CenterPoint Energy
Historical Usage / LOA Quick Reference Guide for Non-REPs

Competitive Retailer Information Portal (CRIP)

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Competitive Retailer Information Portal (CRIP)

CRIP is owned by CenterPoint Energy, and CenterPoint Energy retains all proprietary rights to CRIP. CenterPoint Energy and Competitive Retailers (CRs) / Retail Electric Providers (REPs) are required by the Customer Protection Rules within the Substantive Rules Applicable to Electric Service Providers, to protect specific p roprietary End-Use Retail Customer data associated with a specific ESI-ID / Service Address, and shall not allow unauthorized persons or entities to view or otherwise have access to this information. Users must agree to the Terms of Use to access any proprietary End-Use Retail Customer information contained within CenterPoint Energy's CRIP system.

CRIP Connectivity Profile

This profile must be filled out by the requestor's administrator to initially setup the account. Once the account is established, the assigned administrator can add/delete users as needed.

Electric Services - Competitive Retailers Information Portal

Connectivity Profile - *User Information Required for Administrators*	
Administrator's First Name	
Administrator's Last Name	
Company Name	
DUNS #	
Job Title	
Department	
Phone #	
Alternate Phone #	
Work Location Address	
City	
State	
Zip	
Email Address	
Access Request	**REP** ☐ **Non-REP** ☐

CenterPoint Energy

Please email to:

CR.Support@centerpointenergy.com

CenterPoint Energy Competitive Retailer Relations Home Page

The Homepage includes the Login path to the Non-REP Third Party Historical Request/LOA, “Request Access” and “Forgot Password” Features.

CR Relations Web link – http://www.centerpointenergy.com/en-us/business/services/competitive-retailers?sa=ho

CRIP Link - https://ws.centerpointenergy.com/CNP.CRI.Web.External/Public/Login.aspx

Quick Links

- Start Doing Business
- Market Information
- Processes, Standards & Forms
- Metering
- Contact Us

Additional Resources

- Usage History
- Retail Market Guide
- TxSET Guides
- Tariff for Retail Delivery Services
- Critical Load Eligibility Form
- ESI ID Request Form

2016 Market Notices

Date	Name
2/8/2016	CNP-M-A012916-03 CNP Planned Integration Solutions (EAI) Maintenance - COMPLETE
2/5/2016	CNP-M-A012916-02 CNP Planned Integration Solutions (EAI) Maintenance (REMINDER)
1/29/2016	CNP-M-A012216-02 CNP Planned Integration Solutions (EAI) Maintenance (CANCELLED)

View All 2016 Market Notices

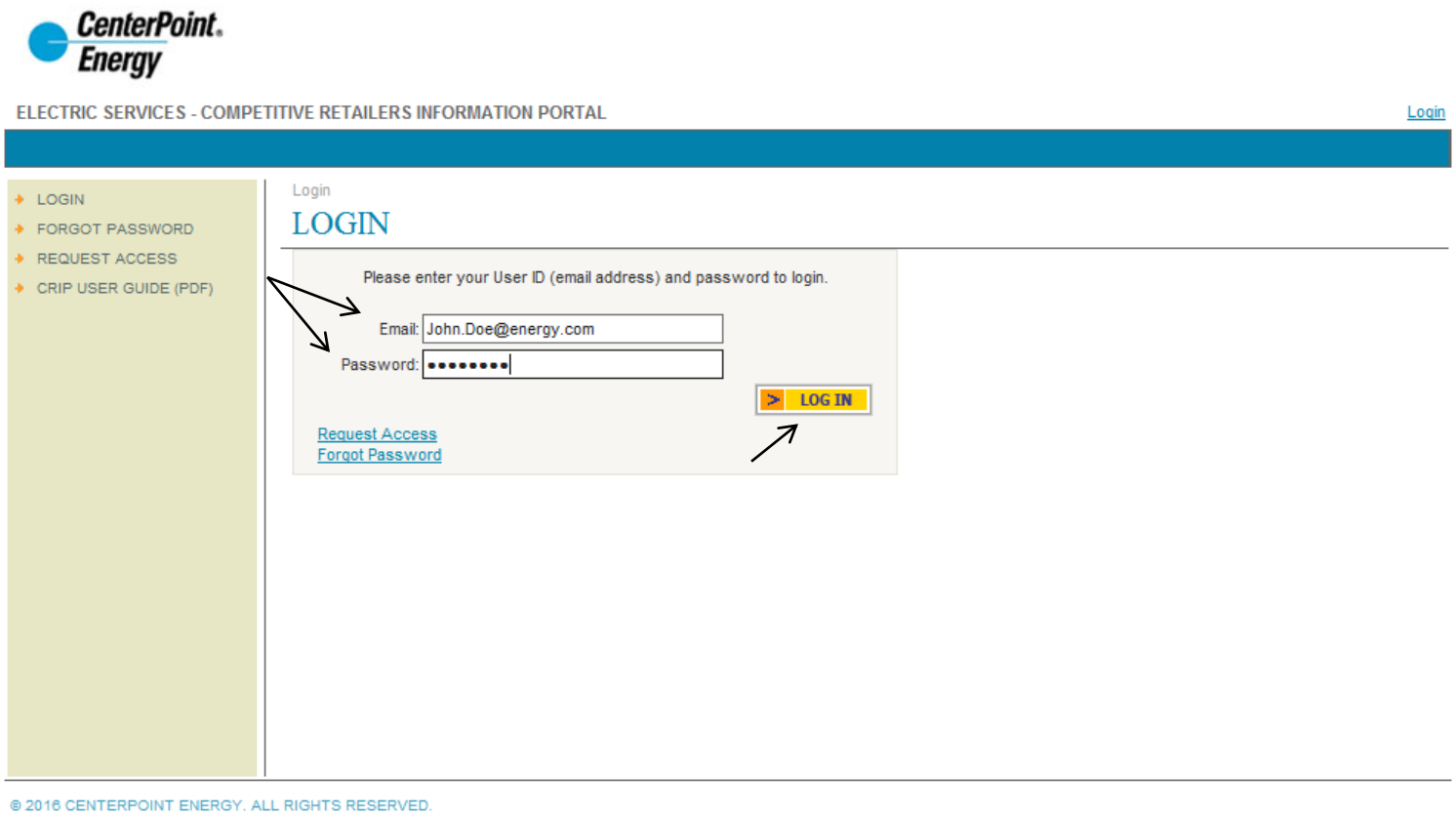
Competitive Retailers Information...

Login Now

Request Access

LOGIN

Input required Email Address and Password (provided by assigned administrator) and click LOG IN.



HISTORICAL USAGE REQUEST/LOA (NEW)

Click on the HISTORICAL USAGE REQUEST/LOA link on the left side of the screen. The link will bring you to the page below.

CenterPoint. Energy

ELECTRIC SERVICES - COMPETITIVE RETAILERS INFORMATION PORTAL

Logout

- HISTORICAL USAGE REQUEST/LOA
- CHANGE PASSWORD
- ONLINE AGREEMENT
- LOGOUT

Home > Historical Usage Request/LOA

HISTORICAL USAGE REQUEST/LOA

Authorization for the Request of Historical Usage Information: 3/14/2016

Requestor Information	
Company Name:	Lauren Non-REP 2
Email Address:*	
Requestor Name:*	
Requestor Title:*	
Telephone Number:* 10-digit,numbers only	
Requestor Street Address:*	
City:*	
State:	TX
Zip Code:*	
Customer Information	
Customer Name:*	
Date of Customer Authorization:*	
Expiration Date:* or Unlimited	or ☐ Unlimited
Data Type:*	Note: Interval Data may only be requested for IDR accounts
Number of Months:*	12 Note: If the request is for usage data greater than 12 months, submit request to usage.req@centerpointenergy.com
ESIIDs Requested:* (Limit 500 per request) Separate ESI IDs by a space comma, semicolon; or carriage return	

☐ **By checking this box, requesting party affirms that they have authorization from the Customer identified to obtain the Customer's historical usage information and holds the TDSP harmless for providing the historical data to requested party as identified on this form.**

SUBMIT

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HISTORICAL USAGE REQUEST/LOA (NEW) cont.

- Fill out the required information on the LOA request form
- Check the authorization box
- Click Submit

ELECTRIC SERVICES - COMPETITIVE RETAILERS INFORMATION PORTAL

Logout

- HISTORICAL USAGE REQUEST/LOA
- CHANGE PASSWORD
- ONLINE AGREEMENT
- LOGOUT

Home > Historical Usage Request/LOA

HISTORICAL USAGE REQUEST/LOA

Authorization for the Request of Historical Usage Information: 3/14/2016

Requestor Information

Company Name:	Lauren Non-REP 2
Email Address:*	richard.beasley@centerpointenergy.com
Requestor Name:*	Richard Beasley
Requestor Title:*	Account Manager
Telephone Number:* 10-digit,numbers only	7132073439
Requestor Street Address:*	1111 Louisiana St.
City:*	Houston
State:	TX
Zip Code:*	77002

Customer Information

Customer Name:*	John Doe
Date of Customer Authorization:*	03/13/2016
Expiration Date:* or Unlimited	or ☑ Unlimited
Data Type:*	Summary Billing Data Only — Note: Interval Data may only be requested for IDR accounts
Number of Months:*	12 — Note: If the request is for usage data greater than 12 months, submit request to usage.req@centerpointenergy.com
ESIIDs Requested:* (Limit 500 per request) Separate ESI IDs by a space comma, semicolon; or carriage return	1008901000000000000000

☑ **By checking this box, requesting party affirms that they have authorization from the Customer identified to obtain the Customer's historical usage information and holds the TDSP harmless for providing the historical data to requested party as identified on this form.**

SUBMIT

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HISTORICAL USAGE REQUEST/LOA (NEW) cont.

- Review and select ESI-IDs
- Check authorization box
- Click Submit
- To cancel without submitting, click cancel

ELECTRIC SERVICES - COMPETITIVE RETAILERS INFORMATION PORTAL

Logout

- HISTORICAL USAGE REQUEST/LOA
- CHANGE PASSWORD
- ONLINE AGREEMENT
- LOGOUT

Home > Historical Usage Request/LOA > Customer Validation

CUSTOMER VALIDATION

Requestor Name:	Richard Beasley
Number of Months:	12
Data Type:	Summary Billing Data
Customer Name:	John Doe

SUBMIT CANCEL

☑ By hitting the Submit button, I affirm that Requesting Party has authorization from Customer associated with each ESI ID shown to be authorized below to obtain Customer's historical usage information for the period of time requested above and the Requesting Party holds CenterPoint Energy LLC harmless for providing the historical data to the Requesting Party.

☐	Esi Id	Customer Name	Street Address	Street Name	Customer Zip
☑	1008901	John	221	OLD O***	77733

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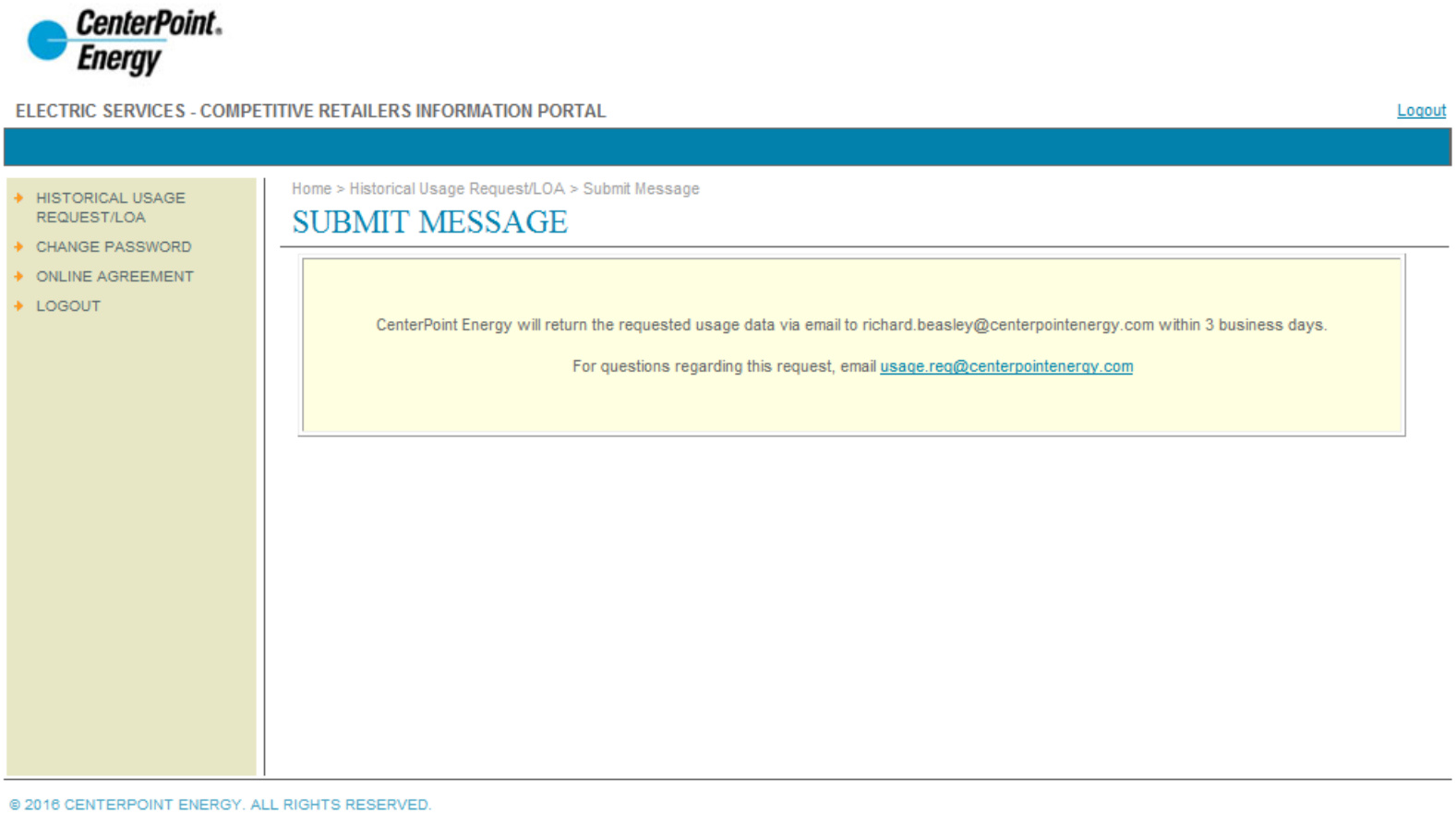
HISTORICAL USAGE REQUEST/LOA (NEW) cont.

Once confirmed, a "submit message" will verify your LOA request has been made. You will receive an email with the historical usage data requested.