

Contact information for emergencies, customer service, safety and accessibility services.

Your electric usage at a glance

- Thirteen months usage graph
- Average monthly temperature

Convenient payment slip

The bottom portion of your bill may be torn off and submitted using the enclosed return envelope.

CenterPoint Energy
CenterPointEnergy.com

CUSTOMER
Jane Johnson

SERVICE ADDRESS
00000 Rd, Mount Vernon, IN

ACCOUNT NUMBER
00000000

DATE DUE
Jan 22, 2024

DATE MAILED
Jan 04, 2024

AMOUNT DUE
\$ 137.20

Page 1 of 4

Gas leak or emergency
Leave immediately, then call 800-227-1376, 24 hours a day

Customer service
800-227-1376 toll-free
Monday - Friday, 7 am - 7 pm Est

Call before you dig
Call 811 or 800-382-5544
24 hours a day

Relay Indiana
800-743-3333
CenterPointEnergy.com

Your usage in a glance

Usage	1 year ago	Last month	This month
Total kWh used	824	766	602
Average daily electric use (kWh)	27.5	25.5	26.2
Average daily temperature	0	0	0
Days in billing period	30	30	23

ACCOUNT SUMMARY

Previous Electric Amount Due	\$ 156.60
Payment Dec 20, 2023	- 156.60
Current Electric Charges due Jan 22, 2024 (Details on page 2)	+ 137.20
Total Amount Due	\$ 137.20

How to pay your bill

Online
Visit: CenterPointEnergy.com/paybill Pay immediately, schedule a payment or set up automatic monthly payments.

Phone
Call 800-227-1376 and make a payment using your checking or savings account, or by debit or credit card.

In person
To find a payment location, visit: CenterPointEnergy.com/paybill or call 800-227-1376.

Mail
Return the payment stub below, with your check or money order, using the return envelope.

CenterPoint Energy

Jane Johnson
000000 RD
MOUNT VERNON, IN

Enroll in AutoPay today. See form on the back of this stub.

Allow 8 business days for mailing and processing.

ACCOUNT NUMBER 00000000

DATE DUE Jan 22, 2024

AMOUNT DUE \$ 137.20

Write account number on check and make payable to CenterPoint Energy.

Please enter amount of your payment

0590

000001

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your bank account or to process the payment as a check transaction.

CENTERPOINT ENERGY
PO Box 2006
HOUSTON TX 77251-2006

Your account number

Account summary

- Shows previous amount due
- Presents total amount due

Details for online, phone, in person and mail payment options.

The payment summary box includes a final review of your total and due date.

Glossary of terms



CUSTOMER
Jane Johnson

ACCOUNT NUMBER
00000000

DATE DUE Jan 22, 2024

DATE MAILED Jan 04, 2024

AMOUNT DUE \$ 137.20

SERVICE ADDRESS
CenterPointEnergy.com
0000000000 Rd, Mount Vernon, IN

DEFINITIONS

Distribution and Service Charges - The costs to deliver natural gas to your home or business, including the customer facilities charge that is billed each month regardless of consumption.

Gas Cost Charge - Portion of the bill which reflects how much CenterPoint Energy Indiana North and CenterPoint Energy Indiana South paid for the natural gas used in your home or business. This cost is passed on to you.

Demand - Charge for some larger customers based on their highest usage within a defined period. The billing demand for gas is stated in therms.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Therm (THM) - The volume of gas in CCF multiplied by the therm conversion factor.

Therm Conversion Factor - The heat content of the gas used to convert the measured gas consumption from CCF to therms.

Pressure Factor - Factor used to calculate consumption on meters in which delivery pressure is higher than standard pressure and a pressure compensation instrument is not used.

Miscellaneous Charges - Examples for miscellaneous charges may include but are not limited to deposits, reconnect charges, etc.

Disclaimer - Programs and services are operated under the brand CenterPoint Energy by Indiana Gas Company, Inc. d/b/a CenterPoint Energy Indiana North, Southern Indiana Gas and Electric Company d/b/a CenterPoint Energy Indiana South in their respective service territories.

RES 110 - Residential Sales Service, **RES 210** - Residential Sales Service, **RES 211** - Unmetered Gas Lighting Sales Service, **COM 120** - General Sales Service, **COM 125** - School/Government Transportation Service, **COM 129** - Natural Gas Vehicle Service, **COM 220** - General Sales Service, **COM 225** - School/Government Transportation Service, **COM 229** - Natural Gas Vehicle Service, **COM 240** - Interruptible Sales Service

For a more detailed description of each of the terms used on your bill, please visit CenterPointEnergy.com/definitions or call Customer Support at 800-221-1376.

Customer Service questions or concerns: To contact CenterPoint Energy regarding your bill or service, including an itemized breakdown of the charges included on your bill, visit us online at CenterPointEnergy.com or contact us between 7 a.m. and 7 p.m. Eastern, Monday through Friday, at 800-221-1376. Please do not include any correspondence to P.O. Box 209, Evansville, IN 47702-0209.

Meter Abbreviations:
A = Actual meter reading, E = Estimated meter reading

Current electric charges		Rate: IN S Elec Residential Standard Service	
Meter Number	Days in Billing Period		
000000	23		
Billing Period	Current Reading - Previous Reading = KWH Used x Meter Multiplier = KWH Billed		
11/30/23 - 12/22/23	0000 A - 0000 A = 602 x 1 = 602		
Current Electric Charges		\$116.23	
State Sales Tax		8.14	
Electric subtotal		\$124.37	
Current outdoor lighting charges		Rate: IN S Elec Outdoor Lighting Serv	
Outdoor Lighting		11.59	
State Sales Tax		0.84	
Electric subtotal		\$12.83	
Total Current Electric Charges		\$137.20	

Find out how many days you are being billed for here.

Detailed charges of electric service.

Total due for electric services.

Current Electric Charges - May include three components (reviewed and approved by the Indiana Utility Regulatory Commission).

- **Energy Charge** - Monthly charges for amount of electric consumption during the billing period, including base commodity and delivery charges.
- **Energy Adjustment** - Reflects the market cost of fuel and electricity, as well as other cost adjustments.
- **Service Charges** - To recover various costs incurred to

CenterPoint Energy Indiana South regardless of consumption.

Demand - Rates for applicable rate schedules based on their highest usage with a defined billing period, stated in kilowatts (kW) or kilovolt-amperes (kVA)

KWh (kilowatt hours) - Measurement of electric energy consumption

Multiplier - Used to calculate kWh consumption on high usage meters

Miscellaneous Charges - may include but are not limited to late fees, reconnect charges, etc.

Mail payments to CenterPoint Energy, PO Box 2006, Houston, TX 77251-2006

Enroll in AutoPay and your monthly payment will be automatically deducted from your bank account. To enroll, sign and date this form and return with your check payment. Money orders do not qualify for enrollment. Your next bill will be automatically deducted from the account listed on your check. For more information and to enroll electronically, go to CenterPointEnergy.com/autopay.

I authorize CenterPoint Energy to automatically deduct from the checking account shown on my enclosed check all future payments for my CenterPoint Energy bills. I will notify CenterPoint Energy if I decide to cancel my use of AutoPay. CenterPoint Energy also has the right to discontinue my AutoPay enrollment. Once I enroll, I understand that any past due balances will be drafted from my account three days after my application is processed.

Account holder's signature _____ Date _____