



West-Central Ohio Natural Gas Rate Case

On Tuesday, October 29, 2024, CenterPoint Energy filed an application with the Public Utilities Commission of Ohio (PUCO) to recover costs incurred to build a safer and more modern natural gas system for more than 333,000 customers in its 16-county service area in West Central Ohio.

What is a base rates case?

A base rates case is a formal request by a utility company to the PUCO to adjust the rates it charges for delivering natural gas. These rates are designed to recover the costs of maintaining a safe and reliable natural gas system. For CenterPoint, this includes necessary investments in pipeline safety, system modernization and technologies like advanced leak detection. The PUCO reviews these requests to determine that requests are fair, prudent and in the best interest of customers.

What does this rate adjustment mean for a customer's bill?

If approved, the proposed rate adjustment will result in an increase of approximately \$23 per month for the average residential customer.

When was the last time CenterPoint Energy asked to adjust its Ohio natural gas rates?

CenterPoint's last full rate adjustment request in Ohio was filed in 2018. Since then, the company has made significant investments in pipeline replacement, system modernization and leak detection technologies to continue to improve safety and reliability for more than 333,000 Ohio customers.

What are the benefits of this rate adjustment for customers?

As part of the company's commitment to safety and reliability, the filing would continue key initiatives, including replacing aging pipelines with industry-grade materials, installing advanced meters for more accurate readings and deploying leak detection technology to reduce emissions and enhance safety.

When will this rate adjustment impact customers' bills?

The PUCO's review of CenterPoint's request is expected to take several months, with a final decision expected by early 2026. During this time, CenterPoint is committed to engaging with its customers and welcomes public input as part of its commitment to meet the current and future needs of its gas customers.

What options are available for customers who may have trouble paying their bills?

CenterPoint is committed to supporting its customers with a variety of programs, as well as tips and tools that provide assistance for those facing financial hardship, while also providing help to all customers to better manage bills and save energy. For more details, visit [CenterPointEnergy.com/OhioRateReview](https://www.CenterPointEnergy.com/OhioRateReview).

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