

Louisiana Standard Terms and Conditions  
Schedule No. ST

1. **APPLICATIONS FOR SERVICE OR FOR DISCONTINUANCE OF SERVICE**

(a) An application by telephone or in person, or a contract in writing when appropriate, will be necessary before service is given. Service agreements and contracts are not transferable. Appropriate identification will be required prior to initiation of service.

(b) A customer who temporarily discontinues service and thereafter requests that service be restored may be reconnected without executing a new service application by payment of all amounts due and the applicable connect charges and deposits. In such event the customer, in accepting restored service, shall be subject to the rules, regulations, and rate schedules applicable.

(c) The Company will not be required to accept orders to discontinue service other than from the person in whose name the account is billed.

(d) When gas service is inaugurated or transferred from one location to another, during regular business hours, the Company shall make a nonrefundable connect charge of thirty-one dollars (\$31.00). When a customer requests the initiation or restoration of service which requires overtime work after normal daily working hours or on weekends and holidays, the customer will be advised of an additional premium connect charge of twenty-nine dollars (\$29.00). This premium connect charge will not apply to work required without fault of the customer.

2. **CUSTOMER FACILITIES AND EQUIPMENT**

(a) It shall be the duty of every customer to use gas in an efficient manner and in efficient appliances. Gas should not be burned in an appliance designed for coal or other fuel and not efficient for burning gas, nor in fireplaces with open chimney flues wasteful of the heat, cooking ranges with solid tops, or cooking or laundry stoves with burners more than 1 1/4 inches below the bottom of the cooking utensil, or wasteful or improperly adjusted or clogged machines, or in any water heater or other appliance or furnace not reasonably efficient. Vent pipes should be used on water heaters, cook stoves, enclosed type space heaters, or other appliances especially designed for such use. All uses shall be in compliance with all applicable state and federal regulations.

(b) The customer shall provide a service pipe from his premises to the location of service pipe equipment maintained by the Company for supplying gas to the customer. The customer's service pipe shall be steel or plastic of adequate size. If the customer's service pipe is steel, it shall be cathodically protected; and if plastic, it shall be a plastic pipe approved for gas use and installed with locator wire and anodeless riser at the meter location. The customer shall also provide a system of piping within his premises for connection to gas appliances. Customer's piping should not re-enter the ground after once reaching the surface. Customer shall provide a standard meter loop in a location suitable to the Company.

(c) The customer must have the system of piping past the outlet side of the meter thoroughly inspected and repaired before natural gas will be supplied. Full responsibility for maintaining a safe system of piping and appliances past the outlet side of the meter of the customer is assumed by and rests wholly with the customer. The Company is not responsible for the safe condition or operation of the system of piping or appliances.

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