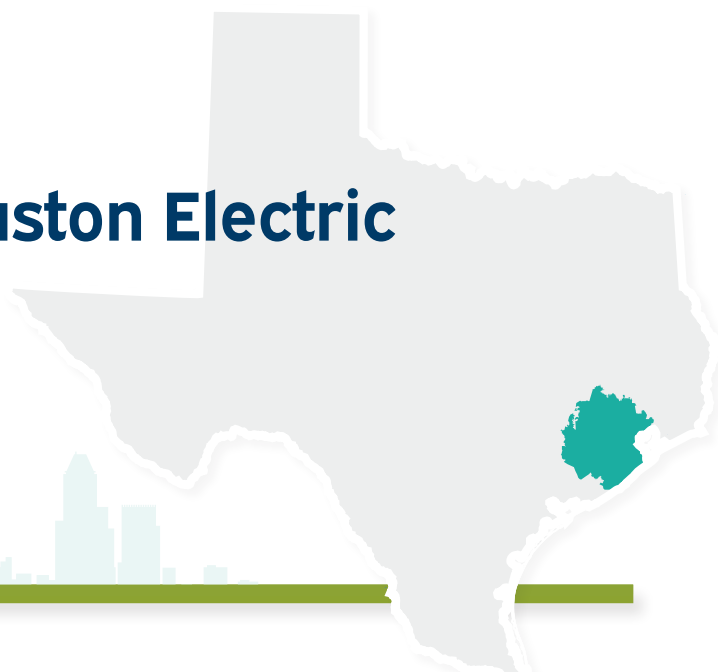


# Beyond the lights: CenterPoint Energy Houston Electric base rate case

CenterPoint Energy Houston Electric filed an application with the Public Utility Commission of Texas and municipal regulatory authorities to adjust its base rates to recover investments in electric infrastructure to support system safety, reliability and resiliency.



Advancing reliability and resiliency in our system

Our continued investment in our transmission and distribution electric system will help support customers' long-term energy needs, support regional growth and increase electrification across the Greater Houston area.



Prepared for hurricane-level windspeeds by strategically replacing aging electric poles with **fiberglass poles**



Built **11 elevated substations** to aid in flood mitigation and improve resiliency



**437**

**Intelligent Grid Switching Devices**

were installed in 2023 to help prevent and reduce sustained customer outages



Installed more than

**100 miles**

of new transmission lines to meet the needs of a strong and growing economy

Installed nearly

**2,200 miles**

of new electric distribution lines to help support growth throughout the greater Houston area

Making a positive difference in our communities

We are committed to supporting our communities through initiatives focused on community vitality, such as affordable housing and environmental initiatives, education, including literacy and STEM programs and workforce development.



More than

**\$550,000**

pledged to United Way of Greater Houston by CenterPoint employees in 2023



Donated a

**\$1 million**

grant to the Houston-Harris County Winter Storm Relief Fund



Nearly

**110,000**

employee volunteer hours spent in local communities



**\$19 million+**

Donated to Greater Houston area non-profit organizations and causes from the CenterPoint Energy Foundation



The data referenced showcases the foundation's efforts since its launch in 2020. All funding for the CenterPoint Energy Foundation is provided by shareholder dollars and is not included in customer rates.



Total energy savings equaled the annual energy consumption of more than

**119,500**  
homes

Empowering you to live sustainably, while saving money

CenterPoint Energy offers a variety of rebates, incentives and programs that help customers save money and implement sustainable measures for a brighter tomorrow.



More than

**179,500**

residential customers participated in energy efficiency programs



Customers received more than

**22,500**

CoolSaver A/C tune-ups at no cost



Customers received more than

**11,000**

smart thermostat rebates



More than

**\$130 million**

in incentives were spent to help reduce customer peak load and energy usage



More than

**63,000**

homes received incentives for energy-efficient construction

This data reflects our investments from 2019-2023

