





CUSTOMER  
JOHN Q CUSTOMER

ACCOUNT NUMBER  
0000000-0

BILLING DATE  
Aug 27

DATE DUE

SEPT 1

AMOUNT DUE

\$ 90.06

Date due<sup>2</sup>

Glossary of terms found on bill

SERVICE ADDRESS  
4 Anywhere St, Brooklyn Park, MN 55429-5493

Amount due

DEFINITIONS

**Basic Charge** is a flat amount each month, regardless of the amount gas used, to cover costs incurred even if the customer does not use gas during the billing period.

**Cost of Gas** is the cost CenterPoint Energy pays for the gas it delivers to its customers.

**Delivery Charge** is based on the amount of gas delivered, to cover the costs of delivering gas not covered by the Basic Charge.

**City Franchise Fee** is a fee charged by a city to utility companies that provide natural gas, electricity or cable service. Utilities will collect the fee from individual customers and pay it to the city. Utilities receive no revenue from this fee.

**Gas Affordability Program (GAP)** covers costs to offer a low-income customer co-pay program to reduce natural gas service disconnections. This charge is billed to all non-interruptible customers.

**Purchased Gas Adjustment** reflects the difference between the base cost of gas established at the time of our most recent rate case and the price paid to purchase and transport the gas you used during this billing period.

**Therm** is the heating value of gas. Your meter measures CCF (hundreds of cubic feet) which we multiply by the therm factor to determine the heating capacity of the gas you used.

For a more detailed description of each of the terms used on your bill, please visit [CenterPointEnergy.com/definitions](http://CenterPointEnergy.com/definitions) or call Customer Support at 800-245-2377.

Current gas charges

Rate Residential

Meter number	Days in billing period	Next scheduled read date	Next billing date
M19931004182	29	Sept 23	Sept 27

Billing period	Current reading	– Previous reading	= Total	x	Therm Factor	= Usage
	2277	2193	84 CCF		1.12085	94 Therms
Basic charge						\$ 8.00
Delivery charge	6/27/16 – 7/26/16			94 Therms x	\$ 0.17618	16.56
Decoupling adjustment				94 Therms x	– \$ 0.00000	.00
Gas Affordability Program				94 Therms x	\$ 0.0 0490	.46
Cost of gas*				94 Therms x	\$ 0.40074	37.67
City franchise fee						1.52
Special tax					.25%	.16
County sales tax					.15%	.10
State sales tax					6.875%	4.40

**Total current gas charges \$ 68.87**

\* Includes estimated Purchased Gas Adjustment amount of - \$ 0.29035.

Home Service Plus charges

Basic Repair Plan coverage

Boiler, clothes dryer, water heater, range

Basic Repair Plan	\$ 18.50
Pipe Protection Plan	2.95

**Total Home Service Plus charges \$ 21.45**

- Details for online, phone, mail and in-account management tools
- Starting/stopping gas service and more

Your account, managed your way.

Sign up at [CenterPointEnergy.com/myaccount](http://CenterPointEnergy.com/myaccount)

- **24/7 online account access.** View and/or pay your bill, view usage history, sign up for account services and much more.
- **Go paperless.** Receive an email when your bill is ready to view and pay. Get convenience, get rid of clutter.

Register any inquiry or complaint at CenterPoint Energy, 800 LaSalle Avenue, P.O. Box 59038, Minneapolis, MN, 55459

Mail payments to CenterPoint Energy, PO Box 4671, Houston, TX 77210-4671

- **Pay automatically.** Set up AutoPay by signing and returning the form below with your check payment. It's that easy!
- **Even out the highs and lows of your monthly bills.** Enroll in Average Monthly Billing and spread your natural gas costs throughout the year.
- **Get bill reminders.** Choose text or email, up to five days before your bill is due.

- **Other services.** Report a payment made at a payment location, set up a payment extension and much more. View options from your online account or visit [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice) if you'd prefer not to register.
- **Moving?** Please call us at 800-245-2377 at least two weeks before you move, or complete the forms at [CenterPointEnergy.com/selfservice](http://CenterPointEnergy.com/selfservice)

**Late payment details/due date.** Please pay your bill on time to reach our office by the due date shown at the top of your bill. Unpaid gas amounts over \$10 are charged a late payment fee of 1.5% (18% annual percentage rate) or \$1 minimum on the next billing date shown on your bill.

**Returned check charge.** There will be a \$10 charge for any check or AutoPay payment your bank returns to us.

**Notice of customer information availability.** Customer information is available upon request. Call 800-245-2377.

**Personal checks sent for payment may be processed electronically.** This means your check will not be returned by your financial institution. Any funds may be debited from your account as soon as the same day payment is received. If you have questions concerning this process, please contact customer service at 800-245-2377. For further information, visit <http://federalreserve.gov/pubs/checkconv/>

Enroll in AutoPay, and your monthly natural gas payment will be automatically deducted from your bank account.

To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to [CenterpointEnergy.com/autopay](http://CenterpointEnergy.com/autopay)

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature

Date