entered with additional information needed to reset the password:

nergy				
New Pass	word	0	0	
	Enter Email Address	Set Password	Confirmation	
An email has bee	en sent to ljsand1027@gm	ail.com. Follow the instruction	is to complete the Password F	eset.
IJSanu 1027 (@yini	all.com			_



Forgot Password (cont.):

Click on "Reset Password" in the received email.

Energy
Customer Notification: CenterPoint Energy Password Reset Requested
February 5, 2024
RE: CenterPoint Energy Password Reset Requested
Hello Lysette Ballanca,
Here's a link to reset your pessword.
Rese Pataword 0
It expires in 24 hours. Send us another reset request if this link expires. <u>Contect us</u> if you did not make this
request or have questions. Theols for managing your business the quick and easy online way.
Your Customer Service team
PLEASE DO NOT REFLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED
PLEASE DO NOT REFLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED This email was sent to: <u>AZUREB2CPASSWORDEMAILS@CENTERPONTENERGY COM</u>
PLEASE DO NOT REFLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED This email was sent to: <u>AZUREB2CPASSWORDEMAILS@CENTERPORTENERGY COM</u> Please dick thing to update your preferences via by Account or contact customer service at during normal business hours. This email was sent by: <u>CenterPoint Energy</u> P O Dox 4567, Houston, TX 7718-4567, United States
PLEASE DO NOT REFLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED This email was sent to: <u>AZUREB2CPASSWORDEMAILS@CENTERPORTENERGY COM</u> Please click http: to update your preferences via May Account or contact customer service at during normal business hours. This email was sent by: CenterPoint Energy, P O Box 4557, Houston, TX 77210-4567, United States We respect your right to privery. Click <u>line</u> to view our privacy policy.
PLEASE DO NOT REFLY TO THIS EMAIL - REFLIES TO THIS MAILEDOX ARE NOT MONITORED This email was sent to <u>ACURETEXCEASSWORDEMAILS@CENTERPORTENENGY COM</u> Please click http: to update your preferences via by Account or contact customer service at during normal business hours. This email was sent by <u>CenterPoint Energy</u> – D Box 4567, Houston, TX 77210-4567 We respect your right to privacy. Click <u>http:</u> to view our privacy policy. 2024 CenterPoint Energy – All Rights Reserved P O Box 4567, Houston, TX 77210-4567
PLEASE DO NOT REPLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED This email was sent by <u>ACTURED2CPASSWORDE/MAILBQCENTERPOWITENERGY COM</u> Pasas dick ^T wite Update your preferences via My Account or contact customer service at during normal business hours. This email was sent by <u>CenterPoint Energy</u> - D Box 4567, Houston, TX 77216-4567. © 2024 CenterPoint Energy - All Rights Reserved P O Box 4567, Houston, TX 77210-4567
PLEASE DO NOT REPLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED This email was sent to: <u>ACURE B2/CPASSWORDE MAIL SQCENTERPORTENEROY COM</u> Please click <u>https:</u> to update your preferences via big Account or contact customer service at during normal business hours. This email was sent to: <u>Click lings</u> to view our privacy policy. © 2024 CenterPoint Energy – All Rights Reserved P O Box 4567; Houston, TX 77210-4567 ff you would prefer not to receive further messages from this sender, please click <u>https:</u>
PLEASE DO NOT REPLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED This email was sent by AZURE BZQCPASSWORDE MAIL SQCEXTERPONTENERGY COM Please dick https://doi/doi/ou/file/file/file/file/file/file/file/file
ELCASE DO NOT REPLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONTORED This email was seet to _AZUREB2/CPASSWORDE MAIL SQCENTERPORTENERGY COM Please dick http: to update your preferences via My Account or contact customer service at during normal business hours. This email was seet to _CenterPoint Energy - All Rights Reserved P O Box 4567; Houston, TX 77210-4567 If you would prefer not to receive further messages from this sender, please dick http:



Forgot Password (cont.):

After entering the qualifying password and confirming the reCAPTCHA, click on "Continue".



Set New Password

	1 Enter Email Address	2 Set Password	3 Confirmation	
New Password				
 Must be 8-20 characte Cannot use spaces Cannot use tabs At least one special characteristic 	rs ✓ At least one numer ✓ At least one alpha ✓ At least one upper aracter	ic character character case character		
Confirm New Passwor	d			
••••••				
✓ I'm not a robot	reCAPTCHA Privacy - Terma			
Questions or Comments?	<u>Email us</u>			
Continue >				<u>cancel</u>



Forgot Password (cont.):

You will receive notification that the password has been changed.

Energy y Account	CenterPoint Energy online services, i	ncluding billing and payment options, energy usage reports.
munication preferences, onlir	ne service scheduling and more!	Don't have an online access?
Sign In		Simply create your user profile and get access to our online
Your Password ✓ Write down your pas where you can find i * Indicates required fields User ID*	has been changed ssword in a secure place it again.	\$ Pay as a guest You may also <u>pay as a guest</u> and register later.
User ID*		
Password*	Forgot your password?	
Password*		
Remember me		



CRIP User Guides:

Click the "User Guides" link and this will take the user to the available user guides.





Premise Search:

Within CRIP, there are three search options available. After entering the desired option, click submit.

- ESI-ID
- Meter Number
- Address

CenterPoint. Energy							😫 Richard Beasley 🗸
	DashBoard	SafetyNet *	Premise Search	Historical Usage *	Report Download	Administration -	Resources *
Premise Search							
Please select on	e of the following	premise informatio	on search options:				
Search by ES	I ID: Please enter th	ne exact ESI ID.					
O Search by Me	ter Number: Please	e enter the exact me	eter number.				
Search by Ad street number an a street prefix.	dress: Please enter d name allow for the	r the exact address e "%" wild card to be	or at least the first 3 dig e used only at the right-	pits of the street number a hand side of these fields.	nd the first 2 characters of (i.e. 100% and MA% for	of the street name followe 1008 MAIN ST). You can	ed by the "%" wild card character. The further narrow your results by specifying
Street#		Street	Prefix	Street Name		Apt/L	Jnit
			~	Enter Street Name		Ent	er Apt/Unit
							Submit 🔊 « Reset
Copyright © 20	023 - CENTERPOINT I	ENERGY. ALL RIGHTS	S RESERVED.				



View Details:

Next, click on View Details to see detailed information on the premise.

CenterPoint. Energy										Richard Beasley
	F	Premise Search	Safety-Net *	Dashboard	Historical U	lsage (LOA)	Report Download	Administration *	Resources *	
Modify Search M Premise S	<u>tew Search</u> Search F	Results								
	ESIID		Status	CR of Record	House	Street		Apt / Unit C	ty	State - Zip
View Details	1008901	10100	ACTIVE	1000	35	AVENUE		G	ALVESTON	TX - 77550
0	anuticht @ 202									_
G	opyright © 2023	- CENTERPOINT EN	ERGY. ALL RIGHTS R	RESERVED.						

After clicking on **View Details**, the user will come to the page that will contain Premise Information, AMS Report Details, and Market Order Details. Each section is outlined below.

Premise Information:

A summary of the premise information will be presented with detailed information as shown below.

enterPoint. nergy	Premise Search St	ifety-Net - Dashboard Hist	torical Usage (LOA) Report Download	Administration - Resource	Richard Be
k to Search Results	Modify Search New Search				
	ESI ID 1008901	STREET ADDRESS AVENUE M	CUSTOMER NAME	CUSTOMER BEGIN 04/12/2021	DATE
PREMISE INFORM	IATION				
ESI ID Start Date: Status: Rep. of Record:	01/01/1971 ACTIVE	Premise Type: Profile: 4CP / KVA:	Residential RESHIWR_COAST_IDR_WS_NOTOU	Permit Jurisdiction: Permit Requirements:	GALVESTON MOVE IN = N SERVICE ORDER = Y NEW METER = Y
Rate Class:	RESIDENTIAL - SINGLE FAMILY	Service Voltage: Critical Care / Load:	120 / 240 NO	Permit Received: Permit Expiration Date: Permit Type Code:	Y 07/08/2023 PREMISE
Meter Number:					
MEG Code:	1		Cu	rrent Meter Reading: 08/01/2020	06:05:20 PM
Type:	Residential Non-I	DR Installations		251.1	
Install Date:	01/24/2012		Click Detroch to induste a surrent	road from your malor Planes have	tient as this functionality is your the
Owner:	NOT AVAILABLE		completed within three minute	s.	meent as one functionality is delaily



Premise Information (cont.):

Permit Information/Status

Users will see Permit Information on the Premise Information page. This section includes the following:

1. Permit Jurisdiction: Click on the hyperlink next to Permit Jurisdiction for a window to pop up that will provide the following

- Permit Entity
- Phone Number
- Life of Permit

r	1
Permit Entity:	City of GALVESTON
Phone Number:	409-797-3620
Life Of Permit:	180
	ок 🔊

- 2. Permit Requirements for a MVI, Service Orde and New Meter
- 3. Permit Received (if permit is pending to be received by CNP)
- 4. Permit Expiration Date of permit that has been received
- 5. Permit Type Code

Permit Jurisdiction:	GALVESTON
Permit Requirements:	MOVE IN = N SERVICE ORDER = Y NEW METER = Y
Permit Received:	Y
Permit Expiration Date:	07/08/2023
Permit Type Code:	PREMISE



AMS Report Details (24 Hours, 30 Days, 13 Months):

A Detailed view of usage at the premise by desired period.







Market Order Details:

<u>Service Orders</u> – This tab provides a 30-day lookback on orders that are pending and or completed. Toggling between "Show Details" and "Hide Details" allows the user to see additional order information.

ARKET ORDER	DETAILS								
ervice Orders ¥	Enrollme	ent Orders	Usage Data 867 Trans	sactions 810	Transactions	SMT			
CNP Process Name		CNP Process State	Global Process	ID			Actual Completion	on DateTime	
Disconnect-Non Pay		Complete	0003203052171	0089010238139277301	03		02/15/2023 09:07	:00 AM	<u>s</u>
Partner Id	Tran Type	Sub-Tran Type	Received Delivered File Date	Purpose Code	Target Date	Action Code	Tran Status	Reject/Turndown Code	Additional Detail
ENRG-99999999	65001D	72	02/15/2023 08:58:34 AM	DC001	02/15/2023	Initiate	DELV		
	65002D	72	02/15/2023 09:25:17 AM	DC001	02/15/2023	Complete	DELV		
ENRG-99999999	65001R	79	02/17/2023 10:17:27 AM	RC001	02/17/2023	Initiate	DELV		
	65002R	79	02/17/2023 10:41:55 AM	BC001	02/17/2023	Complete	DELV		

<u>Enrollment Orders</u> - This tab provides a 30-day lookback on orders that are pending and or completed. Toggling between "Show Details" and "Hide Details" allows the user to see additional order information.

IARKET ORDER [DETAILS				
Service Orders	Enrollment Orders ¥ Usage Data	867 Transactions 810 Transactions SMT			
CNP Process Name	CNP Process State	Global Process ID	Scheduled Meter Read Date	Actual Completion DateTime	
FMVO	Complete	00000001	02/17/2023	02/16/2023 23:59:00	
FMVO	Complete	010	02/17/2023	02/16/2023 23:59:00 Show Details	
MVI	Complete	010;	02/23/2023	02/23/2023 08:06:00 Show Details	
MVO	Unexecutable	201	02/17/2023	02/17/2023 17:46:03 Show Details	
MVO	Complete	089	02/22/2023	02/22/2023 16:55:00 Show Details	

<u>810 Transactions</u> - Users will see the breakdown of the 810 charges under the 810 Transaction tab. The user will click on the **Bill Amount** hyperlink and will be sent to a new page to view the breakdown of charges.

The user will have access to Download, Print or close the page to be diverted back to the previous page, Premise Information page, 810 Transactions tab in the MARKET ORDER DETAILS section.



Market Order Details (cont.):

MARKET ORDER	R DETAILS								
Service Orders	Enrollment Orders	Usage Data	867 Transactio	ns	810 Transactions 举	SMT			
Rep. of Record	Start Date	End Date	Туре	Fina	I Due Date	Bill Amount	NAESB Date	Cross Ref#	Tran Id
	02/15/2023	03/15/2023	Rebill	No	07/06/2023	37433.27	06/02/2023 05:58:28	213017031164	300916097984
	02/15/2023	03/15/2023	Cancel	No	07/07/2023	<u>-37433.27</u>	06/01/2023 01:54:08	213017031164	300916097980
	01/17/2023	02/14/2023	Cancel	No	07/07/2023	<u>-35161.29</u>	06/01/2023 01:54:08	213016934934	300916097981
							08/00/2000		

TRAN ID:			Lownload
REAKDOWN CHARGES			
Description	Rate	Quantity	Value
CHARGE OFF ALLOWANCE TC5	-0.0030	960.30	-2.88
CUSTOMER CHARGE	44.95	1	44.95
METERING CHARGE	72	2	144
DISTRIBUTION SYSTEM CHARGE	4.449409	3674	16347.13
NUCLEAR DECOMMISSIONING CHARGE	0.000607	3674	2.23
TRANSMISSION COST RECOVERY FACTOR	5.975769	2976.3432	17785.94
DISTRIBUTION COST RECOVERY FACTOR	0.226244	3674	831.22
ENERGY EFFICIENCY COST RECOVERY FACTOR	0.000968	1364025.60	1320.38
TRANSITION CHARGE 5	0.331824	2894	960.30
Total			37433.27



Safety Net:

Create Safety-Net

The Safety Net feature is an enhancment to CRIP. To acesss this area, simply click on the "Safety-Net" header link and click on "Create Safety-Net".

Search Safety-Net - Create Safety-Ne Create Safety-Ne Upload Safety-Ne View Safety-Net	Dashboard H t t (Multiple) et Spreadsheet	Historical Usage (LOA)	Report Download	Administration - Reso	Durces *
Create Safety-Ne Create Safety-Ne Upload Safety-Ne View Safety-Net	t t (Multiple) et Spreadsheet				
View Safety-Net					
		2			
se enter the exact ESI ID.					
ber: Please enter the exact meter	number.				
lease enter the exact address or a allow for the "%" wild card to be us	at least the first 3 dig sed only at the right-	gits of the street number an hand side of these fields. (Street Name	d the first 2 characters of t .e. 100% and MA% for 10	he street name followed by the " 08 MAIN ST). You can further na	%" wild card character. The arrow your results by
Stieet Fie	~	Enter Street Name		Enter Apt / Unit	
ERPOINT ENERGY ALL RIGHTS RES	Served.			•	iubmit 🔊 « Reset
	INF: Please enter the exact meter ease enter the exact address or a llow for the "%" wild card to be us Street Pre ERPOINT ENERGY ALL RIGHTS RE	Ier: Please enter the exact meter number. ease enter the exact address or at least the first 3 dig illow for the "%" wild card to be used only at the right Street Prefix	Ier: Please enter the exact meter number. ease enter the exact address or at least the first 3 digits of the street number annilow for the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of these fields. (In the "%" wild card to be used only at the right-hand side of the side only at the right-hand side of the side only at the right-hand side o	Image: Please enter the exact meter number. ease enter the exact address or at least the first 3 digits of the street number and the first 2 characters of t illow for the "%" wild card to be used only at the right-hand side of these fields. (i.e. 100% and MA% for 10 Street Prefix Street Name Image: Street Prefix Enter Street Name Enter Street Name Enter Street Name	Image: Please enter the exact meter number. ease enter the exact address or at least the first 3 digits of the street number and the first 2 characters of the street name followed by the 'llow for the '%' wild card to be used only at the right-hand side of these fields. (i.e. 100% and MA% for 1008 MAIN ST). You can further name followed by the 'Street Prefix Street Prefix Street Name Image: Street Prefix Street Name Enter Street Name Enter Apt / Unit Enter Apt / Unit Enter Apt / Unit Enter Street Name Enter Apt / Unit



Create Safety-Net (cont.)

On the Create Safety Net page, you will find a familiar format with the same fields as a standard Market approved safety net spreadsheet.

CenterPoint. Energy						😫 Richard Beasley 🗸
Premise Sear	ch Safety-Net - Da	ashboard Historical Usage (LOA)	Report Download	Administration -	Resources -	
CREATE SAFETY-NET ***Safety Net Move-In orders are executed on AMS operational days ****For urgent after hour needs, please contact your assigned Account M	between 7:00 A.M – 8:00 P.M anager.					
SAFETY-NET FORM						
E SIID*	1008901 10100				Search 🔊	
Customer Contact Name*	Richard Beasley					
Customer Phone Number*	2817982576					
Street Address	AVENUE					
Apartment Number	15					
City*	GALVESTON					
Zip Code*	77550					
CR Duns*						~
CR Name*	Energy LSE					
Request Date*	02/15/2023					6
Critical Care Flag BGN02*	Earthcoming					
Note / Directions	Enter gate on left side home					
CR Reason	CR planned outage					~
						« Back Submit S
Copyright @ 2023 - CENTERPO	NT ENERGY. ALL RIGHTS RESER	RVED.				

Users will enter the requested ESI-ID and if the ESI-ID is valid, the address information will autopopulate after clicking on the "Search" button.

Users then complete the remaining before clicking "Submit" at the bottom of the page.



Create Safety Net (Multiple)

For Multiple Safety Nets, click the "Safety-Net" header link and click on "Create Safety-Net (Multiple)".

Litergy							Sireesha Jampani [•]
Pres	nise Search Sa	afety-Net 👻	Dashboard	Historical Usage (LOA)	Report Download	Administration - Resour	ces *
Premise Search	(((Dreate Safety-N Dreate Safety-N Upload Safety-N	let <mark>let (Multiple)</mark> Net Spreadsheet				
Please select one of	the following p	/iew Safety-Net	t .				
Search by ESI ID:	Please enter the exa	ct ESI ID.					
Enter ESIID.							
◯ Search by Meter №	lumber: Please ente	r the exact met	er number.				
Enter meter number							
 Search by Address street number and na specifying a street pro Street# 	s: Please enter the e me allow for the "%" fix.	wact address or wild card to be Street P	r at least the first 3 (used only at the rigi	digits of the street number a ht-hand side of these fields.	nd the first 2 characters of (i.e. 100% and MA% for 10	the street name followed by the "%" 108 MAIN ST). You can further name Apt / Unit	wild card character. The wyour results by
 Search by Address street number and na specifying a street pro Street# Enter street 	s: Please enter the e me allow for the "%" fix.	wact address of wild card to be Street P	r at least the first 3 used only at the rigi refix	digits of the street number a ht-hand side of these fields. Street Name Enter Street Name	nd the first 2 characters of (i.e. 100% and MA% for 10	the street name followed by the "% 008 MAIN ST). You can further name Apt / Unit Enter Apt / Unit	wild card character. The wyour results by
Search by Address street number and na specifying a street pro Street# Enter street	s: Please enter the e me allow for the "%" v fix.	xact address or wild card to be Street P	r at least the first 3 o used only at the rigi refix	digits of the street number a ht-hand side of these fields. Street Name Enter Street Name	nd the first 2 characters of (i.e. 100% and MA% for 10	the street name followed by the "%" 008 MAIN ST). You can further name Apt / Unit Enter Apt / Unit Sut	wild card character. The ow your results by
Copyright € 2024 - C	s: Please enter the e me allow for the "%" (ffx.	xact address or wild card to be Street P	r at least the first 3 used only at the rig refix	digits of the street number a ht-hand side of these fields.	nd the first 2 characters of (i.e. 100% and MA% for 10	the street name followed by the "% 008 MAIN ST). You can further name Apt / Unit Enter Apt / Unit Sut	wild card character. The wy your results by
Copyright © 2024 - C	s: Please enter the e me allow for the "%" (flx.	xact address or wild card to be Street P	r at least the first 3 used only at the rig refix ESERVED.	digits of the street number a ht-hand side of these fields. Street Name Enter Street Name	nd the first 2 characters of (I.e. 100% and MA% for 10	the street name followed by the *% 008 MAIN ST). You can further name Apt / Unit Enter Apt / Unit Sut	wild card character. The ow your results by

Enter desired ESI-IDs (Limit 100 per search)

CenterPoint. Energy	ອ Sireesha Jampani ✔
Premise Search Safety-Net - Dashboard Historical Usage (LOA) Report Download Administration - Resources -	
CREATE SAFETY-NET (MULTIPLE) ****Safety Net Move-In orders are executed on AMS operational days between 7:00 A.M – 8:00 P.M. ****For urgent after hour needs, please contact your assigned Account Manager.	
Important Note! You are attempting to enter a Safety Net Move-In order outside of eligible hours, Safety Net Move-In orders are executed on AMS operational days between the hours of 7am	n – 8pm.
ESIIDs Search* (Limit 100 per search) Separate ESI IDs by a space, comma, semicolon, or carriage return 1008901011411549670100 1008901011411549730100 Search S	
	ack Submit S
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4	



Create Safety Net (Multiple) cont.

Click on the "Search" button to display desired ESI-IDs. ESI-IDs will be displayed below.

Center Energy	Point. V											Sireesha Jampani ¥
		Premise S	earch Sa	fety-Net - D	ashboard	Historic	al Usage (LOA)	Report Downlo	oad Ac	Iministration -	Resources -	,
CRE. *** Safety ****For u	ATE y Net Mo	SAFETY-NET ove-In orders are exect ter hour needs, please c	(MULTIF uted on AMS o ontact your ass	PLE) perational days b igned Account Mar	etween 7:00 / nager.	A.M – 8:00	Р.М.					
		You are attempting to er	iter a Safety Ne	t Move-In order ou	utside of eligibl	l le hours, Sa	mportant Note! fety Net Move-In o	rders are executed	on AMS ope	erational days betw	een the hours of	f 7am – 8pm.
	ESIIE 100 100 100	es Search* (Limit 100 pe 8901011411549690100 8901011411549710100 8901011411549730100 arch	r search) Separ	rate ESI IDs by a s	pace, comma,	, semicolon,	or carriage return	<i>h</i>				
		ESI ID*	Street Address	Apartment Number	City*	Zip Code*	CR DUNS			CR Name*	Custom	er Contact Name
	0	1008901011411549730100	AVENUE M		GALVESTON	77550	1176		~		ENER	
		1008901011411549710100	AVENUE M		GALVESTON	77550	1176		~		ENER	
	0	1008901011411549690100	AVENUE M		GALVESTON	77550	1176		v		ENER	
	4											Back Submit



Create Safety Net (Multiple) cont.

Select ESI-IDs that need processing, fill in the required Market information, and click on the Submit button to process the safety nets.

											Sireesha Jampani
	Premise S	earch Sa	fety-Net - D	ashboard	Historic	al Usage (LOA)	Report Download	Adr	ninistration - Re	sources -	
REATE	SAFETY-NET	(MULTIF	PLE)								
Safety Net Me	ove-In orders are exect	uted on AMS o	, perational days b	etween 7:00	A.M – 8:00	P.M.					
*For urgent af	fter hour needs, please c	ontact your ass	igned Account Mar	nager.							
			4 Mar	المتعالم والمتعالم	 	mportant Note!					0
	You are attempting to er	nter a Safety Ne	t Move-In order ou	itside of eligibi	e nours, Sa	itety Net Move-In on	Tore are evecuted on AM	- oper	ational days between tr	ne nours of /am -	spm.
ESII	Ds Search* (Limit 100 pe	r search) Sepa	rate ESI IDs by a s	pace, comma	semicolon	or carriage return					
100	08901011411549690100										
100	08901011411549710100 08901011411549730100										
							lo				
Se	earch 🔊										
Se	earch 🔊	Street Address	Apartment Number	City*	Zip Code*	CR DUNS"			CR Name*	Customer Contac	t Name 🔷 🔿
Se	earch S	Street Address	Apartment Number	City" GALVESTON	Zip Code* 77550	CR DUNS*		~	CR Name	Customer Contac	ti Name
Se	earch S	Street Address	Apartment Number	City* GALVESTON	Zip Code* 77550	CR DUNS*		~	CR Name ENER	Customer Contac	t Name
Se 2	ESI ID 1008901011411549730100 1008901011411549710100	Street Address AVENUE M AVENUE M	Apartment Number	City* GALVESTON GALVESTON	Zip Code* 77550 77550	CR DUNS 11769 11769		•	CR Name ENER ENER	Customer Contact	t Name
	ESID 1008901011411549730100 1008901011411549710100 1008901011411549690100	Street Address AVENUE M AVENUE M AVENUE M	Apartment Number	City GALVESTON GALVESTON GALVESTON	Zip Code* 77550 77550 77550	CR DUNS 11769 11769		~ ~	CR Name ENER ENER	Customer Contact	t Name 🔪 🖚
	earch	Street Address AVENUE M AVENUE M AVENUE M	Apartment Number	City GALVESTON GALVESTON GALVESTON	Zip Code* 77550 77550 77550	CR DUNS 11769 1176 1176		~ ~	CR Name ENER ENER	Customer Contact Customer Customer Customer	t Name 🖍 🔿
	earch	Street Address AVENUE M AVENUE M AVENUE M	Apartment Humber	City GALVESTON GALVESTON GALVESTON	Zip Code 77550 77550 77550	CR DUNS 11769 1176		> >	CR Name ENER ENER	Customer Contact Customer Customer Customer	1 Name *
	earch	Street Address AVENUE M AVENUE M AVENUE M	Apartment Number	City GALVESTON GALVESTON GALVESTON	Zip Code 77550 77550 77550	CR DUNS 11769 11769 1176	Þ	> >	CR Name ENER ENER	Customer Contact Customer Customer Customer Customer KBac	t Name [▲] →



Upload Safety Net Spreadsheet

To upload your Safety Nets using a Market formatted Excel spreadsheet, click the "Safety-Net" header link and click on "Upload Safety-Net Spreadshet".

ncigy			Sireesha	a Jampani
Premise Search	Safety-Net - Dashboar	rd Historical Usage (LOA) Report Downloa	d Administration • Resources •	
	Create Safety-Net			
remise Search	Create Safety-Net (Multiple)			
	Upload Safety-Net Spreadsh	neet		
Please select one of the following p	View Safety-Net			
Search by ESI ID: Please enter the	exact ESI ID.			
Enter ESIID.				
Search by Meter Number: Please e	nter the exact meter number.			
Enter meter number.				
Enter meter number. O Search by Address: Please enter th street number and name allow for the "w specifying a street prefix.	e exact address or at least the %" wild card to be used only at	first 3 digits of the street number and the first 2 character the right-hand side of these fields. (i.e. 100% and MA% f	s of the street name followed by the "%" wild card character. The or 1008 MAIN ST). You can further narrow your results by	1
Enter meter number. Search by Address: Please enter th street number and name allow for the "s specifying a street prefix. Street#	e exact address or at least the %" wild card to be used only at Street Prefix	first 3 digits of the street number and the first 2 character the right-hand side of these fields. (i.e. 100% and MA% f Street Name	s of the street name followed by the "%" wild card character. The or 1008 MAIN ST). You can further narrow your results by Apt / Unit	•
Enter meter number. Search by Address: Please enter the street number and name allow for the "re- specifying a street prefix. Street# Enter street	e exact address or at least the %" wild card to be used only at Street Prefix	first 3 digits of the street number and the first 2 character the right-hand side of these fields. (i.e. 100% and MA% f Street Name Chief Street Name	s of the street name followed by the "%" wild card character. The or 1008 MAIN ST). You can further narrow your results by Apt / Unit Enter Apt / Unit	2
Enter meter number. Search by Address: Please enter th street number and name allow for the st specifying a street prefix. Street# Enter street	e exact address or at least the %" wild card to be used only at Street Prefix	first 3 digits of the street number and the first 2 character the right-hand side of these fields. (i.e. 100% and MA% f Street Name Enter Street Name	s of the street name followed by the "%" wild card character. The or 1008 MAIN ST). You can further narrow your results by Apt / Unit Enter Apt / Unit Submit 📎 《 Reset	
Enter meter number. Search by Address: Please enter the street number and name allow for the " specifying a street prefix. Street# Enter street	e exact address or at least the %" wild card to be used only at Street Prefix	first 3 digits of the street number and the first 2 character the right-hand side of these fields. (i.e. 100% and MA% f Street Name Enter Street Name	s of the street name followed by the "%" wild card character. The or 1008 MAIN ST). You can further narrow your results by Apt / Unit Enter Apt / Unit Submit 🕥 《 Reset	
Enter meter number. Search by Address: Please enter th street number and name allow for the * specifying a street prefix. Street# Enter street Copyright © 2024 - CENTERPOINT ENE	e exact address or at least the %" wild card to be used only at Street Prefix	first 3 digits of the street number and the first 2 character the right-hand side of these fields. (i.e. 100% and MA% f Street Name	s of the street name followed by the "%" wild card character. The or 1008 MAIN ST). You can further narrow your results by Apt / Unit Enter Apt / Unit Submit 📎 « Reset	
Enter meter number. Search by Address: Please enter th street number and name allow for the st specifying a street prefix. Street# Enter street Copyright © 2024 - CENTERPOINT ENER	e exact address or at least the %" wild card to be used only at Street Prefix	first 3 digits of the street number and the first 2 character the right-hand side of these fields. (i.e. 100% and MA% f Street Name Enter Street Name	s of the street name followed by the "%" wild card character. The or 1008 MAIN ST). You can further narrow your results by Apt / Unit Enter Apt / Unit Submit 📎 « Reset	

Click on the "Choose File" button to upload your Market formatted safety-net file. A sample template is available for download on this page.

CenterPoint. Energy							9	Sireesha Jampani 🗸
	Premise Search	Safety-Net -	Dashboard	Historical Usage (LC	A) Report Download	Administration -	Resources -	
UPLOAD SAFE ****Safety Net Move-In ord ****For urgent after hour ne	ETY-NET SPR Jers are executed on A eeds, please contact you	EADSHEE MS operational da ur assigned Accour	T ays between 7:00. nt Manager.	A.M – 8:00 P.M.				
Upload Spread	dsheet Choose File						Sample Ter	nplate
ESI ID* S	treet Address Apartment N	Number City Zip	p Code" CR DUNS"	CR Name Customer Con	itact Name Customer Phone Numb	er Request Date Crit	ttical Care Flag BGN02 Note/	Direct
							« Back	Submit 🔊
Copyright ©	2024 - CENTERPOINT EN	IERGY. ALL RIGHTS	RESERVED.					



Upload Safety Net Spreadsheet (cont.)

Select desired file and click on the Open button to upload the safety-net.

CenterPoint. Energy						😫 Sireesha Jampani 🗸
Premise Search	Safety-Net - Dashboard	Historical Usage (LOA)	Report Downloa	d Administrat	ion •	Resources -
UPLOAD SAFETY-NET SPRE	EADSHEET IS operational days between 7:00 A. assigned Account Manager.	M – 8:00 P.M.				
	C Open ← → × ↑ → This PC > Desktop >	CRIP Testing	ڻ ~	Search CRIP Testing	× م	
Upload Spreadsheet Choose File ESI ID Street Address Apartment No	Organize New folder This PC This PC SampleTempl	^	Date modified 3/6/2024 7:26 AM	Type Microsoft Excel Work	Size	Sample Template
	Desktop Documents Downloads	~				« Back Submit 🔊
	Music					
	 Windows (C:) BU (\cnp.int\or Share (\cnp.int\ HDMOP (\cnp.i 	6				
			~	Custom files	~	
	<u>.</u>			Open Car	iceli	

Information from the user's uploaded spreadsheet will appear on the screen below. Select ESI-IDs that need processing, fill in the required Market information, and click on the Submit button to process the safety nets.

CenterPoint. Energy											9 Sireesha Jampani 🗸
	Premise S	Search S	Safety-Net -	Dashboard	Hist	torical Usage (LOA)	Report Downloa	ad	Administration -	Resources -	
UPLOAD SA *** Safety Net Move-In ****For urgent after hou	FETY-NE orders are exec ur needs, please o	CSPRE/ uted on AMS	ADSHEET operational days ssigned Account M	between 7: lanager.	} 00 A.M – 8	8:00 P.M.					
Upload Spi SampleTerr	readsheet Cho	ose File								Sample	<u>e Template</u>
🗹 ESI ID*		Street Address	Apartment Number	City*	Zip Code*	CR DUNS*			CR Name*	Customer Contact Nan	ner C
☑ 100890	1011411549710100	3515 Avenue M		Galveston	77550	1176	ENERGY	~	ENER	Testy Test Tester	
										« Bac	k Submit 🔊
										-	
Copyrigi	ht © 2024 - CENTER	RPOINT ENERG	GY. ALL RIGHTS RES	ERVED.							



Create Safety-Net (cont.)

Once submitted users will be notified if the ESI-ID is eligible for a Safety-Net order and if the safety-net was submitted successfully. If an ESID is not eligible the reject reason will be provided: Common reasons an ESI-ID is not eligible are listed in the table below.

006	ESI ID INVALID OR NOT FOUND
800	STREET MISSING
009	ZIP CODE MISSING
010	CITY MISSING
011	MISSING OR INVALID DUNS NUMBER
012	BGN02 MISSING
013	SERVICE TERMINATED BECAUSE SERVICE PROVIDER WENT OUT OF BUSINESS
014	SAFETY NET NOT VALID ON TEMPORARY SERVICE METER
015	SAFETY NET NOT VALID ON GUARD LIGHT ACCOUNT
017	PRIORITY SAFETY NET DTW IS NOT CURRENT DATE
018	ACCOUNT REQUIRES A PERMIT
019	DATE WANTED MORE THAN 2 DAYS IN THE FUTURE
020	DUPLICATE SAFETY-NET REQUEST
021	Error In Creating BP for ESIID:
022	Erron In Creating Switch Document for ESIID
023	INVALID REQUEST TYPE
025	REQUEST TYPE-INTERNAL MISSING
026	METER REMOVED
027	METER INSTALLATION PENDING
028	EDI TRANSACTION ALREADY RECEIVED
029	SN LOADED W/O PENDING/COMPLETED ORDER
030	SWITCH HOLD
031	LEFT IN HOT
032	OPEN SN REQUEST FOR SAME DATE EXISTS
033	OPEN SAFETY NET REQUEST ALREADY EXISTS



View Safety-Net:

Once entered a user may track the status of a Safety Net by clicking on **View Safety-Net**. Users will be able to see all statues and updates for all pending Safety-Nets they are authorized to view.

спетуу								Sireesha Jampani
Premi	se Search Safety-Ne	t - Dashboard	l Historica	I Usage (LOA)	Report Download	Administration -	Resources *	
remise Search	Create S Create S Upload S	afety-Net afety-Net (Multiple) afety-Net Spreadshe	et					
Please select one of the se	View Sat	ety-Net						
Search by ESI ID: P	lease enter the exact ESI II).						
Enter ESIID.								
Search by Meter Nu	mber: Please enter the exa	ict meter number.						
-								
Enter meter number.								
Enter meter number. Search by Address: street number and nam specifying a street prefi	Please enter the exact add e allow for the "%" wild card X.	iress or at least the fir I to be used only at th	rst 3 digits of the ne right-hand sid	street number an e of these fields. (i	d the first 2 characters of e. 100% and MA% for 10	the street name followed 108 MAIN ST). You can t	I by the "%" wild ca urther narrow your	ard character. The results by
Enter meter number. Search by Address: street number and nam specifying a street prefi Street# Enter street	Please enter the exact add e allow for the "%" wild card x. S	tress or at least the fir to be used only at th treet Prefix	rst 3 digits of the ne right-hand sid Street	e street number an e of these fields. (i t Name er Street Name	I the first 2 characters of .e. 100% and MA% for 10	the street name followed 108 MAIN ST). You can t Apt / Ur Enter.	I by the "%" wild ca urther narrow your hit Apt / Unit	ard character. The results by
Enter meter number. O Search by Address: street number and nam specifying a street prefit Street# Enter street	Please enter the exact add e allow for the "%" wild card x.	Iress or at least the fir I to be used only at th treet Prefix	rst 3 digits of the ne right-hand sid Street	s street number an e of these fields. (i t Name er Street Name	i the first 2 characters of e. 100% and MA% for 10	the street name follower 108 MAIN ST). You can t Apt / Un Enter	i by the "%" wild cc urther narrow your hit Apt / Unit Submit	ard character. The rresults by
Enter meter number. Search by Address: street number and nam specifying a street prefit Street# Enter street Copyright © 2024 - CE	Please enter the exact add e allow for the "%" wild card x. S	Iress or at least the fir to be used only at th treet Prefix	rst 3 digits of the e right-hand sid Street ~ Ente	e street number an e of these fields. (t t Name r Street Name	i the first 2 characters of e. 100% and MA% for 10	the street name follower 008 MAIN ST). You can t Apt / Ur Enter	i by the "%" wild ca urther narrow your ait Apt / Unit Submit	ard character. The results by
Enter meter number. Search by Address: street number and nam specifying a street prefi Street# Enter street Copyright © 2024 - CE	Please enter the exact add e allow for the "%" wild card x. S	Iress or at least the fir to be used only at th treet Prefix	rst 3 digits of the e right-hand sid Street	e street number an e of these fields. (t t Name r Street Name	i the first 2 characters of e. 100% and MA% for 10	the street name follower 108 MAIN ST). You can t Apt / Ur Enter	l by the "%" wild ca urther narrow your hit Apt / Unit Submit	ard character. The results by



View Safety-Net (cont.):

The **Safety-Net List** provides a view of current safety nets that are pending, recently completed, or awaiting a market transaction.

Users can search for the status of a specific ESI-ID or multiple ESI-IDs, by simply inputting the ESI-ID into the **ESI-ID Search** field and clicking **Submit**.

In the event a Safety Net request was initiated and entered by a CNP employee users will see CNP in the created by field.

CenterPoint. Energy												•	\rm Richa	Richard B	Richard Beas	Richard Beasle	Richard Beasley	Richard Beasley	😫 Richard Beasley 🛩
	Premise Sea	rch Safety	/-Net - Dash	board Historic	al Usage (LOA)	Report Downi	oad A	dministratio	on -	Resources	Ŧ								
Enter ESI-ID to search	Safety-Net Lis	t nter comma sep	erated values)																
list and click Submit	Submit S					li li		E Rows pe	rinst <u>Prev</u> Proage: 25,	1 <u>2 3 4 5</u> Showing P	<u>i Next Last</u> age 1 of 965								
	ESHD	Rep ID	Rep Name	BGN02	SN Date / Time Order Received	SN Date / Time Requested	Status	Created By	Field Execution Date / Time Order Complete	SN Closure Date / Time Complete	MarkeTrak Issue ID								
	1008901 00	9682901761000	ENERGY	CNP - FORTHCOMING	01/30/2023 09:05:03	01/28/2023	In Progress	CNP	02/09/2023 09:08:35										
	1008901 00	159008395	s LTD	CNP - FORTHCOMING	01/31/2023 12:50:03	01/30/2023	In Progress	CNP	02/10/2023 12:51:55										
	1008901 121	799530915		CNP - FORTHCOMING	02/01/2023	01/31/2023	In Progress	CNP	02/11/2023										



Dashboard:

The CRIP Dashboard is another enhanced feature on CRIP. This screen offers the user an ability to view DUNS specific information to which the user has been granted access. Individual sections are described below:

enterPoint. hergy		6)Richard Beasley 🛩
	Premise Search Safety-Net * Dashboard Historical Usag	e (LOA) Report Download Administration - Res	ources *
	Organization & Total ESI ID	Total Services	Outage Map
Duns Number:	4 ~	Residential: 107928	
Organization Name:	Energy	Non Residential: 2965	
Acronym:			
ESI ID Total:	110971	Unmetered: 78	
	View Ad Hoc Report		
	Total ESI ID	Enrollments or Service Orders with Requested Date of	02/01/0002
	10412010	Enforments of service orders with nequested bate of	02/21/2025
Total E SI ID Count		Enrollement & Service Orders.	Rejected Unexcutable
123,000			
120,000		20	
115,000			
110 000		WN ANO SN	INP RC SNIM. SVC
Mor 2022 Apr 2022 May 203	2 UNT202 UNT202 NOT202 OCTAVE NOT202 DECADE UNT202		
	ESI ID Enrolled in Power Alert Service	CNP Important	News
Power Alert Service Outage Not	fication.		
	Enrolled Not Envoluet	Houston	4 °F
		Wind	ipeed. 10 to 15 mph
		Wind	Direction: S
		Tuesday diling	
		07: 35 AM	
		•	
	Users by Time of Day		
Number of active users in the	iast 24 Hours ⊕ ⊙ Q 🖑 🏚		
2/21/2023 - 7:00 AM			
2/21/2023 - 6:00 AM	-		
2/21/2023 - 5:00 AM			
2/21/2023 - 4:00 AM			
2/21/2023 - 3:00 AM			
2/21/2023 - 2:00 AM			
2/21/2023 - 1:00 AM	•		
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*CenterPoint*_∞ *Energy*

Competitive Retailer Information Portal (CRIP)

Dashboard (Cont.):

- Organization & Total ESI ID This section allows users to select from a drop down the DUNS Number to view. Once a DUNS is selected, the Organizational Name, along with the CNP associated Acronym and the current ESI ID Total for that specific DUNS will be displayed.
- View Ad Hoc Report -Allows a user to download a spreadsheet that includes specific ESI-ID information for all premises currently active under that DUNS. Depending on the size of this report please allow for extended processing time. (Note: The download of the Ad Hoc Report will stop if the user navigates to other areas of CRIP. It is important to wait for the download to complete before moving forward.)
- **Total Services** This section shows the total ESI ID count broken down between **Residential**, **Non-Residential**, and **Unmetered** services for the specific DUNS.
- **Outage Map_** This link takes the user directly to the CNP Outage Tracker.
- **Total ESI ID** This graph shows the trending of monthly ESI ID counts for the last 12 months for the selected DUNS.
- ESI ID Enrolled in Power Alert Service This section shows the percentage of ESI-IDs for the selected DUNS that are either Enrolled or Not Enrolled into CNP's Power Alert Service (PAS).
- **CNP Important News** This section will provide important CNP updates that are beneficial to Market Participants (i.e. Current System Issues, Upcoming Maintenance reminders, etc.).
- Users by Time of Day The section provides a visual heat map of user activity throughout the current day. This view will provide administrators an ability to see how many users are accessing CRIP at any point during the current day.



Historical Usage (LOA):

The Historical Usage (LOA) section is a feature of CRIP that allows a user to download Historical Usage. The ability for users to now request historical usage of up to 24 months is now available.

ngy				Richard Beasi
	Premise Search Safety-Net	Dashboard Historical Usage (LOA) Report Downlo	ad Administration * Resources *	
torical Usage Request/ LOA				
Authorization for the request of Historical Usage Infor REQUESTER INFORMATION	mation:2/21/2023			
Company Name: NRG (Mass)				
Requester Name*		Email*		
Richard Beasley				
Requester Title*		Phone-Number*		
Requester Street Address*		City*	State*	Zip Code*
				~
CUSTOMER INFORMATION				
Customer Name*		Date Of Customer Authorization*	Expiration Date*	
		minourgyyy	in minowyyyy	Or Unlimited
Data Type*		Note: Interval Data may only be requested for IDR a	accounts	
Number of Months*				
·*				
ESIIDs Requested* (Limit 500 per request) Separate ESI I	IDs by a space, comma, semicolon, or carriage return			
By checking this box requesting party affirms that the second	hey have authorization from the customer identified to	obtain the Customer's historical usage information and holds the TD	SP harmless for providing the historical data to request	ed party as identified on this form.
				Submit 📀
	Convicted & 2023 - CENTERPOINT ENERGY ALL DIG	MTS RESERVED		

Report Download

This section allows users to access and download current usage and enrollment files. A user will click on the download icon to download a spreadsheet that has all 814 and 867 transactions for the selected date.

enterPoint. nergy				e	Richard Beasle
	Premise Search S	afety-Net - Dashboard His	torical Usage (LOA) Report Download Administratio	n • Resources •	
eport for					
1Duns #	Posted Date/Time	Report Type	File Name	Download	
11300	02/20/2023 04 12:34 AM	814xx8867xxx	\$14s and 887s 2023-02-16 thru 2023-02-17.xis		
15	02/20/2023 04:12:32 AM	814.or887.or	814s and 867s 2023-02-18 thru 2023-02-17 xis	Click to B	
4	02/20/2023 04:12:31 AM	814xx8867xx	814s and 867s 2023-02-16 thru 2023-02-17 xls	download report	
95	02/20/2023 04:12:31 AM	814xx867xx	814s and 867s 2023-02-16 thru 2023-02-17 xis	to spreadsheet.	
1000	02/20/2023 04:12:31 AM	\$14xx8867xx	814s and 867s 2023-02-16 thru 2023-02-17 xis	8	
1000	02/20/2023 04 12:31 AM	814xx867xx	814s and 867s 2023-02-16 thru 2023-02-17 xts	B.:	
4	02/20/2023 04:12:29 AM	814xx867xx	814s and 867s 2023-02-16 thru 2023-02-17 xts	8	
1	02/20/2023 04:12:28 AM	814xx867xx	814s and 867s 2023-02-16 thru 2023-02-17 .xis	8	
1300	02/17/2023 04:12:06 AM	814xx867xx	814s and 867s 2023-02-15 thru 2023-02-16.xts	8	
6	02/17/0023 04 12:03 454	014	814a and 867a 2022-02-15 thru 2022-02-16 via	B	



Administration:

The **Administration** header link allows administrators to respond to Pending User Requests, View Users View Organization Details, and Manage Organization Details.

CenterPoint. Energy			🕒 Sireesha Jampani
Premise	Search Safety-Net - Dashboard	Historical Usage (LOA) Report Download	Administration - Ly Resources - Pending User Requests
Premise Search			View Users View Organization Details Manage Organization
Please select one of the following premise information search Search by ESI/D: Please enter the exact ESI/D. Enter ESI/D	h options:		
Search by Meter Number: Please enter the exact meter numl Enter meter number.	ber.		
 Search by Address: Please enter the exact address or at lease right-hand side of these fields. (i.e. 100% and MA% for 1008 MAI 	It the first 3 digits of the street number and the N ST). You can further narrow your results by :	first 2 characters of the street name followed by the "%" w specifying a street prefix.	vild card character. The street number and name allow for the "%" wild card to be used only at the
Street# Enter street	Street Prefix	Street Name Enter Street Name	Apt / Unit Enter Apt / Unit
			Submit 🔊 («Reset
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Pending User Request:

The Pending User Requests link provides the Administrator the means to approve or reject a new user request.

ConterPoint. Energy							😫 Sireesha Jampani 🛩
	Premise Search Safety-M	Net - Dashboard Historical Us	age (LOA) Repo	ort Download	Administration •	Resources -	
	Use this page to approve Use this page to a	ve or reject new user profiles. Please exp	band this section for r	more details.		+	
Name		Email Address	Created	Last Login	Арргоче	Reject	
test, Ra	ighu .	Raghu test@gmail.com	2/23/2024	2/23/2024	0	0	
tester, tr	rest	test teser@gmail.com	2/23/2024	2/23/2024	0	0	
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The user is responsible for creating their own profile in CRIP at the direction of the assigned Organization Administrator. Refer to the steps in the **Request Access** section of this guide. When a new request to add a user is submitted, the Administrator will receive an email notifying them of the request.



Pending User Request (cont.):

Competitive Retailer Relations 3 Competitive Relations 3 C
To 🔹 Nalabolu, C_Prathap X; = Malkey, Karen R; = Ballance, Lysette S; 📽 Alluri, C_Srinivas Wed 2/7/2024 12:49 PM
Retention Policy Inbox (90 days) Expires 5/7/2024
(i) If there are problems with how this message is displayed, click here to view it in a web browser.
CenterPoint. Energy
February 07, 2024
Hello Competitive Retailer Information Portal (CRIP) Administrator,
A new user has requested access to the Competitive Retailer Information Portal. Please login to the Competitive Retailer Information Portal to manage requests.
User Email Address: <u>jennifer ballance@gmail.com</u>
Manage Requests
Thank you Competitive Retailer Relations
<u>CR.Support@CenterPointEnergy.com</u>
PLEASE DO NOT REPLY TO THIS EMAIL - REPLIES TO THIS MAILBOX ARE NOT MONITORED
This email was sent to: prathap nalabolu@centerpointenergy.com.rbeasley@centerpointenergy.com.Rqualls@Reliant.com.KAREN.MALKEY@SBCGLOBAL.NET.krkul89@sbcglobal.net.Mary.Harrington@nrg.com.sireesha.jampani@centerpoint
This email was sent by: CenterPoint Energy Houston Electric, LLC
We respect your right to privacy. Click here to view our privacy policy.
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From the **Administration** header, select "**Pending User Requests**" from the drop down.

ConterPoint. Energy			🔁 Lysette Bailar
	Premise Search Safety-Net - Dashbo	ard Historical Usage (LOA) Report Download	Administration • Resources •
Premise Search			Pending User Recents Vew Users Vew Users Vew Opparization Details Manage Crigonization
Search by ESLID: Please enter the exact ESLID			
Enter ESIID.			
Search by Meter Number: Please enter the exact meter number.			
Enter meter number.			
 Search by Address: Please enter the exact address or at least the first 3 di 1008 MAIN ST). You can further narrow your results by specifying a street pref 	gits of the street number and the first 2 characters of th lx.	te street name followed by the "%" wild card character. The stre	et number and name allow for the "%" wild card to be used only at the right-hand side of these fields. (i.e. 100% and MA% for
Street#	Street Prefix	Street Name	Apt / Unit
	~		
			Submit 🔊 « Reset



Pending User Requests (cont.):

From here the Administrator will have the option to Approve or Reject the user for the Organization.

Premise Search	Safety-Net -	Dashboard	Historical Usage (LOA)	Report Download	Administration *	Resources *
O Lise this pay	e to approve or re	iect new user pro	files Dlease expand this sec	tion for more details		
Jose uns pa	le to approve or rej	Jeet new user pro	nico. r ieuse expund una see	don for more details.		т
ame	Enter Email	Address	Created	Last Login	Approve	Reject

Next, the Administrator will be able to select the **Default DUNS** and all **DUNS** for which they want for that new user to have access. The Administrator will also have the option to select the check box to make the new user an Administrator.

	Current Organiz	ation <mark>: NRG</mark>	×			
Premise Search Safety-Net + E	Email	jennifer.ballance@gmail.com		Administration -	Resources *	
	Default DUNS	014396092-Reliant Energy LSE				
Use this page to approve or reject	Select DUNS	014396092-Reliant Energy LSE 029692659-RELIANT ENERGY SOLUTIONS POLR 039713354-Direct Energy	Î	Among	+	_
Ballance, Jennifer jennifer ball		Check here to make the User an Admi	n		O	
		Cancel Submit				

The **Default DUNS** can be selected for any user. This will typically be the DUNS that the user will use the most. If only one DUNS exist, then that DUNS will be the **Default DUNS**. In addition to selecting the **Default DUNS**, the administrator can select the DUNS that they want that user to have access to. Simply click on each DUNS that the user should have access to and click the "**Submit**" button to add the DUNS for that user.



View Users:

Administrators will use this page to delete users or modify user profiles.

CenterPoint. Energy									😑 Sireesha Jampani 🗸
	Premise Search Safety-Net -	Dashboard Hist	orical Usage (LC	DA) Repor	t Download	Administration	• Res	ources -	
	Use this page to approve new	users, delete users, or m	odify user profi	les. Please exp	and this section	for more details	<u>) Users</u> 🛱 N	+ Nanage User Duns	
· · · · · · · · · · · · · · · · · · ·	Name Email Address	Is Admin	Created	Last Login	Looked	View	Modify	Delete	
0	Jampani, sireesha.jampani@ce Sireesha com	nterpointenergy. Yes	2/23/2024	2/23/2024	-	8	C		
0	tester, test test teser@gmail.com		2/23/2024	2/23/2024		8	C.		
Copyright © 202-	4 - CENTERPOINT ENERGY, ALL RIGHTS	RESERVED.							

Click on the "plus" sign and receive details on the icons.

CenterPoint. Energy										e Siree	esha Jampani 👻
	Premise Search	Safety-Net - Dashboa	ard Histo	orical Usage (LC	JA) Report	t Download	Administrati	ion • Re	esources -		
	Use this pa	ige to approve new users, delet	ie users, or m	odify user profi	les, Please expa	and this section	n for more deta	ills. <u>iing Users</u> 8	+ Manage User Duns		
	Name	Email Address	Is Admin	Created	Last Login	Looked	View	Modify	Delete		
	Jampani. Sireesha	sireesha jampani@centerpointenergy com	Yes	2/23/2024	2/23/2024		8	œ			
C	tester, test	test teser@gmail.com		2/23/2024	2/23/2024		A	CS'			
Сарун	ght © 2024 - CENTERPOINT (ENERGY, ALL RIGHTS RESERVED.									

CenterPoint. Energy										e Siree	ha Jampani 🗸
	Premise Search	Safety-Net - Dashboar	rd Histo	rical Usage (LOA) Repor	t Download	Administrati	on - Reso	ources -		
	🕚 Use this pa	ge to approve new users, delete	e users, or m	odify user profile	s. Please exp	and this sectio	n for more deta	ils.			
	Current Organi Organization Ty	zation: TestbySiri /pe: Competitive Retailer s profile, click the R button in the	liet								
	To Modify a use To Delete a a u	ar's profile, click the 😰 button in the	ne list.								
							8 View Pend	ing Users 🛱 M	lanage User Duns		
•	Name Jampani,	Email Address sireesha.jampani@centerpointenergy.	Is Admin Yes	Created 2/23/2024	Last Login	Locked	View	Modily	Delete		
	Sireesha tester, test	com test teser@gmail.com		2/23/2024	2/23/2024			ß			
Copyright © 2	024 - CENTERPOINT E	NERGY, ALL RIGHTS RESERVED.									
					3						
4									_		



View Icon:

Clicking on the View icon will provide a view of the specific user.

CenterPoint. Energy											Sireesha Jar
		Premise Search	Safety-Net - Dashboar	rd Histo	orical Usage (LC	DA) Report	Download	Administrat	tion • Reso	ources -	
		Use this participation	ge to approve new users, delete	e users, or m	odify user profi	les. Please expa	ind this sectio	n for more det	ails.	+	
								Ö <u>View Pend</u>	ding Users 🛱 M	anage User Duns	
		Name	Email Address	Is Admin	Created	Last Login	Looked	View	Modify	Delete	
		Jampani, Sireesha	sireesha.jampani@centerpointenergy. com	Yes	2/23/2024	2/23/2024	-	8	ß		
	0	tester, test	test teser@gmail.com		2/23/2024	2/23/2024		14	2		
							/				
Сор	yright © 20:	24 - CENTERPOINT E	NERGY, ALL RIGHTS RESERVED.								

User details will appear as below.

CenterPoint. Energy							🖨 Sireesha Jampani 🗸
	Premise Search Safety-Net	Dashboard	Historical Usage (LOA)	Report Download	Administration *	Resources -	
	VIEW USERS DETAILS Current Organization: TestbySiri Organization Type: Competitive Retailer						
	USER INFORMATION					-	
	First Name Middle Name Last Name Job Title Department Employee Ref.#	test it tester it it					
	CONTACT INFORMATION					-	
	Primary Phone Number Secondary Phone Number	4695446081					
	WORK LOCATION					-	
	Street Address 1 Street Address 2 City State Zip Code						
						-	
	Email Address Accepted Online Agreement Date Has Admin Access	test teser@gmail.com Pending No					\$
					« Back	» Modify Delete 🧿	



Modify Icon:

The Modify icon allows administrators to modify a user.

CenterPoint. Energy										Sireesha Jampani
	Premise Search	Safety-Net - Dashboa	rd Histo	rical Usage (LC	DA) Report	Download	Administrati	on - Reso	ources -	
	O Use this pa	ige to approve new users, delet	e users, or m	odify user profi	les. Piease exp	and this sectio	n for more deta	ils. ing Users 🛱 M	+ anage User Duns	
•	Name	Email Address	Is Admin	Created	Last Login	Locked	View	Modify	Delete	
	Jampani, Sireesha	sireesha.jampani@centerpointenergy. com	Yes	2/23/2024	2/23/2024	-	8	ß		
	tester, test	test teser@gmail.com		2/23/2024	2/23/2024		8	ß		
							/			
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Clicking on this icon will bring the Administrator to the **Modify User** screen to make any changes as needed.

ConterPoint. Energy	Ринлы маго, Блёрінін Санесану накоплаїсація (ССІ). Керої бонголя Деполіторіан Малоган-	0 Streedie Jangeri v
MODIFY USER Correr Organization Tablage BM Organization Types: Competitive Relations		
USER INFORMATION		
First Name* Middle Name	ked (4	
Last Name" Job Title" Department	Note	
Employee Rat.#		
Dufast Dava		
CONTACT INFORMATION		
Primary Phone Number* Secondary Phone Number	A0644001	
WORK LOCATION		
Street Address 1		
Street Addrees 2		
City		
Zip Code		· · · · · · · · · · · · · · · · · · ·
LOGIN INFORMATION		
Email Addrees	tentsener@gmal.com II: Dies here to male Be Uler an Admin	
		(« Back Gubrel O
	Capyigh © 2024 - CENTERPOINT ENERGY, ALL REHTS RESERVED.	



Modify Icon (cont.):

Once changes haven been completed to the user click Submit to save. Confirmation will be given on the successful update.



Delete Icon:

To delete a user, administrators will follow the steps below.

CenterPoint. Energy										 😫 Sireesha Jampani 🗸
	Premise Search	Safety-Net - Dashboar	rd Histo	rical Usage (LC	JA) Report	t Download	Administrat	tion - Re	sources -	
	🕑 Use this pa	ge to approve new users, delete) users, or mo	xdify user profil	les. Please expr	and this section	n for more deta	tails.	+	
		For 2 Address		Created			tiew Pend	ding Users 🛱	Manage User Duns	
	Jampani, Sireesha	sireesha.jampani@centerpointenergy. com	Yes	2/23/2024	2/23/2024	Looked -	A	C C	Deseto	
0	tester, test	test teser@gmail.com		2/23/2024	2/23/2024		ñ	ď		
Copyright @	2024 - CENTERPOINT E	NERGY, ALL RIGHTS RESERVED.								

After selecting the Delete icon, the popup window below will appear. Click OK confirming that the administrator wants to delete user.

Current Organization :	×
You are about to delete the user you sure you want to continue?	@gmail.com. Are
	« Cancel Ok 🔊

Once the user has been deleted, confirmation of this deletion will be given.



Delete Icon(cont.):



Manage User DUNS:

Manage User DUNS is an enhanced feature that allows administrators to manage the DUNS view for each user. The administrator can allow a user to see all DUNS, or the administrator select specific DUNS based on CR brand management. To manage user DUNS, click on the "Manage User DUNS" link as shown below.

CenterPoint. Energy									9 8ff4	cc19-a5d8-46c4-	b3ac-e7197e15e5e0 🗸
		Premise Search	Safety-Net ∽ Dashboa	rd Histo	orical Usage (LC	DA) Report	Download	Administrat	<u>tion</u> ≁ Res	ources -	
		() Use this pag	e to approve new users, delet	e users, or m	odify user profi	les. Please expa	and this sectio	n for more det	ails.	+	
								tiew Pene	ding Users 🛱 N	Aanage User Du	ns
		Jampani,	Email Address sireesha.jampani@centerpointenergy.	Is Admin Yes	2/23/2024	2/23/2024	Locked	View	Modify	Delete	
		Sireesha tester, test	com test teser@gmail.com	-	2/23/2024	2/23/2024			ß		
Сор	yright © 21	024 - CENTERPOINT EN	IERGY, ALL RIGHTS RESERVED.								

The administrator can select the Default DUNS and the DUNS that the administrator wants to allow for the selected user to access. The Default DUNS is typically the DUNS the user accesses the most and will be the DUNS users see when initially entering Dashboard.



Manage User DUNS (cont.):

USER DUNS ASSOCIAT Current Organization Organization Type : Competitive Retailer	ION	Allows for the selection of the Default DUNS	Allows for selection of more DUNS specified	r the one or 6 for a user.	
Mame	Email Address	Default Duns	Duns		
			Select Dury		
			V Select Duri		
			✓ Select Dur	~	
			▼ Select Dury	~	
			✓ Select Dure		
			♥ Select Duri	~	
		110000	♥ Select Duro	· · ·	
			✓ Select Dury	\sim	

Under the DUNS column, click on the "Select DUNS" and all DUNS available for that organization will be listed. DUNS can be selected/deselected as need providing access only to the DUNS that user should have access to.

CenterPoint. Energy							Richard Beasley •
	Premise Search	Safety-Net - Dashb	ard Historical Usage (LO	A) Report Download	Administration +	Resources -	
U	USER DUNS ASSOC Current Organization : Organization Type : Competitive R	CIATION				Select or De-select the DUNS in this area as needed.	
	Name	Email Addr	55	Default Duns		Duns	
	-				•	See Drs.	



Manage User DUNS (cont.):

Click "Save" at the bottom of the page to save all updates.





View Organization Details:

From the **Administration** link, click on "**View Organization Details**". This view provides information on all DUNS associated with the organization and provides information on the point of contact to request access to view information related to the organization.

CenterPoint. Energy				\varTheta Richard Beasley 🛩
Premise Search Safety-Ne	t • Dashboard Historical Us	age (LOA) Report Download	Administration - Resource	35 *
VIEW ORGANIZATION DE	TAILS			
Organization Information				
Organization Name				
Organization Type	Competitive Retailer Other			
Duns Associations	Company Name	Abbreviation	DUNS Number	
Request Login Instructions	For access to this Information Port	al, please contact		
			(« Bac	
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Manage Organization:

From the **Administration** header link, click on "**Manage Organization**". This page allows the administrator to update/change information in the "Request Login Instructions" box.

Premise Search Safety	-Net - Dashboard Historical Usi	age (LOA) Report Download	Administration - Resources -	
MANAGE ORGANIZATIO	N			
Organization Information				
Organization Name				
- 6				
Organization Type	Competitive Retailer Other			
Company Selected				
Duns Associations	Contractory Marrie		(PLD/E.Wombow)	
	Company Name	Aboreviation	DUN 5 Ruttker	
Request Login Instructions	For access to this Information Port	al, please contact		
Information in this field can be modified.		Click Sa upda informa	ve to te tion.	
			W DBCA	

Resources:

From the Resources link, the user will have access links to the CRIP User Guide and the most current Online Agreement completed by the user.