

## **CNP Implementing New 24/7 Reconnect Capability for AMS-Provisioned Premises**

**Notice Date:** February 1, 2012

**SHORT DESCRIPTION:** CenterPoint Energy will implement new 24/7 Reconnect capability for AMS-Provisioned Premises with remote off/on capabilities effective March 1, 2012.

**INTENDED AUDIENCE:** Competitive Retailers (CRs) and Electronic Data Interchange (EDI) Service Providers.

**LONG DESCRIPTION:** CenterPoint Energy Houston Electric, LLC will implement new 24/7 Reconnect capability for AMS-Provisioned Premises effective March 1, 2012. CRs will be able to send 650\_01 RC001 transactions any time of the day or night, seven days a week, for AMS-Provisioned Premises with remote off/on capabilities, and that service request will be executed when received.

To help manage CR's expectations the CR may not receive a 650\_02 response until the next morning because of our nightly and Sunday CIS batch processing system downtime. CRs do not need to do anything differently on their end. This is only a change in the way CenterPoint Energy processes reconnects for non-payment (RC001) where an AMS-meter is provisioned with remote off/on capabilities.

Note: If CNP is unable to complete the reconnect for non-payment (RC001) request via our Advanced Metering Systems then CNP will communicate the 650\_01 service request to our field crews where field operational day timelines will apply.

**ADDITIONAL INFORMATION:** CenterPoint Energy will provide a reminder notice to the market before the effective date of this implementation.

**CONTACT:** If you have any questions regarding this notification, please send an email to [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com).

**Competitive Retailer Relations**  
**CenterPoint Energy Houston Electric, LLC**