

CenterPointEnergy.com

CUSTOMER
JOHN Q CUSTOMER

SERVICE ADDRESS 1234 Anywhere St, Houston, TX 77089-7374 ACCOUNT NUMBER 9666214-3

DATE MAILED May 30, 2015

DATE DUE

AMOUNT DUE

June 11, 2015

Date due 4

\$ 96.59

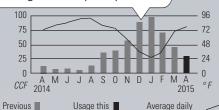
Amount due

Gas leak or emergency

Your usage at a glance

• Thirteen months usage graph

Average monthly temperature



usage month		temperature /						
	1 year ago	Last month	This month					
Total CCF used	40	90	98					
Average daily gas use (CCF)	1.4	3.1	2.8					
Average daily temperature	59	52	50					
Days in billing period	31	29	35					

To better understand your home energy usage and learn energy savings tips, visit CenterPointEnergy.com/MyEnergyAnalyzer

Customer service

Account Summary

Shows previous amount due

Presents total amount due

Call before you dig Call 811 24 hours a day Comments PO Box 2628 Houston, TX 77252-2628

Numbers for emergencies, safety and Customer Service

Previous amount due \$75.86
Payment received on May 3, 2015 Thank you! - 75.86
Current gas charges (Details on page 2) + 96.59

Total amount due

\$ 96.59 Amount due

THIS MONTH

Pay your next bill without lifting a finger. To enroll in AutoPay, just sign and date the back of your bill stub and return to us with a check for your payment amount. It's that easy.

Take advantage of our FREE online energy analysis with

MyEnergyAnalyzer. In less than 10 minutes, this free, online energy analysis will not only help explain where you are spending your money, but will also make recommendations on how to lower your gas bill in the future. Visit us at CenterPointEnergy.com/MyEnergyAnalyzer.

Programs and services

Tips that may save you money and energy

Details for online, phone, mail and in person options

How to pay your bill

Online

Visit: CenterPointEnergy.com/paybill
Pay immediately, schedule a payment or
set up automatic monthly payments.

Please keep this portion for your records.

Phone

Call 713-659-2111 and make a payment using your checking or savings account, or by debit or credit card.

In person

To find a payment location, visit: CenterPointEnergy.com/paybill or call 713-659-2111.

Mail

Return the payment stub below, with your check or money order, using the return envelope.

ACCOUNT NUMBER _9666124-3

riedse keep tiils portion for your records.

Please return this portion with your payment. Please do not include letters or notes.





Enroll in AutoPay today. See form on the back of this stub.

Date due
DATE DUE
AMOUNT DUE
S 96.59
Write account number on check and make p
Amount due

Diagon anter

Please enter amount of your payment.

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JOHN Q CUSTOMER 1234 ANYWHERE ST HOUSTON TX 77089-7374

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CENTERPOINT ENERGY PO BOX 4981 HOUSTON TX 77210-4981

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CUSTOMER
JOHN Q CUSTOMER

ACCOUNT NUMBER 9666214-3 DATE MAILED May 30, 2015

DATE DUE

AMOUNT DUE

Date due ⁴
June 11, 2015
\$ 96.59

Amount due

Rate R-2080-GRIP 2013

SERVICE ADDRESS

1234 Anywhere St, Houston, TX 77089-7374

DEFINITIONS

Glossary of terms found on bill

CCF 1 CCF = 100 cubic feet of gas. This is how we measure your monthly usage.

Customer charge and base amount covers fixed costs for reading meters, issuing bills, maintaining facilities and gas lines, postage, etc. These costs occur even if you do not use gas during a billing period.

Gas Cost Adjustment (GCA) is the cost CenterPoint Energy pays for the gas it delivers to its customers.

Reimbursement of local franchise fee is a fee paid to the city for the company's use of right-of-way in streets and allevs.

Reimbursement of state gross receipts tax is a tax imposed by the State of Texas on each utility company located in an incorporated city having a population of more than 1,000.

Storage inventory charge allows the Company the opportunity to recover the regulated carrying cost of its investment in storage.

For a more detailed description of each of the terms used on your bill, please visit **CenterPointEnergy.com/definitions** or call Customer Support at 800-752-8036.

Current gas charges

Meter number Days in billing period

1929500811796 31

						Combined Pressure		
Billing period 4/24/15 - 5/25/15	Current reading 5283	- Previous readi 5195	ıg =	Total 88 CCF	X	Factor 1.11730	=	Usage 98 CCF
Customer charge* Base amount Gas cost adjustmen Storage inventory ch Reimbursement of l Reimbursement of s	narge ocal franchise fe	ee	98 CC	CF × \$ 0 CF × \$ 0 CF × \$ 0	.6930	5		\$ 15.29 3.02 67.92 .32 7.17 1.91
City sales tax	Julio 91000 1000	pro tax		1	.00%			.96
Total current gas	charges						:	\$ 96.59

* Includes the current GRIP surcharge of \$ 0.82.

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- Account management tools
- Starting/stopping gas service and more

Your account, managed your way. Sign up at CenterPointEnergy.com/myaccount

- 24/7 online account access. View and/or pay your bill, view usage history, sign up for account services and much more.
- Go paperless. Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.
- Pay automatically. Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- Even out the highs and lows of your monthly bills. Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

Mail payments to CenterPoint Energy, PO Box 4981, Houston, TX 77210-4981

- Other services. Report a payment made at a payment location, set up a payment extension and much more.
 View options from your online account or visit CenterPointEnergy.com/selfservice if you'd prefer not to register.
- **Moving?** Please call us at 800-752-8036 at least two weeks before you move, or complete the forms at *CenterPointEnergy.com/selfservice*

Enroll in AutoPay, and your monthly natural gas payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to *CenterpointEnergy.com/autopay*

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date

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