

(c) A new or additional deposit may be required upon reasonable written notice of the need for such a requirement in any case where a deposit has been refunded or is found to be inadequate as above provided for, or where a customer's credit standing is not satisfactory to the Company. The service of any customer who fails to comply with these requirements may be disconnected upon five (5) days' written notice.

(d) All applicants for residential service who are sixty-five (65) years of age or older will be considered as having established credit if such applicant does not have an outstanding account balance with the Company or with another gas utility company which accrued within the last two years. No deposit shall be required of the applicant under these conditions.

(e) When a residential customer has paid bills for service for twelve (12) consecutive bills without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent and when the customer is not delinquent in the payment of the current bills, the Company shall automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to the customer's account.

(f) All charges authorized under these Standard Terms and Conditions shall be due and payable on the same terms and conditions as charges made for gas service and the same procedure for discontinuance of service for such charges shall be followed. Upon final discontinuance of service such charges may be applied against refunds, if any, due on the customer's deposits.

6. **BILLING**

(a) Gas supplied will be charged for from the time of turn-on until the Company discontinues the supply. Failure on the part of the customer to properly notify the Company when the customer's responsibility for the payment for gas at a premises ceases shall not relieve the customer from the obligation of paying all bills accruing up to the time proper notification is received by the Company. Final gas bills are due and payable upon presentation when gas service is discontinued.

(b) The customer shall pay for all gas passing through the meter, whether the same be used or wasted through leaks in customer's pipes, apparatus, or otherwise and shall be bound by the true reading of the meter, provided it is in good repair and working order.

(c) The contract for gas service shall, at the option of the Company, cease and terminate and the bills for gas previously delivered immediately become due and payable without further notice in case a landlord's warrant or any writ of execution is issued against the customer or levied against the premises or any property thereon, or in case an assignment or any act of bankruptcy is made or committed by the customer.

(d) Bills rendered for service for less than the standard monthly billing period shall be calculated as follows:

(1) Where the meter reading indicates no consumption, and the period involved is less than fifteen (15) days, no charge will be made. If the period involved is fifteen (15) days or more, and the meter reading indicates no consumption, the applicable monthly minimum will be charged.

(2) Where the meter reading indicates any consumption, regular rate schedules will apply, regardless of period involved. Meters will be read to the nearest hundred cubic feet and bills computed on this basis.

(3) Where the customer changes location within the same distribution plant, the consumption at both locations will be combined for the monthly billing.

(e) Monthly statements will be delivered to the location at which gas is supplied, by an employee of the Company, or posted in the United States mail, unless the customer has directed the Company in writing to send statements to another address. The terms "Delivered" or "Rendered" shall not be construed as an obligation on the part of the Company to deliver or render statements to the customer in person, or to other occupants of the premises. A duplicate copy of statements will be furnished upon request, and failure to receive statements for any reason whatsoever, will not entitle the customer to further time to pay account, or to a continuation of gas supply if the account is overdue.

(f) A residential apartment shall be defined as a room or group of rooms which are revenue producing and which contain a sink and/or cooking facilities and shall be considered a separate apartment for metering and billing purposes. House trailers shall also be considered separate apartments for metering and billing purposes.

(g) Residential customer premises shall be metered and billed separately even if under common ownership, and combined metering or billing shall not be permitted. Commercial and industrial premises shall be considered separate when not on the same tract or contiguous tracts of land, or when each is a complete unit not physically integrated with, or essentially a part of, the other or others, and each renders a complete service or produces a finished product. Tracts of land separated by public streets, roads, or alleys shall be considered non-contiguous tracts.

(h) The Company may make a charge of two dollars (\$2.00) for any special meter reading which it is called upon to make other than on the regular reading date. Where interim meter readings are furnished to the owner of premises, the Company accepts no responsibility as to the distribution of the monthly bill as between tenants.

(i) Claims for error in statements rendered should be made by the customer as soon as discovered; if the claim is found to be meritorious, the Company will make proper adjustment on the customer's subsequent bills, or make refund to the customer within a reasonable time.

(j) The Company shall make a test of the accuracy of registration of a meter upon request of a customer. If such test shows the meter to be slow or within the tolerance limit as to accuracy of registration, the customer may be required to pay a charge of thirty-six dollars (\$36.00) for each test so made. If the test shows the meter to be fast and in excess of the tolerance limit of accuracy, such test shall be made at the expense of the Company and an adjustment shall be made with the customer.

(k) In case a meter ceases to register, the quantity consumed will be estimated from the amount consumed during the corresponding period for the previous year, giving due consideration to weather and other pertinent factors, or by such other method that will be equitable.

7. **CONNECTIONS AND EXTENSIONS**

(a) The Company will make, own, and maintain all necessary connections with its street mains and install a service line to the customer's property line where the Company may at its option install a service cock and box. In addition:

(1) the Company will install a yardline from the customer property line to the inlet side of the meter;