



P. O. Box 1700
Houston, Texas 77251-1700

To Whom It May Concern:

CenterPoint Energy Houston Electric, LLC (CEHE) is a Transmission and Distribution Service Provider (TDSP) which is responsible for the safe and reliable delivery of electric power to Retail Customers within a defined service territory of approximately 5,000 square miles in the Texas Gulf Coast Region.

CEHE will provide Delivery Service for Electric Power and Energy of the standard characteristics available in the locality in which the premises to be served are situated. All types of Delivery Service offered by CEHE are not available at all locations. The provision of Delivery Service by CEHE is subject to the terms of any Service Agreements, the terms and conditions of the Tariff for Retail Delivery Service (Tariff), and Applicable Legal Authorities (Authorities). [Reference Tariff § 3.3].

CEHE will use reasonable diligence to provide continuous and adequate delivery of Electric Power and Energy in conformance with Authorities, but CEHE does not guarantee against irregularities or interruptions. [Reference Tariff § 3.13].

CEHE shall discharge its responsibilities under the Tariff in a neutral manner, not favoring or burdening any particular Competitive Retailer or Retail Customer. CEHE will comply with Authorities regarding relations with affiliates, or the affiliated retail electric provider (REP) in its service territory and, unless otherwise authorized by such Authorities, will not provide its affiliates, or the affiliated REP in its service territory, or Retail Customers doing business with its affiliates, or the affiliated REP in its service territory, any preference over non-affiliated retailers or their Retail Customers in the provision of Delivery Services under the Tariff. CEHE shall process requests for Delivery Services in a non-discriminatory manner without regard to the affiliation of a Competitive Retailer or its Retail Customers, and consistent with Authorities. [Reference Tariff § 3.7].

Sincerely,
CenterPoint Energy Houston Electric, LLC

A handwritten signature in black ink that reads "Douglas E. Laughlin". The signature is written in a cursive style and is enclosed in a light gray rectangular box.

Douglas E. Laughlin
Manager, Competitive Retailer Relations