



KNOW THE FACTS BEFORE CHOOSING A TANKLESS WATER HEATER

**Building a new home? Replacing a water heater? Choose carefully.
Get all the facts before purchasing a tankless water heater for your home.**

Traditionally, customers have chosen natural gas tank style water heaters due to its operating cost savings, greater comfort and environmental benefits compared to electric water heaters. In recent years, manufacturers have developed natural gas tankless water heaters, which deliver a constant supply of hot water, offer a space saving design, are more energy-efficient and have lower operating costs.

Important notice: In certain areas, there may not be adequate service line pressure to install a tankless water heater. So, before installing a natural gas tankless water heater, please contact CenterPoint Energy to ensure that your home has the adequate service line pressure to handle the equipment.

Log on to [CenterPoint Energy.com/gasisbetter](http://CenterPointEnergy.com/gasisbetter) and learn more:

- See how natural gas appliances help you save, add comfort and are better for the environment.
- Compare operating costs and emissions by using our convenient operating cost calculator to see how you could benefit from choosing natural gas versus electricity for water heaters and other appliances.
- View a list of Build Wiser® quality builders who are committed to natural gas products and much more!

Items to consider before choosing a natural gas tankless water heater:

- **Costs** – Tankless water heaters have higher upfront costs and payback is longer than for a traditional tank style water heater.
- **Installation** – The installation costs could be higher when you are replacing a water heater if the gas piping and pressure coming into the home is not adequate.
- **Scaling & System Maintenance** – Natural gas tankless water heaters are more susceptible to scaling due to hard water. The water should be less than 11 grains of hardness. Recommended maintenance may require pumping a solvent through the system every 6 months.
- **Sizing** – It is important to size a tankless water heater correctly to meet your specific usage needs with the appropriate gallons per minute (GPM).
- **Requirements** – A minimum of 0.5 GPM flow of water is needed to operate the unit.
- **Load efficiency** – The efficiency of tankless water heaters decreases if the unit does not operate at its maximum rated load.

Questions?

Call 612-321-4484

800-234-5800 ext.4484

Log on to CenterPointEnergy.com/asktheexperts

