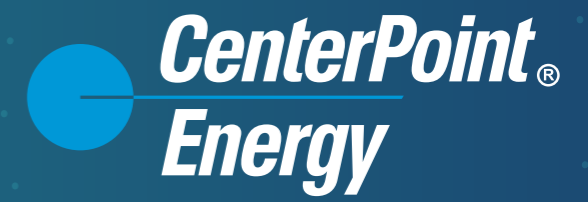
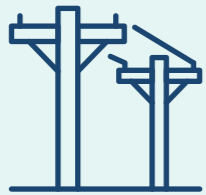


Understanding CenterPoint Energy charges on your retail electric provider's bill



When you receive your electric bill each month from your retail electric provider (REP), you may see charges related to CenterPoint Energy.



These charges may appear on your bill as a:

- **TDSP** (Transmission and Distribution Service Provider) charge
- **TDU** (Transmission and Distribution Utility) charge
- **CenterPoint Energy charge** (such as "Delivery Charge")
— the name of this charge is different for each REP.

Each REP includes a **Delivery Charge** on their electric bill but they are not required to outline the Delivery Charge breakdown. The Delivery Charge includes fixed charges—a **base meter charge** and a **base customer charge**—which are both standard charges applied to all active residential customers.



What's included in the Delivery Charge?



Base Meter Charge

The Base Meter Charge covers the costs associated with gathering usage data from the meter and other meter costs, including any costs associated with:

- Testing
- Replacing
- Installing or removing the meter

The base meter charge is \$2.79 per meter each month.*



Base Customer Charge

The Base Customer Charge covers CenterPoint's costs for customer service activities, including costs associated with:

- Submitting billing data to your REP
- Call center staffing
- Customer educational resources
- Programming for public safety and community support

The base customer charge is \$2.11 per customer each month.*